

# Kit 78566

2014+ Infiniti Q50 AWD

Front Application



**INSTALLATION GUIDE** 

SEE PAGE 10 FOR IMPORTANT INFORMATION ABOUT SLEEVE-STYLE DAMPERS BEFORE INSTALLATION.

For maximum effectiveness and safety, please read these instructions completely before proceeding with installation.

Failure to read these instructions can result in an incorrect installation.

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### A. Introduction

Air Lift Performance thanks you for purchasing the most complete, fully engineered high-performance air suspension made for the Infiniti Q50 AWD. Read these installation instructions to correctly and safely set up the vehicle for a #lifeonair.

Air Lift assumes that the installer has the mechanical knowledge and ability to work on vehicle suspension systems and has basic tools necessary to complete the project. Special tools needed to complete the installation are noted on the Installation Diagram page.

Air Lift reserves the right to make changes and improvements to its products and publications at any time. For the latest version of this manual, contact Air Lift Performance at **(800) 248-0892** or visit **www.airliftperformance.com**.

An Air Lift Performance air management system is highly recommended for this product. Learn more at air-lift.co/productlines.

#### NOTATION EXPLANATION

Hazard notations appear in various locations in this publication. Information which is highlighted by one of these notations must be observed to help minimize risk of personal injury or possible improper installation which may render the vehicle unsafe. Notes are used to help emphasize areas of procedural importance and provide helpful suggestions. The following definitions explain the use of these notations as they appear throughout this guide.



INDICATES IMMEDIATE HAZARDS WHICH WILL RESULT IN SEVERE PERSONAL INJURY OR DEATH.



INDICATES HAZARDS OR UNSAFE PRACTICES WHICH COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH.



INDICATES HAZARDS OR UNSAFE PRACTICES WHICH COULD RESULT IN DAMAGE TO THE MACHINE OR MINOR PERSONAL INJURY.

**NOTE** 

Indicates a procedure, practice or hint which is important to highlight.

## **B. Important Safety Notices**



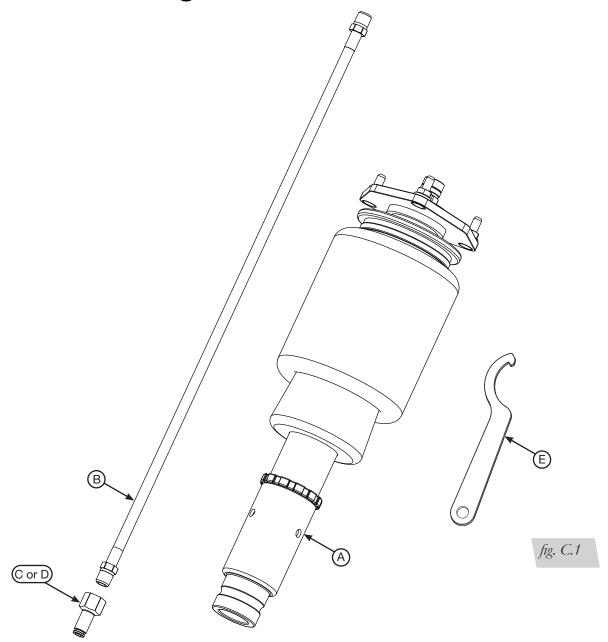
DO NOT INFLATE AIR SPRINGS WHILE OFF OF THE VEHICLE. DAMAGE TO ASSEMBLY MAY RESULT AND VOID WARRANTY.



DO NOT WELD TO OR MODIFY PERFORMANCE STRUTS/SHOCKS IN ANY WAY. DAMAGE TO UNIT MAY OCCUR AND WILL VOID WARRANTY.



# **C. Installation Diagram**



#### **HARDWARE LIST**

Item	Part #	Description	Qty
Α		Infiniti Q50 AWD front shock	
В	20997	Leader hose, 1/4" ID	2
С	21810	Union, 1/4" FNPT x 1/4" PTC	2
D	21987	Union, 1/4" FNPT x 3/8" PTC	2
Е		Spanner wrench	1

STOP!

