

BISEP INC. **ARMM Device**

Instruction Manual



Table Of Contents




	Warnings And General Safety Guidelines	03
	Introduction	05
	How To Use The ARMM	06
Part 1:	Unpacking The ARMM Device	06
Part 2:	Setting Up The Universal Connection Pieces On A Wheelchair	08
Part 3:	Setting Up The ARMM Device With A Wheelchair-to-ARMM Mount	09
Part 4:	Connecting The ARMM Device To A Wheelchair (Transfer Mode)	10
Part 5:	Operating The ARMM Device For Walking	11
Part 6:	For Turning Mode (Using the ARMM Device)	12
Part 7:	After The Ambulation Training Is Complete	13
Part 8:	Operating The ARMM Device For Transfers	14
Part 9:	Using The ARMM Device In Exercise Mode	15
Part 10:	Additional Safety Checks To Perform Before Using The ARMM	16
Part 11:	Frequently Asked Questions	17
Part 12:	BISEP Product Warranty	19

1. WARNINGS AND GENERAL SAFETY GUIDELINES






The information and guidelines below will help you operate the device in a safe manner, avoiding personal injury, damage to property and damage to the device. The ARMM is a state-of-the-art mobility-enhancement device designed to give you (the user) increased walking independence and the confidence to move safely.

The contents of this manual are based on the expectation that the device has been properly fitted to a wheelchair or walker either by the user or with the assistance of a healthcare professional.

Please review all warnings below.

-  **Warning:** Ensure the ARMM device is being used under the strict supervision of a healthcare professional and/or the user's guardian.
-  **Warning:** Avoid putting all of your weight on the front riggings. Doing so may cause the wheelchair to tip.
-  **Warning:** Ensure legs, hands, and clothing are clear of the wheelchair and walker connection pieces when attempting to transfer and ambulate.

Additional Guidelines:

-  DO NOT stand on the frame of the wheelchair.
-  ALWAYS use the frame handles to transfer from a sitting to standing position.
-  DO NOT operate the device on roads, streets or highways.
-  DO NOT allow children to play on or operate the device.
-  DO NOT operate on uneven surfaces such as sand, grass or gravel.

Warning – Prescription Drugs and Physical Limitations

Users must exercise care and common sense when operating the ARMM. Certain prescribed medication, over-the-counter medication or physical limitations may impair the user's ability to operate the device in a safe manner. Adhere to safety measures and restrictions accordingly.

Warning – Alcohol and Smoking

The device user must exercise care and common sense when operating the ARMM. This includes awareness of safety issues while smoking or drinking alcohol. Do not operate the device while under the influence of these substances, as this may impair your ability to operate your ARMM in a safe manner. BISEP strongly recommends that the user does not smoke cigarettes while operating the device.

Warning – Flammability Precautions

The plastics used in this device have been tested and proven to meet the applicable flammability standards. Nevertheless, BISEP recommends that you do not expose your device to open flames or combustible products. Serious injury or damage to property may result from misuse.

**Warning – Lifting**

Do not attempt to lift the device when connected to a wheelchair or walker. Ensure the ARMM is disconnected prior to lifting. Lifting by any other means may result in injury to the user or damage to the equipment.

**Warning – Ramps, Slopes, Inclines and Obstacles**

Do not climb or descend ramps or slopes greater than the angle for which your wheelchair or walker manufacturer recommends. In most cases, the greatest angle is 9 degrees. Do not attempt to climb or descend an incline made unsafe by water, ice or oil film. Do not attempt to ride over curbs or other obstacles. Doing so may cause bodily harm or damage to the equipment.

**Warning – Repair and Service Information**

It is recommended that all repairs and adjustments to the device are performed while the device is unoccupied and disconnected from the wheelchair and/or walker.

**Warning – Weight Limitation**

The ARMM has a maximum weight capacity of 300 lbs (136.07 kg).

**Warning – Stability and Balance**

Carrying heavy objects while using the ARMM may adversely affect its stability, causing possible bodily harm to the user and damage to equipment or surrounding property.

The ARMM is designed to accommodate one individual. Multiple people using the device simultaneously may adversely affect the stability of the wheelchair, causing possible bodily harm to the user and passenger, and damage to the equipment or surrounding property.

