







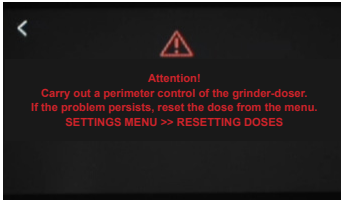






7 ANOMALIES - CAUSES - REMEDIES

The table shows possible faults that may cause the grinder-doser not to work and/or not to function properly. For each anomaly, the possible cause is indicated along with the actions to be taken to restore the correct operation of the appliance.

Anomaly	Cause	Remedy
The grinder-doser does not switch on.	No power supply.	<ul style="list-style-type: none"> Make sure that the switch is in the "I" (ON) position; Make sure that the thermal-magnetic circuit breaker upstream of the socket (if present) is in the "ON" position. Make sure that the power cable is intact and correctly connected to the power plug and the socket on the appliance.
The coffee beans do not fall out of the supply hopper.	Locking slide closed.	<ul style="list-style-type: none"> Open the locking slide.
The system loses data from previous settings when it is switched on.	The backup battery of the machine management system is flat.	<ul style="list-style-type: none"> Contact the service department to replace the backup battery.
The  icon (Yellow scales) appears on the display to indicate that the weight of the last dose dispensed was not within tolerance of the set weight.	<ul style="list-style-type: none"> First daily doses A change in the type of coffee in the hopper Coffee with a high percentage of robusta Grinding blades not well-tuned yet 	<ul style="list-style-type: none"> Dispense further doses without changing any settings on the appliance. After two doses in succession not within tolerance, the XGi software automatically calculates the seconds required to correctly dispense the set dose. Notification of recalculation is indicated by the appearance of the  icon (Blue scales). The doses dispensed after recalculation will be correct and will be indicated by the appearance of the  icon (Green scales).

Anomaly	Cause	Remedy
<p>The  icon (Red scales) appears on the display to indicate that a fault has occurred in the weighing of the last dose dispensed.</p>	<ul style="list-style-type: none"> • Possible addition (or removal) of weight on the appliance during the dispensing/ dose weighing cycle. • The appliance is placed on an unstable work surface that affects the correct detection of weight. • The appliance is connected to an unsuitable power strip. 	<ul style="list-style-type: none"> • Make sure that the appliance is placed on stable, vibration-free surface. • Check and/or replace any power strip to which the device is connected. • Dispense further doses until the  icon (Green scales) indicates that the dose dispensed is correct. • After the third incorrect dose in succession (   - three “Red scales” icons appear on the display), the following message of control appears full screen: <ul style="list-style-type: none">  <p>After returning to the HOME page, the XGi system enables the sequence for the forced recalculation of the doses and it will be necessary to dispense three doses following the instructions on the display in order to allow the XGi system to perform the recalculation. Notification of successful recalculation is indicated by the appearance of the icon  (Blue scales). The doses dispensed after recalculation will be correct and will be indicated by the appearance of the  icon (Green scales).</p>

Anomaly	Cause	Remedy
<p>After dispensing, the message “Weight detection error” appears full screen.</p> 	<ul style="list-style-type: none"> • A foreign body is placed on the appliance and the XGi system fails to detect the tare weight. • The appliance is subjected to vibrations and/ or strong air currents. • Possible foreign body between the curved protective elements and the machine body. 	<ul style="list-style-type: none"> • Check the perimeter of the grinder-doser and remove any objects that may be placed on the appliance. • Make sure that the grinder-doser is not subject to vibrations from other appliances (e.g. dishwashers, blenders, juicers, etc.) or strong air currents from, for example, a fan. • Check and remove foreign bodies from the curved protective elements of the appliance using a fine brush, a suction device or a folded piece of paper.
<p>The icon “” appears on the display accompanied by an alert message about the need to replace the grinding blades.</p>	<p>The grinding blades are close to the manufacturer’s working hour limit and therefore their replacement must be planned.</p>	<ul style="list-style-type: none"> • The grinder-doser can be used until the set time limit is reached. When the time limit has been reached, the grinding blades must be replaced in order to guarantee maximum machine efficiency, following the instructions given in paragraph 6.1.5. • Once they have been replaced, the specialist technician resets the time counter for the grinding blades.

Anomaly	Cause	Remedy
During grinding the motor stops.	Triggering of the motor thermal-magnetic circuit breaker due to blockage of the grinding system if objects or foreign bodies are between the grinding blades.	<ul style="list-style-type: none">• Switch off the appliance and wait until it has cooled down completely.• Disconnect the appliance from the mains power supply.• Close the locking slide and remove the supply hopper.• Clean the grinding chamber and remove any foreign bodies.• Reassemble the appliance and start a grinding cycle.



ATTENTION! If the anomaly persists even after carrying out the recommended corrective actions, or if functional anomalies occur that are not indicated in the table, contact your local dealer, who will decide whether to contact the Fiorenzato M.C. S.r.l. service department or have the appliance repaired or overhauled by a specialised technician.