

BLUEBELLS WORKSHOPS - TERMS & CONDITIONS

Bluebells Cakery Ltd ('Bluebells') | NZBN 9429030725577

Bookings and Payments

- a. All booking enquiries (if any) must be made through workshops@bluebellscakery.co.nz prior to booking a spot in one of the workshops.
- b. Confirmed receipt of payment infers a confirmation of your booking.
- c. Bluebells reserves the right to accept, refuse or negotiate a workshop booking.

Workshops

- a. To secure a place in a workshop the fee must be paid in full in advance on 'a first in first served' basis.
- b. All workshops are capped and Bluebells reserves the right modify the cap number as it is deemed necessary.
- c. Bluebells reserves the right to change the start and finishing times of workshops.
- d. Any pre/paid workshop participant affected by such a change will be notified as soon as any change is made and if necessary offered another workshop time or a full refund.

Cancellation and Refunds

- a. Payment for a workshop is non-refundable.
- b. Paid bookings may be transferred to another name.
- c. Should a change in circumstance prevent a participant from participating in a paid workshop, Bluebells is to be notified of this change immediately. Payment can be transferred as credit ONLY if Bluebells is able to rebook another participant in replacement.
- d. Bluebells reserves the right to cancel/reschedule a workshop due to insufficient numbers, in which case participants will be notified and either offered a similar workshop or a full refund.
- e. Bluebells reserves the right to replace the course instructor due to unforeseen circumstances.

Recognition

a. Bluebells is not a Registered Training Organisation and as such, courses are not government accredited and are only available as a non-vocational courses.

Health, Safety and Cleanliness

- a. Participants must adhere to all Health & Safety guidelines and instruction regarding the use of any materials and tools.
- b. Please ensure all spillages during workshops are cleaned up immediately.
- c. At the end of each workshop participants are expected to clean their work area to a standard acceptable to the instructor.

Behaviou

a. Participants are expected to behave to a high level both to the instructor and to other participants. Any participant, who at the sole discretion of the instructor, behaves in a fashion deemed inappropriate in any way, may be expelled from the course with immediate effect and will forgo 100% of their course fee.

Privacy Policy

- a. Bluebells respects individual privacy.
- b. Any information provided to Bluebells for the purposes of obtaining goods and services from Bluebells will be used for that purpose only.

Conten

- a. The processes, systems, cake decorating techniques and recipes that make up the content of Bluebells workshops are the intellectual property of Bluebells Cakery Ltd.
- b. Any materials in relations to workshop content as specified in Clause 7.1 provided by Bluebells are not to be copied, reproduced, published, modified, reused in anyway except for the participant's personal non-commercial use.

Disclaimer

- a. Bluebells Cakery Ltd, to the extent permitted by law, expressly disclaims liability to participants for:
 - i.Any injury to a participant or loss to a participant's property however occurring before, during or after workshops whilst that participant is on premises legally controlled by Bluebells;
 - ii.Any negligent acts or omissions of Bluebells, its instructors, servants, agents or licensees occurring before, during or after workshops whilst a participant is on premises legally controlled by Bluebells;
 - iii. Any breach of contractual duty or obligation owed by Bluebells to any participants in relation to personal safety before, during or after classes or workshops whilst the participants are on premises legally controlled by Bluebells;
 - iv. Breach of any duty owed by Bluebells to any participants as an occupier of premises legally controlled by Bluebells;
 - v. Breach of any statutory duty which Bluebells and its directors, instructors, employees, servants or agents may owe to participants;
 - vi. Any other liability howsoever caused or arising as a result of the undertaking of the workshops or the entry into premises legally controlled by Bluebells by any participants.
- b. Bluebells reserves the right at any time to negotiate, change or vary the terms and conditions set out in this document.