To assure stability and proper operation, users must maintain proper balance at all times. The device is designed to remain stable during normal daily activities as long as users do not move beyond the center of gravity.

Safe operation of the device requires the user to be comfortable and confident reaching, bending and transferring from or to their wheelchair or walker. These movements affect the balance, center of gravity and weight distribution of the wheelchair.

To determine the user's particular safety limits, it is recommended they practice bending, reaching and transitioning between their desired positions in the presence of a qualified healthcare professional before attempting active use of the wheelchair. Proper positioning is essential for your safety. When reaching, leaning or bending forward, it is important to use the front casters as a tool to maintain stability and balance.

**Warning – Reaching, Leaning and Bending**

Do not shift all your weight onto a single side of the ARMM when the drop-down legs are in the stored position. This may result in the entire device tipping over, causing damage or injury to the user, property and/or connected equipment.

When transferring and completing exercises, ensure the drop-down legs are activated and stable (with wheels locked) while touching the ground.

⚠ Warning – Connection Point

While the device includes a user-friendly lever and clamp mechanism to connect to any wheelchair or walker, improper use may cause personal injury. Practice using the lever and clamp mechanism prior to connecting the ARMM to a wheelchair or walker.

⚠ Warning – Device Modifications

Do not modify your device in any way not authorized by BISEP. Do not use accessories if they have not been tested or approved for BISEP products.

2. INTRODUCTION

Introducing the ARMM (Ambulation, Retraining, Mobility Mechanism) Device.




Healthcare professionals are first-hand witnesses to the struggles of those with limited mobility, particularly when transferring between devices such as wheelchairs and walkers. The ARMM device you have purchased will allow its user to transfer safely from a wheelchair to a walker, while also moving from a sitting position, to standing and walking with minimal support. This device is able to connect to most wheelchairs and walkers. Attaching the ARMM device to a wheelchair and walker creates a unified structure, recovering the confidence needed to walk with dignity. Alternatively, the ARMM can also be used when connected to a wheelchair alone, assisting in sitting-to-standing transfers and other exercises.

Understanding how to safely operate and care for your device will provide the user with years of trouble-free operation and service.



Please read and follow all instructions, warnings and notes in this manual before attempting to operate the device for the first time. You must also read all instructions, warnings and notes contained in any supplemental instructional booklets that may accompany your device. We want to ensure your wellbeing, which depends upon providers, caretakers, healthcare professionals and yourself using the device with good judgment.

If there is any information in this manual that you do not understand, or if you require additional assistance for setup or operation, please contact BISEP with the information listed below. Failure to follow the instructions in this manual and those located on your wheelchair can lead to personal injury and/or damage to the device, including voiding the warranty. BISEP has designed and engineered your device to provide maximum mobility, utility, and ease of use. Under no circumstances should you modify, add, remove or disable any feature, part or function of the ARMM.

BISEP INC.

 **Contact:** Daniel Bordenave
 **Email:** dan@bisepinnovations.com
 **Website:** www.bisepinnovations.com

Customer Service

 **Telephone:** 1-800-921-0149
 **Email:** info@bisepinnovations.com

3. HOW TO USE THE ARMM

Usage of the device, whether for rehabilitative training or daily activities, will require practice. Take the time to familiarize yourself with the process, and you will soon be fully and confidently in control. Please also ensure the presence of a healthcare provider and/or guardian when operating the device, and clear any obstacles from your walking or transferring path.

PART 1: UNPACKING THE ARMM DEVICE

- a. Place carrying bag on a sturdy surface
- b. Open zipper on the bag
- c. Remove ARMM devices from bag and place on a flat surface
- d. **Inspect the device ensuring that:**

- i. The drop-down leg moves up and down freely by rotating the spindle handle



- ii. Ensure the wheel moves freely and that the brake of the wheel locks and unlocks



e. **You have each of the following:**

- i. One (1) right side and one (1) left side ARMM device large frame



- ii. One (1) left-side wheelchair-to-ARMM attachment and one (1) right-side wheelchair-to-ARMM attachment



- iii. One (1) left-side universal wheelchair connection piece and one (1) right-side universal connection piece



