

**RETURNS FORM**

We understand that sometimes purchases are not quite right for you and if you don't absolutely love your item you are welcome to return it within 14 days of receiving your order.

Return options include;

- ♥ **FULL PRICED ITEMS** may be returned in exchange for a **STORE CREDIT** and we pay the return postage. Simply email us at [hello@violetfish.com](mailto:hello@violetfish.com) with the information below and we will send you a FREE SHIPPING LABEL for returning the item.
- ♥ **FULL PRICED ITEMS** may be returned in exchange for a **FULL REFUND** and you pay the return postage. Complete the form below and return the item at your expense. You can email us the form at [hello@violetfish.com](mailto:hello@violetfish.com) or include in your return. Please use a tracking method of post to prevent parcels being lost in the post.
- ♥ **SALE ITEMS** (including any promotional codes or free shipping offers) are non-refundable. Store credit only is available. Please complete the form below and return it with your item.
- ♥ Items must be returned in the same condition received in and with the original packaging
- ♥ Please complete the form below and either email it back to us at [hello@violetfish.com](mailto:hello@violetfish.com) or print off, complete and include with the returned item.

Customer Name \_\_\_\_\_

Customer Address \_\_\_\_\_

Email Address \_\_\_\_\_

Phone Number \_\_\_\_\_

Reason for Return \_\_\_\_\_

PLEASE TICK OR HIGHLIGHT THE OPTION YOU REQUIRE.

- I would like a store credit with free return postage
- I would like a full refund with postage at my expense.
- I am returning a sale item with postage at my expense.

Return your item to;

Maharani, Shop 7 Strand Arcade, 176-180 The Mall, Leura NSW  
2780.