

# JUST NOT QUITE FEELIN' IT?

No need to stress...

Returns and Exchanges are simple!

# BE.



## Complete the form

Fill out the form on the second page

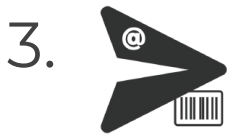
- \* Your name, order number, address and email
- \* Item code, size, quantity
- \* Reason for return
- \* Details of exchange item/s required (if applicable)



## Pack your item/s ready for the post

- \* Don't forget to include the form
- \* All item/s are in original packaging, as new.
- \* Address return to: (via tracked post only)

**Be. Bangles**  
**PO Box 758**  
**Ocean Grove, VIC 3226**



## Don't forget to shoot us an email!

Be sure to email us at [hello@bebangles.co](mailto:hello@bebangles.co) with the tracking code so we know to expect your return.

- \* Please note we hold no responsibility for items sent without tracking that get lost in the post.



## Processing...

- \* We'll check over the item/s to confirm if our Returns and Exchanges policy has been met.
- \* Once approved, we will notify you by email. Your refund or exchange will be processed in 1-5 days
- \* If the item/s do not meet our policy, you will be notified and your item/s will be sent back to you.

## The Fine Print: Returns and Exchange Policy

### The Basics

- \* Item/s can only be returned via post.
- \* The customer is responsible for all shipping costs and taxes associated with returning item/s.
- \* The customer is responsible for postage costs on exchanges and will be forwarded an invoice to be paid before the exchange is completed.
- \* Exchange items will be sent once postage payment is completed considering item is in stock. (Delays may occur if the item/s are on a wait list/ pre-order)
- \* If requesting a refund, the purchase price (excluding shipping fees) will be refunded via original payment method only.
- \* Returns must be made within 60 days of purchase.

\* Items must be returned in as new, re-saleable condition, undamaged and stored in original packaging. Items that are returned scratched, scuffed, or dirty will not qualify for exchange or refund.

\* Original order number will be required for proof of purchase on all returns.

### Faulty? BOO!

If an item is faulty, wrongly described, or different from sample shown then we will get this sorted for you! This may include refunding the purchase price and shipping fees, or providing a replacement along with return shipping option for the faulty/ incorrect item. Don't stress, we'll figure it out!

# RETURN FORM



To help us process your return quickly, please clearly fill out all the details below and we'll take care of the rest!

Name: \_\_\_\_\_

Order No: \_\_\_\_\_ Email: \_\_\_\_\_

Return Address: \_\_\_\_\_

## The One/s You're Returning

| BANGLE QUOTE | COLOUR | SIZE | QTY | RETURN REF. |
|--------------|--------|------|-----|-------------|
|              |        |      |     |             |
|              |        |      |     |             |
|              |        |      |     |             |
|              |        |      |     |             |
|              |        |      |     |             |
|              |        |      |     |             |

## The Exchange/s You Want

| BANGLE QUOTE | COLOUR | SIZE | QTY |
|--------------|--------|------|-----|
|              |        |      |     |
|              |        |      |     |
|              |        |      |     |
|              |        |      |     |
|              |        |      |     |
|              |        |      |     |

### Bangle Quote

\* Tell us what's written on the bangle

### Colour

- \* S/S - Stainless Steel
- \* R/G - Rose Gold

### Size

- \* S - Small
- \* R - Regular (Medium)
- \* L - Large
- \* XL - Extra Large

### Return Reference

- \* 01 - Size Exchange
- \* 02 - Faulty Item
- \* 03 - Colour/ Quote Exchange
- \* 04 - Return for Refund
- \* 05 - Incorrect Item Recieved