



Exmouth Tackle & Camping Supplies
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CONDITIONS OF HIRE

PLEASE RESPECT AND LOOK AFTER THE EQUIPMENT YOU HIRE AS IF IT WAS YOUR OWN

- The hirer or prospective hirer (person hiring or intending to hire the equipment) by accepting to make a booking to hire the equipment enters into an agreement with Exmouth Tackle & Camping Supplies whereby hirer or prospective hirer agrees to the terms & conditions of hire as described below. Amounts outlined throughout this agreement are in Australian dollars (\$AUD)
- All hirers agree to check all equipment before recreational use/holiday commences and are to notify Exmouth Tackle & Camping Supplies of any damage, missing parts, or if the equipment is faulty or not functioning as it should be, otherwise upon return of equipment any damage will be deemed your responsibility and you will be held liable.
- All hirers must authorise us to process a Pre-Auth / Security Bond (on a valid credit card) at hire start date. The security bond (Pre-Auth) will be refunded to the hirer within 7 working days after the equipment is returned unless loss or damage has occurred in which case it will be held until costs are finalised and deducted from the bond. If damages exceed the bond amount, you authorise us to deduct extra charges from the Pre-Auth. If the item is deemed to be unrepairable the full retail value will be charged. If the hirer fails to notify Exmouth Tackle & Camping Supplies of any damage/loss to the equipment a surcharge fee will be payable to cover the costs incurred in replacing the item on top of the items recommended retail price.
- You agree that you will not cancel any credit card used for the Pre-Auth/Security Bond during the hire period. If you dispute the charge with your bank, you will be liable to us for all costs incurred by us dealing with the dispute, in addition to recovering from you the cancellation fee payable.
- All hirers must agree to pay a **20% non-refundable deposit** to secure a booking. The payment terms for the deposit is typically 48 hours from the confirmation of booking. Exmouth Tackle & Camping Supplies reserve the right to cancel bookings for the hire equipment if the deposit is not received within the specified 48 hours, or we cannot guarantee availability.
- All equipment must be returned on the due date (unless prior arrangement has been made during the hire period) failure to adhere to this condition will incur a penalty payment of 3 (three) times the 1 day hire rate for each day the equipment is late being returned.
- All equipment must be returned clean of excess dirt and well maintained; cleaning of dirty equipment will be deducted from your security bond at a rate of \$55 per hour, **A cleaning charge levy of \$100 will be charged if portable toilets are returned still containing human waste.**
- Any loss or broken tent pegs, and loss or missing tent ropes will incur a \$5 fee for each item missing/broken.
- All equipment must be re-packaged into original bag/carton as it was provided to you, otherwise additional fees will incur.
- All equipment hired under the Set-Up/Pack-Down Service must be accounted for and left in the designated campsite for collection. All equipment must be left clean of excess dirt and well maintained; cleaning of dirty equipment will be deducted from your security bond at a rate of \$55 per hour, **A cleaning charge levy of \$100 will be charged if portable toilets are left still containing human waste.**
- Smoking of any kind is not permitted in or under tents and shelters. When camping in proximity to campfires, ensure suitable distance between open flames and equipment and ensure tents are fully closed to avoid smoke entering. A cleaning fee of \$55 per hour will be charged in relation to excessive odours.
- Under no circumstances are pets of any kind to enter tents, be on the mattresses, bedding or furniture.
- Exmouth Tackle & Camping Supplies will not be held responsible for any additional costs or inconvenience resulting from break down or failure of hire equipment. All efforts are made to make sure equipment is in a clean and well-maintained condition.
- There are no refunds, partial or otherwise, and no future credit accrued as a result of early return of hire equipment. *Exceptions may be made in situations of extreme weather conditions (e.g. Cyclones, torrential rain or fires) refunds may be paid at the discretion of Exmouth Tackle & Camping Supplies.

INITIALS:

- If the customer cancels due to forecasted extreme weather conditions (e.g. Cyclones, torrential rain or fires) before their hire, any payment other than the 20% deposit will be refunded.
- Exmouth Tackle & Camping Supplies will not be held responsible for loss or injury to a hirer or 3rd party and their property due to the hire equipment.

**PLEASE ENSURE YOU READ THE ABOVE CAREFULLY & INITIAL THE 1ST PAGE & SIGN BELOW
THERE WILL BE NO EXCEPTIONS!**

Hirer's Name: _____ Hirer's Phone #: _____

Hirers Full Address: _____

Hirer's Signature: _____ Date: _____

Hirer's Photo ID (Copied/Scanned): Drivers Licence / Passport / Other _____

Hiring Dates:

SET UP Date: _____ Location: _____

PACK Down Date: _____ Location: _____

*Confirmation of site booking must be supplied at time of booking

Copy Photo ID here:

Items Hired:

Office Use:

Hire Agreement Received: _____ 20% Deposit Received: _____

Receipt No: _____ Bond: cash/card \$ _____ Pre-Auth # _____

Staff Signature: _____ Date: _____

Returned Date: _____ In Good Condition: Y/N _____

Bond Returned: Y/N Date: _____ Staff Signature: _____