- f. If the check is complete and all parts are present, your device is ready to install
- g. For extra caution, please ensure the device is fully assembled with no missing or loose nuts or bolts. If you suspect there are any damaged, loose or missing parts, **DO NOT USE** the device and call customer service for further instruction

PART 2:**SETTING UP THE UNIVERSAL CONNECTION PIECES ON A WHEELCHAIR**

- a. Ensure wheelchair brakes are engaged
- b. Remove wheelchair leg-rests to install connection pieces

- c. Grab the universal connection piece and the correctly-sized collar insert for the wheelchair tube. The right size of the collar insert can be measured by grabbing both pieces of a collar insert set, and placing it around the wheelchair post. Ensure you use the collar insert with the most snug fit



- d. Place the universal mount on the side of the wheelchair leg with the knobs facing the inside of the wheelchair leg



- e. Install universal collar around tube by fastening and tightening knob. Once knob is tightened close handle. If handle does not close, slightly loosen knob and close handle. It is important the handle is fully closed, so you may have to adjust knob setting in order to have a fully closed handle.



- f. Ensure the universal mount is tight by pushing down with full force and moving block side to side. It should not move in either direction. If it does move please ensure that you revisit previous steps and tighten so that there is no movement



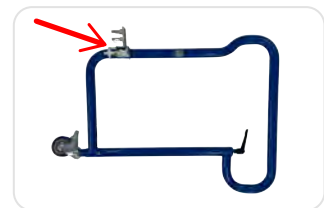
- g. Repeat on the other side of the wheelchair; use a ruler or measuring device to ensure both sides are installed at the same height

PART 3: SETTING UP THE ARMM DEVICE WITH A WHEELCHAIR-TO-ARMM MOUNT

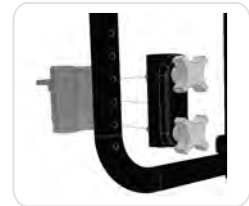
- a. Lay the ARMM device on flat surface with the drop leg fully retracted



- b. Grab the wheelchair connection piece and place it around the ARMM device with the pins facing the opposite side of the handle tube



- c. Grab the wheelchair-to-ARMM part of the universal attachment pieces as well as the back-plate. Align them with the holes on the device. Install at the desired height setting

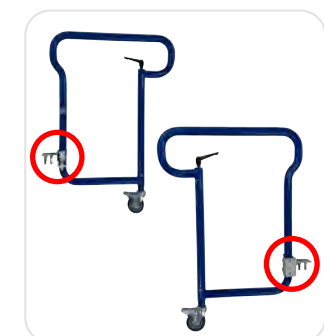


- d. Use the included knobs to tighten the wheelchair-to-ARMM mount



- e. Please note that the wheelchair-to-ARMM mount may need to be repositioned according to the height of the user
f. Repeat steps "a" through "d" for the other side of the ARMM device
g. Ensure both sides are set to the same height

- h. Ensure the device length setting is not interfering with the front wheelchair casters



PART 4:

CONNECTING THE ARMM DEVICE TO A WHEELCHAIR (TRANSFER MODE)

- a. Grab the ARMM device after completing Part 3. Ensure both sides of the ARMM devices are positioned on the correct side (for reference, the handle tube of the ARMM device is always facing outwards)



- b. Grab the unit and align the pins on the wheelchair-to-ARMM mount with the receiver holes on the universal attachment piece



- c. Drop the device into the receiver holes and tighten the attached knob until the fit is snug



- d. Once connected, refrain from using the device until all steps have been completed
- e. Lower drop-down legs until the wheels are touching the floor
- f. Ensure the device is level by placing the mini-level on the bottom horizontal bar of the ARMM device
- g. Ensure the device is at your desired height. Typically the device should be at the height of the user's hip, unless otherwise advised. The lower the device setting, the easier it will be for the user to utilize the transfer mode. The higher the device setting, the easier it will be for the user to utilize the walking mode

PART 5: OPERATING THE ARMM DEVICE FOR WALKING

- a. Once the ARMM device has been fully connected, lock the wheelchair brakes on both sides of the wheelchair



- b. Assist the user into the standing position, ensuring that they have firmly grasped the ARMM device handles



- c. Once the user is standing in a stable and balanced position, release the wheelchair brakes



- d. Encourage the user to initiate walking, starting with the weaker leg if applicable
Note: Ensure the user is adequately supported to maintain stability



PART 6: FOR TURNING MODE (USING THE ARMM DEVICE)

- a. Rotate the spindle handles on both sides of the ARMM device to raise the wheels approximately $\frac{1}{4}$ inch off the ground

Note: Ensure the wheelchair brakes are engaged before proceeding.



