

# JUST NOT QUITE FEELIN' IT?

No need to stress...  
Returns are simple!

# BE.

Our exchange process has changed – we're now offering a refund/re-order process instead. Return your bangles for a full refund (less shipping cost) and then order the correct size or preferred bangle via our website.

1.



## Complete the form

Fill out the form on the second page

- \* Your name, order number, address and email
- \* Item code, size, quantity
- \* Reason for return

2.



## Pack your item/s ready for the post

- \* Don't forget to include the form
- \* All item/s are in original packaging, as new.
- \* Address return to: (via tracked post only)

Be. Bangles PO Box  
758  
Ocean Grove, VIC 3226

Then let us know it's on the way by sending an email to [hello@bebangles.co](mailto:hello@bebangles.co)

3.



## Order your new bangle!

Now that you've sent off your bangle for a refund, you can go ahead and order the bangle you like in the correct size/colour. We offer FREE\* Shipping on domestic orders.

If the bangle you want is unavailable on the website, please email us at [hello@bebangles.co](mailto:hello@bebangles.co) and we'll see what we can do.

4.



## Processing...

- \* We'll check over the item/s to confirm if our Returns and Exchanges policy has been met.
- \* If you have placed a new order for your preferred bangle, this will be sent as per current shipping times - you won't need to wait until your return arrives for this order to ship.
- \* Once approved, we will notify you by email. Your refund will be processed in 1-5 days.
- \* If the item/s do not meet our policy, you will be notified and your item/s will be sent back to you.

## The Fine Print: Returns Policy

### The Basics

- \* Item/s can only be returned via post.
- \* The customer is responsible for all shipping costs and taxes associated with returning item/s.
- \* The customer is responsible for postage costs for returning the bangle(s) and any shipping cost for their new order. If wanting free shipping use the 'Free Parcel Post/Registered Post' option – Express Post and International Postage will have an applicable fee which will be added at checkout.
- \* If requesting a refund, the purchase price (excluding shipping fees) will be refunded via original payment method only.
- \* Returns must be made within 60 days of purchase.

- \* Items must be returned in as new, re-saleable condition, undamaged and stored in original packaging. Items that are returned scratched, scuffed, or dirty will not qualify for exchange or refund.
- \* Original order number will be required for proof of purchase on all returns.
- \* Be. Bangles takes no responsibility for returns lost during post, we recommend sending returns with tracking for peace of mind.

### Faulty? BOO!

If an item is faulty, wrongly described, or different from sample shown then we will get this sorted for you! This may include refunding the purchase price and shipping fees, or providing a replacement along with return shipping option for the faulty/ incorrect item. Don't stress, we'll figure it out!

[www.bebangles.co](http://www.bebangles.co)

# RETURN FORM



To help us process your return quickly, please clearly fill out all the details below and we'll take care of the rest!

Name: \_\_\_\_\_

Order No: \_\_\_\_\_ Email: \_\_\_\_\_

Return Address: \_\_\_\_\_

## The One/s You're Returning

BANGLE QUOTE	COLOUR	SIZE	QTY	RETURN REF.

### Bangle Quote

\* Tell us what's written on the bangle

### Colour

\* S/S - Stainless Steel

\* R/G - Rose Gold

### Size

\* S - Small

\* R - Regular (Medium)

\* L - Large

\* XL - Extra Large

\* CL - Clasp

### Return Reference

\* 02 - Faulty Item

\* 04 - Return for Refund