



24-Hour Technical Support for Inspire 1 Customers

Dear Customer,

DJI is happy to announce 24/7 technical support for Inspire 1 customers. If you have any questions or concerns about your Inspire 1, please contact DJI anytime, in English or Chinese, starting from 9:00am, January 5, 2015 (GMT+8). The service extension to other product lines is under evaluation. You can reach us by:

1. Live Chat at: <http://www.dji.com/product/inspire-1>

Simply click the “Live Chat” button and leave your name, phone number, location, product Serial Number, and a brief description of your issue. Our service team will respond within one hour.

2. E-mail to: Inspire1@dji.com

Send an e-mail containing your name, phone number, location, product Serial Number, and brief description of your issue, and our service team will contact you within one hour.

3. DJI regional offices during local working hours:

North America

Call +1 (818) 235-0789, Mon-Fri 9:00am - 5:00pm PST, or e-mail us.support@dji.com

EU Member Countries

Call +49 (0) 9747-9304200, Mon-Fri 9:00am - 5:00pm Central Europe time, or e-mail support.europe@dji.com

Japan

E-mail support.jp@dji.com.



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We are ready to serve you and answer any questions you may have about your Inspire 1.

DJI Product Technical Support

4th Jan 2015