

Return Form

Date: _____

Invoice #: _____

Customer Information:

Billing Info:

Shipping Info: (If different from billing info)

Name	Name
Address	Address
City State Zip	City State Zip
Email	Email
Phone	Phone

Return Item(s)

Q ty	Item Code	Description	size	Price

The Reason for the Return:

- Wrong item(s) shipped* : _____
- Do not like it : _____
- Item(s) damaged : _____
- Other : _____

* For Damage products and wrong items received only, please contact us via order@irenesstory.com for the free return shipping label.

** For a different size/color, return the item and create a new order from the website.

Shipping and handling charges are not refundable.

Mail the package to:

Irene's story
Attn: Online Returns
12775 Millennium Dr. Suite 120
Playa Vista, CA 90094



"Irene's Story will gladly accept unworn, unwashed, or defective merchandise for return or exchange within 14 days from the date on which you received your package. We recommend that you ship your return via USPS or UPS with a tracking number. We are not responsible for lost packages. All sale items, jewelry, socks, hat, hair items, and scarves are Final Sale. For additional information, please see our Returns/Exchange Policy at irenesstory.com."