Missing or damaged parts? Call Air Lift customer service at (800) 248-0892 for a replacement part.

# **D. Installing the Air Suspension**

**NOTE** 

See "Important Safety Notices" on page 2.



THIS KIT COMES WITH SLEEVE-STYLE DAMPERS. UNDERSTANDING HOW AND WHEN TO INFLATE THE AIR SPRINGS IS CRITICAL. SEE PAGE 10 FOR MORE INFORMATION.

#### REMOVAL OF SUSPENSION

1. Elevate and support the vehicle using its approved lifting points. Remove the front wheel and support the hub assembly.



USE JACK STANDS TO SUPPORT THE VEHICLE.

2. Disconnect the end link from the sway bar (Fig. D.1).



fig. D.1

2. Remove the shock's lower pinch bolt and nut. Slide the lower mount off the shock (Fig. D.2).

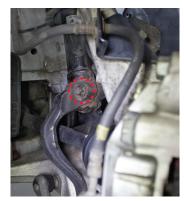


fig. D.2

3. Remove the upper mount nuts (Fig. D.3).



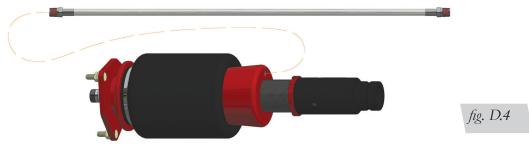
fig. D.3

4. Remove the shock.



#### **INSTALLING THE KIT COMPONENTS**

1. Begin by installing the leader hose into the air spring. Apply thread sealant to the threads of the leader hose. Tighten the appropriate fitting to the air line (1 3/4 turns beyond hand-tight). Tighten the leader hose into the air spring 1 3/4 turns beyond hand-tight (Fig. D.4).



- 2. Place the studs on the Air Lift Performance shock into the upper mount holes.
- 3. Use the jack to raise the suspension. Slide the shock into the lower mount (Figs. D.5, D.6 & D.7).



- 4. Torque the upper mount nuts to 38Nm (28 lb.-ft.).
- 5. Reinstall the lower mount pinch bolt and nut. Torque to 63Nm (46 lb.-ft.).
- 6. Reattach the end link to the sway bar. Torque to 84Nm (62 lb.-ft.).

#### **ROUTING THE AIR LINES**

- Fully compress the suspension using a jack. With the suspension compressed, review the best routing for the leader hose that is clear of all suspension and steering components.
- Routing should allow for the suspension to extend and steer without kinking, pulling the line tight or rubbing on other components. Following the brake line routing is often a good place to start. Check clearances to all other components.

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# **E. Tips for Installing the Air Lines**

#### **CUTTING AIR LINES**

When cutting air lines, use a sharp knife or a hose cutter and make clean, square cuts (Fig. E.1). Do not use scissors or wire cutters because these tools will deform the air line, causing it to leak around fittings. Do not cut the lines at an angle.

The minimum bend radius for 1/4" air line is 25mm (1"). The minimum bend radius for 3/8" air line is 38mm (1 1/2"). Do not bend the air line less than the minimum bend radius or side load the fitting connections. Air lines are to be installed straight into fittings.

Inspect the air line for scratches that run lengthwise prior to installation. Contact Air Lift customer service at **(800) 248-0892** if the air line is damaged.





fig. E.1



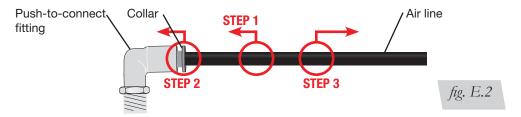
To watch a video demonstrating proper air line cutting, go to air-lift.co/cuttingairline

#### **PUSH-TO-CONNECT (PTC) FITTINGS**

Air lines should be pushed into the push-to-connect fittings firmly, with a slight side-to-side rotational twist. Check the connection by pulling on each line to verify a robust connection.

