







Full Exposure

100% USA Made

Create Your Own

# SAFETY, CARE, MAINTENANCE & WARRANTY INFORMATION 2025





# Thank you for the opportunity. We appreciate your business.

Share your honest opinion of our products & services anywhere online. Bring a copy of the posting to any retail location to receive 50% off an accessory item. An accessory item is a lamp, wall hanging, or item that can be set on a table. An accessory item does not include umbrellas, ottomans, occasional chairs, tables, or any other furnishings.

Store locations: <a href="http://leadersfurniture.com/locations/">http://leadersfurniture.com/locations/</a>

Website <u>leadersfurniture.com</u>

Solutions Center <u>solutions.center@leadersfurniture.com</u>

Distribution Center leaders@leadersfurniture.com

Social Media

Thank you for the opportunity,

Tim Newton

President



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# Introduction

Growing up and living in Ohio's Amish Country, we are proud of where we are from and the quality of handcrafted items that comes from this special place. We stand committed to bringing the essence of Amish Country to your home by building quality outdoor furniture for you and your family to enjoy. We hope your experience reflects the hardworking, honest, and value-added nature that our culture represents.

# **FAITH**

We are a people committed to the values instilled in us through the faith that has always been a part of us. This informs the way we live our lives, yes, but also the way that we operate our business, engage with our employees and interact with our customers.

# **FAMILY**

We are family-owned and operated, and our first priority will always be those who we love and are closest to us. For what other reason have we created a company but to carry on the traditions and memories made with these people?

### **FURNITURE**

We take those first two values and fuse them together to create the best and most beautiful outdoor furniture. There's nothing better than experiencing faith and family while sitting on quality Amish Country Poly furniture.

# Why amish country?

# All-in-one process

# What is hDPE?

HDPE stands for High Density Poly Ethylene, which is a thermoplastic polymer made from petroleum. Amish Country was birthed out of it's sister company, DutchLine Poly Lumber, where the extrusion process takes place. We take RAW material and pipe it through our extrusion machines, make many sizes of full poly lumber.

# Design and manufacturing

While DutchLine is a wholesaler of a HDPE lumber, we've decided why stop there? In 2021 Amish Country was born as we opened our design and manufacturing facilities here in the heart of Amish Country, Ohio.

# **Low Maintenance**

Amish Country made HDPE furniture is made to be as low maintenance as possible. Simple cleaning processes can keep your Amish Country Poly looking great for years to come.

# **Durable**

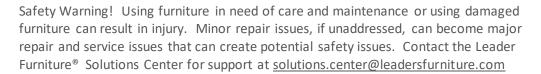
Resistant to weather and "other things", cleaning up messes, or leaving them out in the elements, make this furniture a no-brainer.

Thank you for choosing Amish Country Furniture - Jared Coblentz



# Safety

In our continuing effort to ensure that your experience with your new purchase is positive with regard to comfort, quality and design, we take safety very seriously. Please note the following important safety information and any other safety information noted in this booklet.

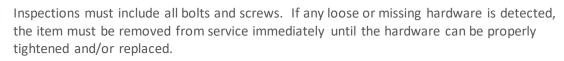




# **Product Inspection**

Periodically and carefully inspect all products for breakage and/or indications of wear. Inspections must include, but not be limited to, joint tightness, spring assemblies, and the weld areas of the product's, arms and legs. If joints are

loose or any cracks should appear on the product or at welds, the item must immediately be removed from service until repaired.



Inspections must include chaise lounge and recliner headrest ratchets. Periodically tighten the headrest bolts on all chaise lounges and recliners. Confirm all other hardware is tight, movement is smooth without binding, and that the ratchet engages properly at each

position. At the same time, carefully inspect the headrest ratchets for breakage and/or wear. If headrest ratchet breakage and/or indications of headrest ratchet wear are present, a replacement headrest should be ordered. The furniture must immediately be removed from service until repaired and/or replacement parts installed.

To obtain replacement parts, please see the SERVICE / ORDERING PARTS AND ACCESSORIES section of this brochure.

