

FAQ – ZURICH RESILIENCE SOLUTIONS

Here's some frequently asked questions about our safety partner, GotSafety.com

WHAT IS A PORTAL?

A portal is an Access point to the GotSafety system. A portal comes with two access points, an admin to configure employee training records, safety lessons, Forms, and other important documents and an employee side to access resources and training material.

HOW MANY PORTALS DO I NEED?

Multiple locations can consist of multiple portals, based off the number of locations and number of employees.

For example:

- If you have one location with 500 employees, you will need just one portal.
- If you have 2 locations, in two states with 400 employees at each location, you will need 2 portals.
- There are many other configurations. If you have any questions, please call today at 435-708-0057 or email us at zurich@gotsafety.com

WHAT IS DOCUMENTATION, AND DO I NEED IT?

Your OSHA Safety Programs. Yes, every company is required to have, maintain, and implement OSHA programs.

DOES GOTSAFETY CREATE NEW CONTENT?

Yes, we write an average of 10 new lesson each month.

WHAT IF I NEED A CUSTOM SAFETY LESSON MADE?

If you have a tool, equipment, or process that you are doing and we don't have a lesson we will write one in both English and Spanish for you at no cost.

WHAT IS GOTSAFETY DEFENSE/CONSULTATION?

If you have been contacted or cited by OSHA we can guide you through the process. In California we can file your appeal and attend any informal hearings to get you the best outcome possible on your case.

WHAT KIND OF CUSTOMER SUPPORT DOES GOTSAFETY HAVE?

Every client is assigned a support specialist and will receive unlimited training and support with their GotSafety services.

HOW MUCH DOES A PORTAL COST?

A portal is \$487 per portal/per year.

HOW OFTEN SHOULD I BE DOING TRAINING?

For general industry you need to be training on regular and consistent intervals. For construction industry you need to do training once every ten (10) working days.

DOES GOTSAFETY HAVE A MOBILE APP?

Yes, it is available on both android and IOS devices.

CAN I USE THE MOBILE APP IF I DON'T HAVE WIFI OR CELLULAR SERVICE?

Yes, you can download safety lessons, documentation, forms, and My Learning into offline content to access the material as if you never left service.

HOW DOES CERTIFICATION TRACKING WORK WITH QR CODES?

By scanning an employee you can see their certifications as well as any completed safety lessons they have done.

DOES GOTSAFETY SEND REMINDERS FOR TRAINING?

Yes, the system can send out reminders of upcoming and past due lessons.

CAN I USE GOTSAFETY TO DIGITALLY SIGN TRAINING AND TRACK THEM PAPERLESS?

Yes, you can sign off on a safety lesson using the mobile app or a PC. Yes, you can track all safety lessons records without paper attendance sheets.

HOW MANY LESSONS DOES GOTSAFETY HAVE AND IN WHAT FORMATS?

GotSafety has over 1300 lessons in PDF format and over 800 in video format.

WILL I HAVE ACCESS TO LESSONS IN BOTH ENGLISH AND SPANISH?

All Lessons are available in both English and Spanish. As well as the videos and any new lessons we create.

DOES GOTSAFETY DO DEMO'S AND HOW DO I GET ONE?

Yes, we can do a quick 30 minute demo. Please call us at (435) 708-0057 or email us at zurich@gotsafety.com.

WHAT IF I HAVE MY OWN TRAINING?

You are in luck! We can upload your in house training, documents and acknowledgments in My Learning to be completed electronically.

CAN I STORE MY OWN DOCUMENTS AND ACCESS THEM ON THE MOBILE APP?

Yes, you have unlimited cloud storage called the repository that is accessible on both a PC and the mobile app.

DO YOU HAVE CUSTOMIZED FORMS?

Yes, we can build customized forms based off of your templates or ours that can be completed electronically on a PC or mobile app.

CAN I SCHEDULE TRAININGS?

Yes, you can schedule weekly, bi-weekly, monthly, etc. through the training scheduler or the safety lesson playlist.

MORE QUESTIONS?

Please contact us at 435-708-0057 or send us an email at zurich@gotsafety.com

**ZURICH**