



## QUALITY POLICY

FFL/QP/2017

Fairdeal Furniture Limited aims to ensure that the requirements of our interested parties are determined, understood and consistently met at all stages of our work.

Our goal is to provide customers with the highest quality products by assuring their performance, consistency, safety and value.

To achieve this, we facilitate our staff's engagement in achieving our quality objectives, through recognition, empowerment and enhancement of competency.

This policy will be achieved through the implementation and improvement of a Quality Management System based on ISO 9001:2015.

We will be guided by the following principles:

- Promoting a quality culture that delivers value through importing, providing products and services with zero defects that are trusted and preferred by our customers.
- Complying with relevant laws and regulations as well as internal requirements.
- Communicating this policy and related Quality objectives and our performance against these objectives throughout the company and to interested parties.
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training, supervision and effective communication.

At Fairdeal Furniture, teamwork, engagement, ownership, effective communication and support by everyone are vital for achieving our quality objectives.

Fairdeal Furniture is committed to providing the required leadership, management and resources and we will ensure that this Quality Policy is reviewed annually.

Signed: \_\_\_\_\_

A handwritten signature in black ink, appearing to read "Mohamed Zakir", written over a horizontal line.

Date: **2<sup>nd</sup> January 2018.**

Mr. Mohamed Zakir – CEO.