- b. Assist the user into a standing position, using the ARMM device for support.



- c. Once the user is stable, release the wheelchair brakes and allow the user to begin walking.

Safety Tip: Stay close to the user during ambulation to provide support and ensure safety.



PART 7:
AFTER THE AMBULATION TRAINING IS COMPLETE:

- a. Lower the ARMM device wheels back to the ground by rotating the spindle handles in the opposite direction.



- b. Lock the ARMM device brakes on both sides.



- c. Gently assist the user back into their wheelchair.



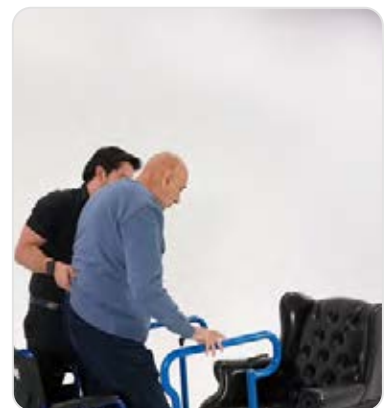
PART 8: OPERATING THE ARMM FOR TRANSFERS

- a. Please complete Parts 1-4 to operate the device in transfer mode
- b. Ensure user is assisted during this transition and is always supervised
- c. Ensure the ARMM device is securely connected to the user's wheelchair (Parts 2-4)
- d. Ensure the desired transfer location is a reasonable distance from the wheelchair
- e. Ensure the wheelchair brakes are on

- f. Ensure the drop-down legs are making contact with the floor



- g. Allow the user to use the ARMM device as a support to stand up while assisting the user from the side



- h. Allow the user to use the ARMM device as a support (similarly to parallel bars) to transfer themselves to their desired location and position



PART 9: USING THE ARMM DEVICE IN EXERCISE MODE

- a. Ensure user is assisted in this step and is always supervised
- b. Ensure the ARMM device is securely connected to the user's wheelchair (Parts 2-4)
- c. Ensure the desired transfer location is a reasonable distance from the wheelchair
- d. Ensure the wheelchair brakes are on

- e. Ensure the drop-down legs are making contact with the floor



- f. Allow the user to use the ARMM device as support to stand up while assisting the user from the side



- g. Perform exercise or desired task



- h. Once task is complete, have user sit back down using the ARMM device for support
- i. Once user is safely sitting, you may raise drop-down legs and disconnect the ARMM device

PART 10:**ADDITIONAL SAFETY CHECKS TO PERFORM BEFORE USING THE ARMM**

- a. Inspect the device's frame and ensure the connection points are welded correctly without noticeable gaps
- b. Ensure the brake lever moves the latch hook on the ARMM's walker connection piece
- c. Ensure the drop-down legs lower and raise when rotating the handle
- d. Check that the pin fits in the pinholes when trying to increase or decrease the height of the ARMM device
- e. Check that when the ARMM device is connected to the wheelchair, it is level
- f. Check that the connection pieces to the walker are secure and level with the device
- g. Check that the connection piece on the wheelchair (if utilized) is tight and level



PART II: FREQUENTLY ASKED QUESTIONS

1. What wheelchairs are compatible with the ARMM?

The ARMM device is compatible with 90% of manual wheelchair brands. Brands our device is compatible with include: Drive DeVilbiss, Karman, Invacare, Medline, Sunrise Medical, Carex, Nova and Ki-Mobility. However, these brands also sell specialty wheelchairs which are likely not compatible with the ARMM device. Almost all tilting wheelchairs are not compatible, as users of these chairs likely have little to no mobility. Bariatric and powered wheelchairs are also not compatible with the ARMM device.

2. Is there any customer support I can reach out to?

Yes: If you have any issues using the ARMM device at any time, reach out to our team at BISEP using the contact information below. We are happy to help!