#### NOTE

To release the air line from the connection (Fig. E.2), first release all air from the system. Push in on the air line (step 1), push the collar in (step 2), and with the collar depressed, pull the air line out of the fitting (step 3).



#### CHECKING FOR LEAKS

- 1. Inflate the air spring to 5.2-6.2BAR (75-90 PSI).
- 2. Spray all connections with a solution of liquid dish soap and water. Spot leaks easily by looking for bubbles in the soapy water.
- 3. After the test, deflate the springs to the minimum pressure required to restore the system to normal ride height.
- 4. Check the air pressure again after 24 hours. A .14-.28BAR (2-4 PSI) loss after initial installation is normal. Retest for leaks if the loss is more than .34BAR (5 PSI).

#### FIXING LEAKS

- 1. If there is a problem with the push-to-connect fitting, remove the air line as described above. Trim 25mm (1") off the end of the air line. Be sure the cut is clean and square (see Fig. E.1).
- 2. Reinsert the air line into the push-to-connect fitting as described above.



## **F. Before Operating**

#### **SETTING THE RIDE HEIGHT**

- 1. With the suspension fully compressed, take a measurement from the fender to a chosen reference point typically the center of the axle. Record this measurement as max compression (MC).
- 2. Cycle the suspension to max extension (ME) and record the measurement from the fender to the same reference point.
- 3. Add ME and MC, then divide the total by 2. Set the suspension to this point. This position will give 50% stroke in either direction and is a starting point for ride height (Fig. F.1).

Formula for Calculating Ride Height

(ME+MC)÷2=MID STROKE

fig. F.1

4. With the suspension at this position, loosen, then re-torque all suspension bushing pivot joint fasteners to the manufacturer's specifications (Table 1):

Torque Specifications		
Location	Nm	Lbft.
Upper mount nuts	38	28
Lower mount pinch bolt and nut	63	46
Camber plate adjustment bolts	10	7
Sway bar end link	84	62
Wheel studs	108	80
Braided air lines	1 3/4 turns beyond har	nd-tight

Table 1

Suggested Driving Air Pressure

**Maximum Air Pressure** 

7.9-8.6BAR (115-125 PSI)

8.6BAR (150 PSI)

FAILURE TO MAINTAIN ADEQUATE MINIMUM PRESSURE (OR PRESSURE PROPORTIONAL TO LOAD) MAY RESULT IN EXCESSIVE BOTTOMING OUT AND WILL VOID THE WARRANTY.

Table 2

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#### **CHECK FOR BINDING**

- 1. Inflate and deflate the system (do not exceed 8.6BAR [125 PSI]) to check for clearance or binding issues. With the air springs deflated, check clearances on everything so as not to pinch brake lines, vent tubes, etc. Clear lines if necessary.
- 2. Inflate the air springs to 5.2-6.2BAR (75-90 PSI) and check all connections for leaks.



MAKE SURE THE FRONT WHEELS ARE STRAIGHT WHEN DEFLATING AND REINFLATING AIR SPRINGS.

#### DAMPING ADJUSTMENT

Suspension damping is a matter of compromise. Setting it too stiff will make the ride feel jarring. In addition, if the suspension is too stiff, the tires will lose contact with the road, reducing control and power delivery. On the other hand, if the suspension is too soft, the car can experience brake dive and excessive bouncing. The sweet spot lies somewhere in the middle. Air Lift dampers have a range of adjustment, which allows the driver to tune the ride and handling to his or her preferences.

Air Lift recommends damper and air pressure settings for every vehicle kit, but it is impossible to consider every situation. For example, even though Air Lift kits replace the dampers and springs, vehicles with sport-tuned suspensions might have stiffer bushings, larger anti-roll bars, bigger wheels, wider tires, etc. These settings may need to be adjusted to different vehicles and driving characteristics.

