## VF TUNER REGISTERING YOUR DEVICE

## WHAT YOU'LL NEED

- 1) Laptop using Windows
- 2) WiFlash Device or Legacy Device connected to the laptop
- 3) Internet connection

Reminder:

If you're updating your VF Tuner from an old version, you may want to:

- a) uninstall your old version of VF Tuner,
- b) delete the installation folder, and
- c) restart your laptop before proceeding with installation of a fresh/new copy
- d) some anti-virus software may be too aggressive in flagging files during the installation. We recommend that you temporarily disable them during the setup to prevent any errors later on.

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PROCEDURES

1) Open/Run VF Tuner

2) The unregistered pop-up will appear the first time you run VF Tuner.

Serial not	registered!	×
8	VF Tuner License Not Registered! Make Sure you are connected to the internet. Your serial must be registered. This serial needs to be emailed to support@ovtune.zendesk.com, please see our instructions. Please COPY and PASTE the serial when emailing, do NOT type it!	
	Device Serial: WLbQcXi	
	ОК	

Other reasons for this to appear:

- a) the device is not connected to the laptop
- b) the laptop is not connected to the internet
- c) the anti-virus software is preventing the program from connecting to our servers
- d) the device drivers were not installed (please see installation manual)

3) Right click on the text inside the Device Serial Box. Click/Select on the "Select All"

Serial not	registered!	×
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Undo	Device Serial: AbOcXid	
Cut	ОК	
<u>С</u> ору		
Paste		
<u>D</u> elete		
Select All		
Right to left Reading	order	
Show Unicode contro	ol characters	
Insert Unicode contro	ol character	

## 3) The text will be highlighted. Select/Click on "Copy"

NF

Serial not	registered!	×
8	VF Tuner License Not Registered! Make Sure you are connected to the internet. Your serial must be registered. This serial needs to be emailed to support@ovtune.zendesk.com, please see our instructions. Please COPY and PASTE the serial when emailing, do NOT type it!	
Undo		
Cut	ОК	
<u>С</u> ору		
Paste		
Delete		
Select <u>A</u> ll		
<u>R</u> ight to left Reading	order	
Show Unicode contro	ol characters	
Insert Unicode contr	ol character	



## VF TUNER REGISTERING YOUR DEVICE

4) Email us (support@ovtune.zendesk.com) the following information:

- a) Your Order Number (you get this after ordering from our website)
- b) Your Device Serial (paste what you copies earlier in your email to us)

Here's an example of how your email should look like:

Order # XXXXX - WiFlash/Legacy Device Registration

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support@ovtune.zendesk.com

Order # XXXXX - WiFlash/Legacy Device Registration

a) Order Number: XXXXX

b) Device Serial: WLXXXXX / VFTXXXXXXXXXXXXXXX





5) We will reply to your email letting you know that your device serial is now registered on our server.

Here's an example of how our reply might look like:



6) From this point, please consult the decision tree