Telephone: 1-800-921-0149

Email: dan@bisepinnovations.com

3. Who is the ARMM device for?

The ARMM can be used by users who have limited mobility or are in rehabilitation. Eligible demographics include: seniors; people suffering from neurological disabilities including stroke, Parkinson's Disease, Amyotrophic Lateral Sclerosis, and Multiple Sclerosis; people recovering from recent orthopedic injuries, such as hip or knee replacements; people with spinal cord injuries or people with ambulation gait patterns.

4. Who should not use the ARMM device?

Those who would not benefit from our device include: people without any mobility such as paraplegics, as well as users with weak cognitive function, as the device may be dangerous for them to operate.

5. I am a healthcare worker or guardian. Should I let my patient or loved one operate the ARMM on their own?

No: the user should always operate the ARMM device with assistance and supervision. While some users may have the mobile ability to use the ARMM on their own, their safety is ensured by using the device under the care of a professional.

6. Can the ARMM be used to transfer a user to their bed?

Yes: The ARMM can be used as a transfer device for users transferring from a chair to their bed. Please ensure the wheelchair brakes are on when transferring and, as with any other transfer device, ensure the ARMM device is close enough to the bed.

7. Have you performed clinical studies with the ARMM device?

Yes: BISEP has performed clinical trials at Brock University led by Dr. David Ditor, as well as independent studies at healthcare facilities. Our clinical trials with the ARMM in healthcare institutions were proven to provide users with an increase in walking speed of 24%, an increase in self-confidence by 48%, and a decrease in fear of falling by 20%.

8. How should I store the ARMM device?

You can store the ARMM device in a safe place alongside other medical training equipment. We recommend storing the device in the included carrying bag. Another option is to leave the ARMM device directly on a wheelchair when it is not in use.

PART 12:

BISEP INNOVATIONS INC. PRODUCT WARRANTY

Scope and Warranty Period: BISEP Innovations Inc. warrants to the original purchaser ("Customer") of the ARMM (Ambulation, Retraining and Mobility Mechanism) (the "Product") that the Product is free of defects in materials and workmanship under normal use for a period of two (2) years from the original date of Customer's purchase of the Product ("Warranty Period"). The foregoing warranty is not transferable by Customer (the "Limited Warranty"). Where Customer purchased the Product through BISEP Innovations Inc.'s website or other authorized retailers referenced on BISEP Innovation Inc.'s website, the date of purchase is the date of invoice issued to Customer by BISEP Innovations Inc. or such authorized retailers by email. Where Customer purchased the Product from BISEP Innovations Inc. or an authorized retailer at a physical location, the date of purchase is the date of the invoice issued to Customer at the physical location. If Customer re-sells the device to a third-party, the warranty is null and void. No BISEP Innovations Inc. distributor, reseller, agent or employee is authorized to make any modification, extension, or addition to this Limited Warranty. For Quebec consumers, all provisions of this clause apply in addition to the legal warranty as may be applicable under the laws of the Province of Quebec.

Exercise of Warranty. If the Product is defective during the Warranty Period, Customer's sole and exclusive remedy, and BISEP Innovations Inc.'s sole obligation, will be, at BISEP Innovations Inc.'s sole discretion, to: (a) repair the defective part of the Product at no cost to Customer with new or reconditioned parts; (b) replace the Product at no cost to Customer with a new, reconditioned or comparable Product; or (c) provide a refund to Customer of the original purchase price paid for the Product. The Product or any parts thereof that are repaired or replaced during the Warranty Period are subject to this Limited Warranty, which for clarity will not extend the end of the original Warranty Period, except where prohibited by applicable law. To obtain warranty service, Customer shall: (i) contact BISEP Innovations Inc. during the Warranty Period; (ii) provide BISEP Innovations Inc. with dated proof of original purchase from BISEP Innovations Inc. or an authorized retailer as determined by BISEP Innovations Inc.; and (iii) ship the Product to BISEP Innovations Inc. by prepaid delivery and have packaged the device appropriately for safe shipment. Per our Shipping & Return Policy, the customer is required to send a video and photos of the damaged and non-damaged areas prior to shipment of the return. For greater certainty, Customer is responsible for all costs associated with returning the Product to BISEP Innovations Inc, including without limiting the generality of the foregoing any damage to the Product incurred during transit to BISEP Innovations Inc.