Product failure caused by a lack of reasonable and necessary care and maintenance is not covered by the product warranty.

Contact the Leaders Furniture® Solutions Center immediately if you notice concerns. solutions.center@leadersfurniture.com

Safety Warning! Chaise lounge and recliner headrests must NEVER be adjusted while seated in the chaise. Serious finger, hand or other bodily injury may result from adjusting the headrest while seated. Headrests must always be adjusted while out of the furniture and standing to the side.

# **Windy Conditions**

Safety Warning! During windy conditions, chaise lounge and recliner headrests forward, possibly resulting in head, neck, facial, arm and/or back injuries. During conditions, the headrests must be lowered to the fully down position. The use of lounges and recliners must be discontinued and users should leave the area.



# **Contract Installation Notice**

Periodically and carefully inspect all products for breakage and/or indications of wear. Such inspections must include all products of a like kind and model, not merely a random sampling within model categories or among like products.

In addition to the periodic inspections of all products, regular random sampling inspections within model categories and among like products must be undertaken.

The property should keep a log of each full inspection and random sample inspection, including the date, time, and images taken during the inspection with the inspector's signature, to ensure inspection compliance and ensure the best effort to maintain a safe space for guests.

Include the following or substantially similar conspicuous written notice as part of the posted Rules and Regulations at poolside and elsewhere wherever chaise lounges and recliners are available for use:

- "Never adjust chaise lounge or recliner headrests while seated. Serious finger, hand or other bodily injury may result from adjusting headrest while seated."
- "During windy conditions, the use of the chaise lounges and recliners must be discontinued and users should leave the area."

Consider also including such notice in the written material(s) provided to guests in connection with the availability and use of the guest amenities at your facility.

Contact the Leaders Furniture® Solutions Center immediately if you notice concerns. <a href="mailto:solutions.center@leadersfurniture.com">solutions.center@leadersfurniture.com</a>

# RECOMMENDED CARE & MAINTENANCE

Leaders Furniture" proudly recommends and offers Meguiar's Marine & RV products, the most trusted names in car care, to clean and maintain your outdoor furniture. We have partnered with Meguiar's to help protect your investment and get the most out of your ownership experience.

COVER			Furniture Covers	Extreme Protection for Rainy Season, Pollen Season, or out of town for the season. Put a barrier between your investment and environment.	All Products
MAINTAIN	8	Accounting to the second secon	Wash N Wax #143	Remove soiling spots and UV protection	Aluminum Frames Wicker Frames
PROTECT		THE PERSON AND ADDRESS OF THE PERSON ADDRESS OF THE PERSON AND ADDRESS OF THE PERSON ADDRESS OF THE PE	Corrosion Block	Blocks corrosive salt air and restores oxidized and dry metal and painted metal surfaces	All Metal and Finished Metal Surfaces
PROTECT	8		Extreme Vinyl & Rubber Protectant	Protects material and offers UV protection	Best for PoliSoul™ Poly Timber
WAX & PROTECT	8		Quick Wax #59	Protects material and offers UV protection	Aluminum Frames Wicker Frames
CLEAN		THE STATE OF THE S	Extreme Multi-Surface Cleaner	Remove soiling and staining	Aluminum Frames Wicker Frames All Fabrics
BLEACH		HORALA DE	Any Chlorine Bleach Brand	As needed to remove soiling, staining and kill organic growth	Aluminum Frames Wicker Frames Some Fabrics
WASH		GE GE	Gel Wash #54	Remove soiling	All Products
			PRODUCT	LOR	USED











# WOH.

Follow the manufacturer's instructions on the container.

QUICK & EASY		BEST RESULT		
Gel Wash #54		Gel Wash #54	ALL MATERIALS	WASH
	Multi-Surface Cleaner	Extreme	ALL MATERIALS	CLEAN
		Quick Wax #59	WICKER	
	Vinyl & Rubber Protectant	Extreme	SYNTHETIC WOOD	PROTECT
V	Block	Corrosion	ALUMINUM	
Wash N Wax #143	#143	Wash N Wax	WICKER & POLY   ALUMINUM	MAINTAIN
Corrosion Block	Block	Corrosion	ALUMINUM	TAIN

# WHEN

If you notice soiling it is time to do a little quick and easy maintenance. Otherwise, we recommend at least the following schedule: Protect and clean your surfaces the same way you would protect your skin. Wash off the salt and soiling and apply UV Protection.