- 1. The dampers in this kit have 30 settings, or "clicks," of adjustable compression and rebound damping characteristics. Damping is changed through the damper rod using the supplied adjuster (Figs. F.2 & F.3) or a 3mm hex key (not included).
- 2. Turn the adjuster clockwise (H) and the damping settings are hardened, reducing oscillations and body motion. Turn the adjuster counterclockwise (S) and the damping is softened.
- Each damper in this kit is preset to "-17 clicks." This means that the damper is adjusted 17 clicks away from full stiff, which starts at 0. Counting up from full stiff is the preferred method of keeping track of, or setting, damping. This setting was developed on a 2014 Infiniti Q50 AWD.



#### ALIGNING THE VEHICLE

- 1. Set the vehicle to the height at which it will most often be driven.
- 2. If the ride height is lower than stock, Air Lift Performance recommends loosening all pivot points (bolts, nuts) on any control arm, strut arm or radius rod that contains bushings. Once they have been loosened, re-torque to stock specifications (Table 1).

**NOTE** 

It may be necessary to cycle the suspension to loosen the bushing from its mount. This will help re-orient the bushing at its new position based on the chosen ride height.

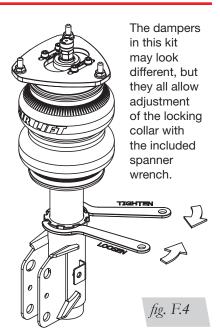
3. Get a shop alignment of the vehicle at the new chosen ride height.



# ADJUSTING EXTENDED OR DROP HEIGHT USING LOWER MOUNT

These dampers have been preset at the factory to provide maximum drop height while maintaining adequate tire clearance to the air spring. If you wish to gain more extended height (lift), which is the same as reducing drop height, or want to lower the chassis further and there is still adjustment available at the lower mount, please use the following procedure:

- 1. Support the vehicle with jack stands or a hoist at approved lifting points.
- 2. Remove the wheel.
- 3. Using the supplied spanner wrench, loosen the locking collar (Fig. F.4).
- 4. Deflate the air spring to 0 pressure on the corner you are adjusting.
- 5. Disconnect lower mount from suspension.
- 6. Spin the lower mount to the desired location.



#### **NOTE**

Not all vehicles will have further drop height available.

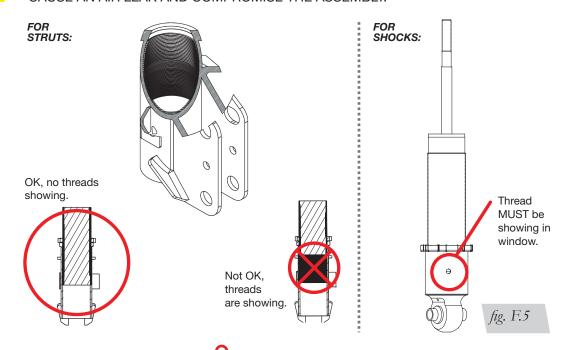
- 7. Re-install lower mount to suspension and torque fasteners.
- 8. Tighten the lower locking collar to the lower mount using significant force.



WHEN ADJUSTING HEIGHT UPWARD, MAKE SURE THAT THE DAMPER BODY ENGAGES ALL THE THREADS OF THE LOWER MOUNT (FIG. F.5). WHEN ADJUSTING DOWNWARD, MAKE SURE THERE IS ADEQUATE AIR SPRING CLEARANCE TO THE TIRE/WHEEL ASSEMBLY. CLEARANCE MUST BE CHECKED WITH SYSTEM FULLY DEFLATED AS WELL AS FULLY INFLATED TO ENSURE THAT NO RUBBING OCCURS. FAILURE TO MAINTAIN ADEQUATE CLEARANCE CAN RESULT IN AIR SPRING FAILURE AND WILL NOT BE COVERED UNDER WARRANTY.



DO NOT ADJUST HEIGHT BY SPINNING AIR SPRING ON DAMPER! DOING SO MAY CAUSE AN AIR LEAK AND COMPROMISE THE ASSEMBLY.