Exclusions from Warranty. This Limited Warranty does not apply to, in each case as determined by BISEP Innovations Inc. acting reasonably, damage to, or defects or malfunctions in, the Product arising from or related to: (a) use of the Product not in accordance with this Agreement and the Product User Manual provided with the Product when shipped (which information can also be found on our website), whether arising from the direct or indirect use of the Product by Customer or a third-party service provider as the case may be. It is the responsibility of the purchaser of the device, to ensure that all persons using the device(s) have read and understand the Product User Manual pertaining how to safely install and operate the device at all times within the provisions herewith.; (b) natural wear and tear; (c) modification of the Product by any person other than BISEP Innovations Inc. or its authorized agents; (d) storage of the Product in an improper environment; (e) use of the Product in combination with accessories, other products or equipment not authorized or supplied by BISEP Innovations Inc.; (f) events beyond BISEP Innovations Inc.'s reasonable control; or (g) any cause other than the intended normal use by BISEP Innovations Inc. No warranty is provided if the Product was not purchased directly from BISEP Innovations Inc. or its authorized retailers. Customer agrees it will be charged for non-warranty work at the minimum repair rate effective at the time the Product is returned to BISEP Innovations Inc. Customer accepts the Product subject to this Limited Warranty and all terms and conditions related thereto.

Unless BISEP Innovations Inc. agrees otherwise in writing, Customer will be responsible for any costs associated with: (i) gaining access to the Product; (ii) removal, disassembly, replacement, installation, or reinstallation of any equipment, materials or structures to permit BISEP Innovations Inc. to perform its warranty obligations; and (iii) damage to equipment components or parts resulting in whole or in part from non-compliance by Customer with applicable Product Documentation, the "Exercise of Warranty" section above, or from the Products deteriorated condition caused by the Customer.

DISCLAIMER: TO THE FULLEST EXTENT ALLOWED BY APPLICABLE LAW, THIS LIMITED WARRANTY IS THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY, AND NO OTHER WARRANTIES, CONDITIONS OR GUARANTEES OF ANY KIND SHALL APPLY, WHETHER STATUTORY, WRITTEN, ORAL, EXPRESS OR IMPLIED, INCLUDING (WITHOUT LIMITATION) WARRANTIES, CONDITIONS OR GUARANTEES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, QUALITY, DURABILITY, OR THE RESULTS THAT CUSTOMER MAY OBTAIN BY USING THE PRODUCT, ALL OF WHICH ARE DISCLAIMED. WHERE IMPLIED WARRANTIES CANNOT BE DISCLAIMED BY APPLICABLE LAW, SUCH IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY.

PRODUCT USE WARNING:

WARNING: FAILURE TO PROPERLY INSTALL, CONNECT, AND MAINTAIN THE ARMM DEVICE (IE. THE PRODUCT) AS INSTRUCTED MAY RESULT IN SERIOUS INJURY, FALLS, OR EVEN DEATH. IT IS CRITICAL TO FOLLOW ALL SAFETY GUIDELINES PROVIDED IN THE PRODUCT USER MANUAL. CUSTOMERS MUST CAREFULLY READ AND FULLY UNDERSTAND THE PRODUCT USER MANUAL BEFORE USING THE ARMM DEVICE. PROPER ATTACHMENT TO THE WHEELCHAIR AND/OR WALKER, AS WELL AS REGULAR MAINTENANCE, IS ESSENTIAL FOR THE SAFETY AND EFFECTIVE OPERATION OF THE DEVICE. FAILURE TO FOLLOW THESE INSTRUCTIONS COULD RESULT IN IMPROPER FUNCTION, WHICH MAY LEAD TO INJURY OR DEATH. PLEASE KEEP IN MIND, THE ARMM DEVICE IS NOT FOR ALL PATIENTS AND IT IS THE HEALTHCARE WORKER/CAREGIVER'S RESPONSIBILITY TO ENSURE THE ARMM DEVICE IS SAFE TO USE FOR THE USER. THE ARMM DEVICE CAN ONLY BE USED WITH USER'S WEIGHING NO MORE THAN TWO-HUNDRED AND FIFTY (250) POUNDS. IT IS THE RESPONSIBILITY OF CUSTOMER TO STAY INFORMED FROM BISEP INNOVATIONS INC. ON ANY UPDATES OR CHANGES TO ITS PRODUCTS AFTER THE TIME OF PURCHASE, AS THESE UPDATES MAY AFFECT FUNCTIONALITY, COMPATIBILITY OR OTHER ITEMS.

