



RETURNS & EXCHANGES FORM

Thank you so much for shopping JIVA! We aim to provide you with a product you can't get enough of, but if for some reason you are not satisfied or would like a different product, please follow these steps below! *Please note: Buyer is responsible for all shipping costs except the final delivery for exchanges from JIVA back to buyer.*

1. All items must be unworn with tags still attached

2. All returns/exchanges must be done within 10 days of the date you receive your order

3. Complete this form and **include in your package**

4. additional questions? EMAIL : hello@thejivashop.com

ship to:

JIVA

11951 US. Hwy. 1, Suite 101

Juno Beach, FL 33408

order #: _____ date of return: _____

name: _____

email: _____ phone: _____

shipping address: _____

PRODUCT ENCLOSED (product you are shipping back)

quantity	product	size	reason for return/exchange
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_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

EXCHANGE PRODUCT (product you are seeking in exchange only!)

quantity	product	size	(if you are seeking a product of higher value you must include your credit card information.)
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_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____