

Terms and Conditions

Last updated: July 25, 2025

Article 1 (Scope of Application)

These Terms and Conditions apply to the retreat (hereinafter referred to as "this Retreat") planned and operated by SEED COMMERCE TOKYO Co., Ltd. (hereinafter referred to as "Our Company") in collaboration with the retreat host. Participants (hereinafter referred to as "Participants") who join this Retreat are deemed to have agreed to these Terms and Conditions.

Article 2 (Retreat Content)

The content, itinerary, Retreat price, etc., of this Retreat shall conform to the information stated in the announcements on our website and social media. Our Company may change the content of this Retreat due to weather, transportation circumstances, or other unavoidable reasons.

Article 3 (Participation Application)

Applications for participation in this Retreat must be made through Our Company's website or by methods designated by Our Company. The Retreat price must be paid simultaneously with the application for participation. A travel contract shall be formed between Our Company and the Participant upon receipt of the deposit, which also completes the application for the Retreat.

Article 4 (Retreat Price)

The Retreat price includes only the items explicitly stated in the Retreat itinerary, such as transportation costs, accommodation fees, meal expenses, experience fees, and various taxes. Expenses not included in the Retreat price (e.g., personal food and drink expenses, souvenir costs, travel insurance premiums) shall be borne by the Participant.

Article 5 (Cancellation Policy)

If a Participant cancels the travel contract, a cancellation fee will be charged in accordance with Our Company's cancellation policy. This cancellation policy shall take precedence over the cancellation provisions stipulated in the Travel Agency Act's General Terms and Conditions. Please refer to the separately provided "Cancellation Policy" for details.

This Retreat will be cancelled if the minimum number of applicants is not met by February 29th, 2026. Once the Retreat operation is confirmed, we will notify all applicants, and the remaining balance will become due within 30 days. Please refrain from booking your flights or other non-refundable arrangements until you receive this confirmation. If the retreat is cancelled, all deposits will be fully refunded to applicants.

Cancellation Policy (Once Retreat is Confirmed)

180 days or more before departure: Deposit Only (\$500 USD)

90 days or more before departure: 20% of the total price

60 days or more before departure: 50% of the total price

29 days or more before departure: 75% of the total price
Less than 29 days before departure: 100% of the total price

Cancellation requests will be accepted via email during Our Company's business hours (Weekdays 10:00 AM - 5:00 PM JST).

Article 6 (Participant's Obligations)

Participants must follow Our Company's instructions for the smooth operation of this Retreat. Participants must pay attention to their own health condition and, if they have any health concerns, obtain a medical diagnosis from a doctor in advance. Participants are responsible for dealing with accidents, theft, illness, etc., that occur during the trip, at their own risk. Participants agree that photos and videos taken during the Retreat may be used for Our Company's promotional activities. Participants must follow the retreat host's instructions and must not engage in any behavior that causes inconvenience to other Participants or the retreat host. In particular, actions that harass, defame, or infringe upon the privacy of the retreat host are prohibited. If a Participant violates these Terms and Conditions, or engages in behavior that causes inconvenience to other Participants or the retreat host, Our Company may request the said Participant to cease participation in this Retreat.

Article 7 (Our Company's Responsibility)

Our Company shall be liable for damages if we cause damage to Participants due to reasons attributable to Our Company in the performance of the travel contract. However, Our Company's liability shall be limited to the total Retreat price.

Article 8 (Disclaimer)

Our Company shall not be held responsible if the Retreat is cancelled due to natural disasters, wars, riots, cessation of travel service provision by transportation/accommodation providers, orders from public agencies, or other reasons beyond Our Company's control. Even if the retreat host is unable to participate in this Retreat due to unforeseen circumstances (e.g., illness, accident, incident, injury, serious circumstances involving a close relative, etc.), this Retreat will still be operated. If a Participant cancels this Retreat due to a special reason, Our Company will offer a refund amount up to a maximum of 50% of the Retreat price, following discussion with the Participant. However, Our Company shall not be responsible for any damages incurred by the Participant, such as transportation costs or accommodation fees not included in this Retreat, that arise from such cancellation.

Article 9 (Personal Information)

Our Company will use Participants' personal information for the following purposes:

- Operation of this Retreat and related services
- Provision of information regarding products and services such as travel, events, and campaigns offered by Our Company
- Conducting surveys, monitor surveys, etc.
- Analysis of marketing data, product and service development

The handling of personal information shall comply with Our Company's Privacy Policy.

Article 10 (Changes to Terms and Conditions)

Our Company may change these Terms and Conditions as necessary. The revised Terms and Conditions shall become effective upon their publication on Our Company's website.

Article 11 (Governing Law and Jurisdiction)

These Terms and Conditions shall be governed by and construed in accordance with the laws of Japan. The Tokyo District Court shall be the exclusive court of agreed jurisdiction for all disputes related to these Terms and Conditions.

[Organizer]

Company Name: SEED COMMERCE TOKYO Co., Ltd.

Registration Number: Okinawa Prefecture Governor Type 2 No. 492

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