Every 6 Months	Every 6 Months	Every 3 Months	Every 2 Months	This weekend
UNDER ROOF COVER	SCREEN PORCH	FULLY EXPOSED	COASTAL INCLUDING LAKES	VISIBLE SOILING

# WASH

and preserve your surface protection. bond to or etch your surfaces. Household cleaners will strip off any protection you have applied. Meguiar's Marine Gel Wash is pH balanced, biodegradable to gently clean Washing is a vital step in keeping your product looking its best. Washing removes loose contaminants from your surfaces. If allowed to remain, contaminants can eventually

# CLEAN

etching. Above surface contamination includes tree sap, environmental fallout, bug and bird droppings, and soiling. Below surface defects include light scratches, water spots, and water While washing removes loose contaminants from surfaces, cleaning is intended to remove bonded surface contamination and attempt to remove below surface blemishes.

# **PROTECT**

protective layer that seals in the factory new look of your products, offers UV protection and keeps environmental elements from coming in direct contact with your surfaces. The only way to keep your purchase looking great for as long as possible is to apply a protective coating to preserve the surface. Meguiar's protection formulas provide a durable

# MAINTAIN

protective coatings, leaving your product looking polished and new. contaminants before they get an opportunity to bond to or damage the surface. Maintenance is designed to help you safely remove contaminants without stripping away your Frequent surface care makes maintenance easier. The more frequently you care for your furniture, the easier the detailing process. Maintenance is the frequent removal of

# COVER

breathable covers in Florida that block rain and allow air to circulate. Using non breathable covers like tarps or plastics trap moisture and promote mildew growth. Covering your furniture puts a barrier between the elements and your purchase. Covers block, rain, sun, and environmental contaminants like pollen and dust. Be sure to use

LIFETIME FREE EXPERT ADVICE: 877.538.5783 solutions.center@leadersfurniture.com









# **Cushion Care**

## Drying

After a soaking rain or anytime the cores of the cushions get wet it is best to stand the cushion on end to allow them to drain more quickly. This will prevent mold and mildew growth between the frame and the cushion.

# **Spot Clean**

Spot wash the fabric to clean spills by using a sponge or a soft bristle brush with Meguiar's Extreme Multi-Surface Cleaner. Spray the affected areas and rinse thoroughly. For tough soiling brush area with a soft bristle brush in a circular motion, then rinse. .

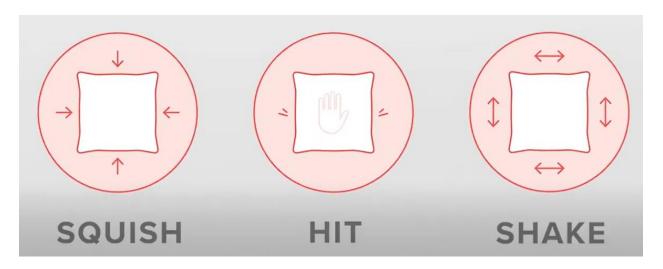
### DO NOT MACHINE WASH OR MACHINE DRY THE CUSHION CASINGS. YOU COULD DAMAGE THE SEAMS.

Cushions made from 100% solution dyed acrylic can be cleaned with Bleach. Use a premixed bleach cleaner or 50% bleach water mixture. You can add mild dish soap to loosen soiling if desired. Check a small inconspicuous spot for color fastness before cleaning the entire cushion. Be sure to rinse the cushion thoroughly to remove all of the bleach solution.



# **Fluff and Rotate**

The more a cushion is used the softer it will feel. Pillow fill can settle and compress. Rotate seat cushions every cleaning. Fluff and loft pillow and backs to restore the look and make a comfortable sit. Not rotating seat cushions over time may make your favorite seat feel noticeably softer than a seat not used as often. Not fluffing pillows and backs occasionally will cause them to look flat and like they are missing fill.



