

KHACHI

RETURN POLICY

Thank you for shopping at KHACHI. We work hard to ensure that our customers are satisfied with each purchase.

Should you wish to return an item, exchanges are accepted within 30 days of purchase date. All products must be returned in original condition. Items returned between 30-60 days of purchase date will receive a refund in the form of store credit only. Anything returned after 60 days of purchase date will not be eligible for refund or store credit. Exchanges are only accepted for a new variant of the same item (i.e. size, colour, finish, etc.). The variant must be the same price as the original product purchased in order to be eligible for exchange.

A refund will be issued once returned items are received. Any products found to be damaged or no longer in original condition are not eligible for refund. For our full return policy, please visit: bazuva.com/pages/returns-policy.

Please note that KHACHI is not responsible for the cost of return shipping.

Should you require more detailed information about your return or exchange, please email all questions to sammi@khachi.com.

INSTRUCTIONS

STEP 1 – Complete Return/Exchange Form (Attached)

STEP 2 – Pack item in original packaging, along with Return/Exchange Form.

STEP 3 – Please send shipment to the following address:

Returns/Exchanges
KHACHI Design Group
481 North Service Road West
Suite A28
Oakville, Ontario, Canada
L6M 2V6

KHACHI

RETURN/EXCHANGE FORM

Product Name	Colour/ Finish	Size	Quantity	Return or Exchange (Indicate R/E)	New Item for Exchange	Price

Please provide a reason for your return:

If you have any feedback about your order, please let us know:
