A little education goes a long way… A Stone Forest vessel sink is carved from a single block of natural stone. Each sink will reflect the individual character of the block from which it was carved as well as the inspiration of the craftsman. We have found that once someone understands the inherent qualities of the natural materials that we use, it decreases the chances of disappointment down the line, and increases the customer’s appreciation of these exceptional products.

Much of the carving is done by hand with calculated blows from a hammer and chisel. We do use some small diamond saws and hand-held polishing tools, but because the sinks are not “machined” each will be a little different. They will not be perfectly symmetrical and there will be small variations in size. Each block of stone also has its own personality; expressed in slight differences in the make up of its crystalline structure. This personality is further expressed by anomalies such as veining, minor pitting, or areas of enhanced coloration. As we extract stone from different areas of a quarry, the distribution of anomalies and color of each block of granite will vary somewhat.

**Black Granite:**
Please note our Black Granite contains round or irregular-shaped anomalies of silver, gold or copper-colored mineral deposits. These anomalies are generally small, but can range up to approximately one inch in diameter (about the size of a quarter). Please make sure you carefully review this information with your customer.

**Marble and Limestone:**
These stones will have color anomalies, non-structural fracture lines, and inconsistent veining. Our Capri (Spanish) Limestone also contains fossil remnants. There are typically some voids in the surface of the stone which necessitate filling with a mixture of stone dust and epoxy that we color to match the marble or limestone as closely as possible. Please make sure you carefully review this information with your customer.

**Travertine:**
One of the inherent characteristics of Travertine includes voids in the surface of the stone. This necessitates filling with grout that we color to match the stone as closely as possible. Please make sure you carefully review this information with your customer.

**Sandstone:**
Sandstone is a sedimentary rock. As the sand was deposited in estuaries and tidal flats eons ago it also held random concentrations of minerals that now show up in the stone as spots, freckles “eyes” or colored patches. The occurrence of these mineral inclusions is a natural expression of this unique material. We do our best to select blocks from the quarry that carry a minimum of anomalies and do not ship those finished pieces that may have large differences in pigment. Nonetheless, all of our Sandstone vessels carry some degree of anomalies. Please make sure you carefully review this information with your customer. We recommend that the showroom order the vessel for their customer and when it arrives, give the customer the choice between the display and the ordered piece.

**Onyx:**
Please note that onyx is a highly variable material in terms of color, crystalline structure and the pattern or grain of the stone. Every onyx product should be considered one-of-a-kind and this is a big consideration when it comes to ordering a custom onyx product as the customer cannot possibly know what the product will look like until they actually receive it. Please make sure you carefully review this information with your customer.
Stone Product Information

Care & Maintenance:

- Do not use standard plumbers putty or oil-based sealers. These products will stain the stone. Please use a stain-free putty, such as Sta Put Ultra, formulated for granite and marble on the inside of the drain to seal it to the sink.

- Do NOT use antibacterial soaps. These typically contain alcohol or citric acid which will rapidly break down the sealer.

- Wipe the basin dry with a soft cloth after each use.

- Clean regularly with a granite or marble cleaner, such as Daily Cleaner by Stone Care International. If using a household cleaner, make sure it is non-abrasive and non-acidic.

- Our stone products are factory sealed with a professional grade impregnator/sealer. All sealers will break down over time and become less effective. Because this product may have been stored for some time before installation, it’s advisable to re-seal prior to first use. You can maintain this by applying a stone sealer such as Granite & Stone Sealer Spray by Stone Care International once or twice per year.

- Granite & Stone Sealer Spray is readily available through most home centers and fabricators, or at Stone Care International, www.stonecare.com.

- If staining occurs, use a stone and tile stain remover. For the most difficult stains we recommend using a poultice product from Stone Care International applied directly on the stain.

Countertops: If you are using one of our countertops, please specify if you need faucet drilling, including number of holes and location. The drilling fee for the first faucet hole is $50. Each additional faucet hole can be drilled for $25 net cost.