# **Wear Items**

The parts that create the comfort in swivel, gliding, and rocking furniture are wear items that must be replaced from time to time. If you are handy with a wrench, the maintenance can be easily done at home. Leaders can provide full service for a fee if requested.

# **Spring Plates**

If your favorite chair starts to feel loose and leans back to far it is time to replace the spring plates. Spring plates are not covered under warranty. Leaders always keeps stock and can cut and make the specific plate you need for any manufacturer. Installing new spring plates is easy.

# **Remove the Old Plates**

- 1. Before beginning talk a picture of your chair for reference.
- 2. Remove the spring plates from your chair. You will need to wrenches, one to hold the bolt and the other to spin the nut.





It is essential to keep all original hardware removed from your chair as they will be needed to install the new spring plates.



# **Install the New Spring Plates**

- 1. Use the original hardware to install the new spring plates. Take care to put the washers back in place to prevent the new spring plate from cracking during use.
- 2. Tighten the spring plates with the two wrenches. Take care not to over tighten and crack the new spring plate



# **Swivel Tilt Mechanisms**

Swivel gliders are the peak of comfort. Occasionally a part may wear out. All of the parts can be replaced at home with minimal tools. When ordering parts ask for the detailed instructions to be emailed to you.

### **Bucket**

✓ Part of the chair you sit-in

# **Glider hangers**

✓ Four flat pieces of metal with bearings in each end connect the bucket to the swivel. This is what allows the chair to glide back and forth

## **Swivel**

✓ A sturdy heavy construction that the glider hangers attach to. The swivel has a post that inserts into the swivel sleeve

# Swivel sleeve

✓ A nylon insert that goes into the chair base that allows the swivel to operate freely

### Base

✓ The part of the chair that is in contact with the ground

# **Hardware**

✓ Eight bolts and eight nylon nuts that bolt the glider hangers to the swivel and the bucket



# **Service / Ordering Parts**

After a safety inspection or at any time during your ownership, please contact the Leaders Furniture™ Solutions Center to order replacement parts or to discuss any concerns you may have at <a href="mailto:solutions.center@leadersfurniture.com">solutions.center@leadersfurniture.com</a>.

# Warranty

Warranty - After 11/2019			
	Residential	Commercial	
Frames – against manufacturer's defects	10 years*	5 years*	
Finishes	No Warranty including fading or scratching	No Warranty including fading or scratching	
Fabric & Cushions – against manufacturer's defects*	1 year*	No Warranty Applies	
Folding products against manufacturer's defects	10 years*	2 years*	
Swivel mechanisms, arbors and A-Frames	5 years*	2 years*	
Fire Pits	5 years*	2 years*	

<sup>\*</sup>From date of delivery is defined as the delivery when the product was first delivered to the purchaser. It does not include any subsequent delivery for any additional item(s) or item(s) replaced under warranty. Some fabric mills warranty their fabric for five years. If your cushions are made by fabric from one of these mills and the mill finds the fabric to be defective, the mill will supply us with fabric to make you new covers for your cushions. If you would like complete new cushions made, you may choose to pay for new foam cores while the covers are being remade.

# File a Warranty Claim:

We are here to help you after the sale. To help us process your claim as fast as possible please complete the following steps.

**Step 1:** Take a picture of each item with a concern in a format that you will be able to attach to an email.

- 1. Take a picture of the entire item with a concern
- 2. Take a picture of a close up of the concern
- 3. Repeat for every item with a concern



Step 2: Send a text to (727) 346-8528 or email to solutions.center@leadersfurniture.com and include the following

- ✓ Your name
- ✓ Phone number
- √ How many items you have a concern with
- ✓ A description of each concern
- ✓ A picture of each item and a close up of each concern

**Step 3:** One of our Solutions Center Representatives will get back to you within 24 hours. If you do not hear back for some reason within 24 hours please contact us toll free at (877) 538-5783