

Weekend Till Assistant

Working Saturday 9.00am to 5pm

You will be working in our retail areas; serving customers with plants, products, gift vouchers etc., gift wrapping and stocking up. We are looking for motivated and cheerful individuals who can follow instructions and make our customers smile.

Key duties

- Operating computerised till and EPOS system
- Helping customers with enquiries, finding products etc.
- Being friendly, polite and helpful to customers at all times
- Cleanliness of your area of work
- Labeling and pricing
- Maintaining stock levels in selling areas and merchandising

Your capabilities

- You must like dealing with people, have good communication skills as well as being conscientious, enthusiastic and motivated
- Ability to bend and lift customer's purchases to scan at till, and to pull/push trolleys and barrows
- Retail or customer service experience preferred but not essential as training will be given
- Ability to work as a member of a team
- A keen interest in plants and related products

Requirements

- Flexibility to work extra hours in holidays and so on would be an advantage
- Good communication and customer service skills
- Smart appearance

Working with

- Report into Shop Floor Department Manager
- Work closely with rest of retail team

Rewards and Benefits

In addition to your salary, you will receive the following benefits:

- **Discount** – From the start of your employment you will receive 10% discount on specific items. Following a successful probation period, the discount increases up to 20% discount on specific items and after one year's service up to 40% discount on specific items. (some exceptions apply)
- **Paid holiday** – holiday entitlement is 22 days per year, plus bank holidays. Restrictions apply (part-time pro rata)
- **Annual Christmas bonus**

- **Part-uniform provided**
- **Employee Assistant Programme** - a confidential personal and professional support service available to all employees and their immediate families 24/7, 365 days a year.
- **Training & development**, as required. We have an e-learning scheme called GROW, and also take part in other training with product suppliers and external trainers
- **Company sick pay** – following a successful probation period employees are entitled to 10 days paid sickness (part-time pro rata & subject to restrictions)
- **Access to our Retail Discount Scheme** – savings on retailers including Tesco, Pizza Express, M&S, Waitrose, Argos, Apple, Currys PC World, Thomas Cook and 100's more
- **Workplace pension**
- **Free parking**