#### AFTER INITIAL INSTALLATION OF SLEEVE-STYLE DAMPERS



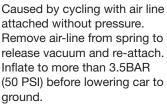
DO NOT CYCLE THE SUSPENSION WITH THE AIR LINE CONNECTED TO THE LEADER HOSE WITHOUT FIRST ADDING AIR SPRING PRESSURE. DOING SO MAY CAUSE THE AIR SPRING TO IMPROPERLY INFLATE (FIG. F.6). IT IS SAFE TO CYCLE THE SUSPENSION TO CHECK FOR CLEARANCES ETC. WITH THE LEADER HOSE OPEN TO ATMOSPHERE (DISCONNECTED FROM AIR LINE).



BEFORE SETTING VEHICLE ON THE GROUND FOR THE FIRST TIME, IT IS VERY IMPORTANT TO INFLATE THE AIR SPRINGS TO AT LEAST 3.5BAR (50 PSI). THIS WILL PREVENT ANY POSSIBILITY OF THE AIR SPRING KICKING OUT AND CAUSING A LEAK (FIGS. F.6, F.7 & F.8).



fig. F.6



Do NOT drive!



fig. F.7

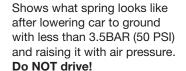




fig. F.8

Shows what spring looks like when installed correctly.



### INSTALLATION CHECKLIST

	<b>Clearance</b> — Inflate the air springs to 5-6.2BAR (75-90 PSI) and make sure there is at least 12mm (1/2") clearance from anything that might rub against the air spring. This should be checked with the air spring fully inflated and fully deflated.
	<b>Leak</b> — Inflate the air springs to 5-6.2BAR (75-90 PSI) and check all connections for leaks. All leaks must be eliminated before the vehicle is road tested.
	<b>Heat</b> — Be sure there is sufficient clearance from heat sources, at least 152mm (6") from air springs and air lines. If a heat shield was included in the kit, install it. If there is no heat shield, but one is required, call Air Lift customer service at <b>(800) 248-0892</b> .
	Fastener — Recheck all bolts for proper torque.
	<b>Road</b> — Inflate the springs to recommended driving pressures (Table 2). Drive the vehicle 16km (10 miles) and recheck for clearance, loose fasteners and air leaks.
	<b>Operating instructions</b> — If professionally installed, the installer should review the operating instructions with the owner. Be sure to provide the owner with all paperwork that came with the kit.
F	POST-INSTALLATION CHECKLIST
	<b>Overnight leak down test</b> — Recheck air pressure 24 hours after installation and driving of the vehicle. If the pressure has dropped more than .34BAR (5 PSI), there is a leak that must be fixed.
	<b>Air pressure requirements</b> — It is important to understand the air pressure requirements of the air spring system. Regardless of load, the air pressure should always be adjusted to maintain adequate ride height at all times while driving.
	<b>Thirty-day or 800km (500-mile) test</b> — Recheck the air spring system after 30 days or 800km (500 miles), whichever comes first. If any part shows signs of rubbing or abrasion, the source should be identified and moved, if possible. If it is not possible to relocate the cause of the abrasion, the air spring may need to be remounted. If professionally installed, the installer should be consulted. Check all fasteners for tightness.



# **G.** Use, Maintenance and Servicing

- An Air Lift air management system is strongly recommended for this product, but it
  is possible to operate without one. The air lines can be routed to Schrader valves for
  use with a separate air compressor. Air lines and Schrader valves are not included
  with Air Lift Performance kits and would need to be purchased separately. To learn
  more about Air Lift air management systems visit air-lift.co/productlines.
- 2. Check the air pressure before driving.



BEFORE SERVICING THE VEHICLE, MAKE SURE TO TURN OFF "RISE ON START" AND "PRESET MAINTAIN." THIS WILL ELIMINATE ANY UNINTENDED SUSPENSION CYCLING IF YOU NEED TO TURN THE KEY ON IN THE VEHICLE FOR ANY REASON.