EACH TIME THE ARMM DEVICE IS USED, CUSTOMERS ARE RESPONSIBLE FOR INSPECTING THE ARMM DEVICE TO ENSURE ALL COMPONENTS ARE SECURELY ATTACHED AND FUNCTIONING AS INTENDED. NEGLECTING TO CONFIRM PROPER ATTACHMENT AND CONDITION OF THE ARMM DEVICE MAY LEAD TO FALLS, SEVERE INJURIES, OR FATAL ACCIDENTS. THIS INCLUDES ENSURING THE ARMM DEVICE IS CORRECTLY CONNECTED TO THE WHEELCHAIR AND/OR WALKER AND FOLLOWING ALL MAINTENANCE GUIDELINES OUTLINED IN THE PRODUCT USER MANUAL.

IT IS CRITICAL TO PERFORM ROUTINE CHECKS BEFORE EACH USE AND ENSURE THE ARMM DEVICE IS PROPERLY MAINTAINED TO PREVENT MALFUNCTION OR ACCIDENTS. BISEP INNOVATIONS INC. IS NOT LIABLE FOR INJURIES OR DAMAGES CAUSED BY FAILURE TO FOLLOW THESE ESSENTIAL SAFETY GUIDELINES.

LIMITATION OF LIABILITY: IN NO EVENT SHALL THE MAXIMUM AGGREGATE LIABILITY OF BISEP INNOVATIONS INC., ITS OFFICERS, DIRECTORS, AGENTS, EMPLOYEES, LICENSORS, SUPPLIERS, DISTRIBUTORS, RESELLERS, AND SERVICE PROVIDERS (COLLECTIVELY, "BISEP INNOVATIONS INC. PARTIES" IN THIS PARAGRAPH) TO CUSTOMER AS A RESULT OF ALL CLAIMS ARISING OUT OF OR RELATED TO THE PRODUCT, WHETHER SUCH CLAIM IS BASED ON BREACH OF CONTRACT (INCLUDING UNDER AN INDEMNITY), TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR ANY OTHER THEORY OF LIABILITY, EXCEED THE ORIGINAL PURCHASE PRICE PAID BY CUSTOMER TO BISEP INNOVATIONS INC. FOR THE PRODUCT. IN NO EVENT SHALL BISEP INNOVATIONS INC. PARTIES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR OTHER INDIRECT DAMAGES, INCLUDING (WITHOUT LIMITATION) LOST PROFITS OR LOSS OF OPPORTUNITY, ARISING OUT OF OR RELATED TO THE PRODUCT, WHETHER THE ACTION IS IN CONTRACT (INCLUDING UNDER AN INDEMNITY) OR TORT (INCLUDING NEGLIGENCE) AND REGARDLESS OF THE THEORY OF LIABILITY, EVEN IF BISEP INNOVATIONS INC. PARTIES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SHOULD HAVE HAD KNOWLEDGE, ACTUAL OR CONSTRUCTIVE, OF THE POSSIBILITY OF SUCH DAMAGES, AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY. NOTHING IN THIS PARAGRAPH WILL OPERATE TO EXCLUDE OR RESTRICT BISEP PARTIES' LIABILITY (IF ANY) TO CUSTOMER FOR ANY MATTER FOR WHICH IT IS NOT PERMITTED BY APPLICABLE LAW TO EXCLUDE OR LIMIT ITS LIABILITY.

Governing Law and Venue. This Limited Warranty, and any disputes arising out of or related to this Limited Warranty, will be governed exclusively by the laws of the Province of Ontario and the federal laws of Canada applicable in the Province of Ontario, without regard to its conflicts of laws rules. The United Nations Convention on the International Sale of Goods does not apply to this Limited Warranty. The provincial and federal courts located in Toronto, Ontario will have exclusive jurisdiction over any disputes arising out of or related to this Limited Warranty, and each party consents to the exclusive jurisdiction of those courts.