#### **TUNING THE AIR PRESSURE**

Pressure determination comes down to three things — level vehicle, ride comfort and stability.

#### 1. Level vehicle

Depending on load, it is possible one side will need more pressure than the other to level the vehicle.

#### 2. Ride comfort

If the vehicle has a harsh ride, it may be due to either too much pressure or not enough causing frequent bottoming out. Also, riding the vehicle at the top, or close to the top of the available stroke will cause an uncomfortable ride due to a lack of rebound travel. This situation should be avoided for driving any significant distance. Try different pressures to determine the best ride comfort. See the Air Lift suggested driving air pressure for this vehicle (Table 2).

#### 3. Stability

Stability translates into safety and should be the priority, meaning the driver may need to sacrifice a perfectly level and comfortable ride. Stability issues include roll control, bounce, dive during braking and sponginess. Tuning out these problems usually requires additional air pressure, damping or both.

TROUBLESHOOTING GUIDE			
PROBLEM	CAUSE	SOLUTION	
Air spring won't maintain pressure.	Leak at fitting, air line not cut properly or damage to air line during installation.	Find location of leak by spraying listed components with soapy water solution and look for bubbles. Tighten air fitting, re-cut air line or replace damaged components.	
	Leak at lower O-ring on damper if air spring is over the damper.	Spray bottom of air spring with soapy water solution and look for bubbles. Contact Air Lift customer service at <b>(800) 248-0892</b> to determine if component should be replaced.	
Knocking noise when hitting bumps.	Loose suspension component such as locking collar on damper.	Tighten lower locking collar with significant force, check and tighten suspension components to factory specs at desired ride height.	
	Driving vehicle too close to maximum extension.	Check current ride height and compare to maximum height. If there is less than 25mm (1") difference, reduce air pressure to lower ride height.	
		Lengthen strut or shock to increase available up travel.	
Suspension bottoms out.	Air pressure is too low, causing air springs to bottom out.	Raise air pressure.	
The ride is too bouncy.	Air pressure is too high, causing air springs to be too stiff.	Lower air pressure and adjust damper length if necessary to achieve proper ride height.	
	Damping is inadequate.	Increase damping with adjusters.	
The ride is too soft or floaty.	Damping is inadequate.		
The ride is too harsh.	Excessive damping.	Reduce damping with adjusters.	



## **Limited Warranty and Return Policy**

Air Lift Company provides a 1-year limited warranty to the original purchaser of Air Lift Performance damper kits from the date of original purchase, that the products will be free from defects in workmanship and materials when used on vehicles as specified by Air Lift Company and under normal operating conditions, subject to the requirements and exclusions set forth in the full Limited Warranty and Return Policy that is available online at www.airliftperformance.com/warranty.

For additional warranty information contact Air Lift Company customer service.

### **Replacement Part Information**

If replacement parts are needed, call Air Lift customer service. Most parts are immediately available and can be shipped the same day.

#### Contact Air Lift Company customer service at (800) 248-0892 first if:

- Parts are missing from the kit.
- Need technical assistance on installation or operation.
- Broken or defective parts in the kit.
- Wrong parts in the kit.
- Have a warranty claim or question.

#### Contact the retailer where the kit was purchased:

- If it is necessary to return or exchange the kit for any reason.
- If there is a problem with shipping if shipped from the retailer.
- If there is a problem with the price.

### **Contact Information**

Mailing address P.O. Box 80167

Lansing, MI 48908-0167

**Shipping address** 2727 Snow Road for returns Lansing, MI 48917

**Phone** Toll free: (800) 248-0892

International: (517) 322-2144

**Email** service@airliftcompany.com

Web address www.airliftcompany.com

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# **Need Help?**

Contact Air Lift Company customer service department by calling (800) 248-0892. For calls from outside the USA or Canada, dial (517) 322-2144.







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