

WHP01K

Wireless Noise Canceling Stereo Headphones



Read before using this product



Thank you for purchasing the WHP01K. In order to use this product properly, please be sure to confirm the following User's Manual.

If any of the problems listed under "Is it broken? Troubleshooting Examples" below should occur while using this product, please confirm the causes and remedies listed in "Troubleshooting: When you think "Is it broken?" on P.11-13 of the User's Manual. There are cases in which the user can remedy the problem by him or herself.

Is it broken? Troubleshooting Examples

- Headphones will not turn ON.
- Headphones will not turn OFF.
- Headphones cannot be charged.
- Headphones cannot be detected / paired.
- While playing music, sound (connection) is interrupted.
- In case it takes time to charge.
- In case microphone cannot be used.

About us

ag is a brand established by final Inc. which also owns the Japanese high-end audio brand, final.

The brand name of "ag" originated from an old Japanese word "a-ri-ga-ta-ki-mo-no" which means "to be rarely met."

By making use of our expertise and knowledge accumulated for the past 50 years, ag aims to create excellent and rare wireless earphone/headphone products at an affordable price range which perfectly meet the demand of the market.

Description of contents found on package

Wireless headphones that feature a hybrid noise canceling system and deliver clear and rich sound, easily considered as the best choice among products in the same category and price range.



High quality sound professionally tuned by final

The sound is professionally tuned by the Japanese high-end audio brand, final. With the unpleasant sound caused by Bluetooth being delicately treated, the WHP01K delivers superb clarity and a sufficient amount of bass.



ANC function as noise filtering earmuff

The ANC function can be activated even when music is not playing. A personal quiet space can be easily achieved on a train, airplane, or at work. This function is extremely helpful when concentration is needed or while taking a nap.



aptX LL™ with superb sound quality and stable connectivity

In addition to SBC and AAC, the WHP01K also supports aptX LL™ which delivers superb sound quality with exceptional connection stability. The WHP01K is compatible with a wide range of models such as iPhone and Android, through simple and easy pairing.



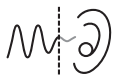
Up to 35 hours of music playback

Every single full charge offers up to 35 hours of music playback



Foldable structure for compact storage

The headphones can be folded into a compact form making them convenient to carry. A carrying pouch is also enclosed as an accessory to offer extra protection.



Hybrid noise cancelling feature

By utilizing 2 mics which are separately implanted outside and inside the earcups, the WHP01K offers a high-quality noise-canceling feature by consistently comparing the ambient noise level and the processed driver output, then making sufficient adjustments to achieve high-quality noise canceling.



Multi-fit housing structure

The earcup housing rotates flexibly to fit every head perfectly to achieve seamless sealing which is essential to improve the bass performance and prevent sound leakage.



Comfortable phone calling

Equipped with a high-quality microphone, the WHP01K can be used not only for phone calls but online conferences. Together with the ANC feature, one can pay full attention to the conference without being disturbed by environmental background noise.



Fingerprint-proof matte finishing

Soft-textured powder coating offers a beautiful surface that is superb at dirt resistance and fingerprint resilience.



Physical wired connection capability

The WHP01K can easily be transformed to become a pair of wired headphones when the battery runs out by simply connecting the headphones to the source with the included audio cable.

WHP01K

Wireless Noise Canceling Stereo Headphones



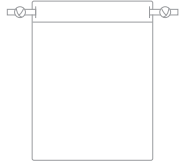
User's Manual



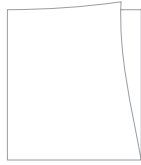
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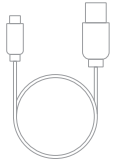
WHP01K



Carrying Pouch



User's Manual
(Warranty Card Included)

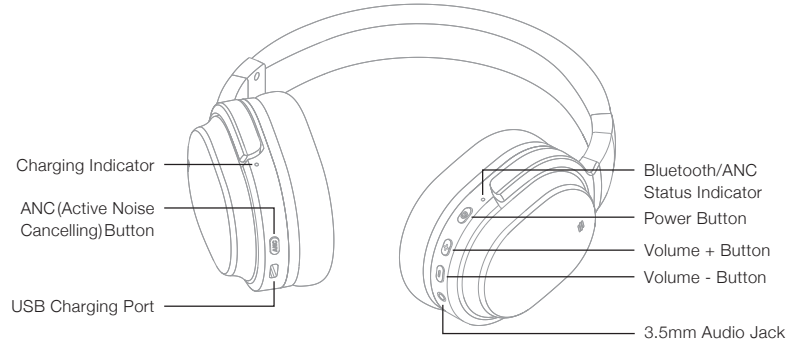


USB Type-C
Charging Cable



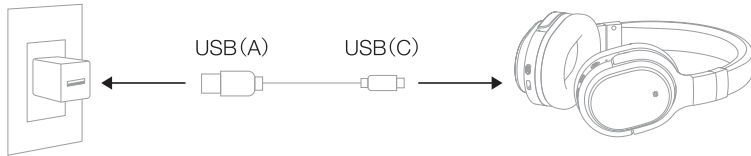
Analog Audio Cable
with 3.5mm Plug

Product Overview



Charging the Headphones

Connect the USB Charging Port to a charging adaptor with the supplied USB Type-C Charging Cable. The Charging Indicator flashes red while charging and turns green when the headphones are fully charged.



Powering ON

Press and hold the Power Button for 3 seconds and the headphones will turn ON with a "Power ON" announcement.

When the power is ON, the Bluetooth/ANC Status Indicator flashes in blue at a regular interval.

When the power is ON with the ANC function is activated, the Bluetooth/ANC Status Indicator flashes alternately in blue and green at a regular interval.

Powering OFF

Press and hold the Power Button for 5 seconds and the headphones will turn OFF with a "Power OFF" announcement. When the power is turned OFF, the Bluetooth/ANC Status Indicator lights up red and fades off.

*To fully turn OFF the power of the headphones, please make sure to turn OFF the ANC function too to prevent extra power consumption. ANC function might remain ON even after turning OFF the headphone power.

Activating ANC (Active Noise Cancelling) Function

Press and hold the ANC Button for 2 seconds and the ANC function will be activated in 2 different ways depending on the status of the headphone.

If headphone power is ON: Announcement "Noise Cancelling" will be emitted and the Bluetooth/ANC Status Indicator flashes alternately in blue and green at a regular interval.

If the headphone power is OFF: The Bluetooth/ANC Status Indicator will light up green.

*The ANC function can be activated even when the power is OFF. As ANC function consumes battery power, when the headphones are not in use, please make sure that the ANC function is properly turned OFF.

Deactivating ANC (Active Noise Cancelling) Function

Press and hold the ANC Button for 2 seconds and the ANC function will be deactivated in 2 different ways depending on the status of the headphone.

If the headphone power is ON: Announcement "OFF" will be emitted and the alternately flashing blue and green light of the Bluetooth/ANC Status Indicator fades off.

If the headphone power is OFF: The green light of the Bluetooth/ANC Status Indicator fades off.

*The status of the ANC function when the headphone power is OFF can be easily recognizable by referring to the Bluetooth/ANC Status Indicator.

Green light: ANC function ON
No light: ANC function OFF

Performing Device Pairing

In order to use the WHP01K with your device, initial device pairing is necessary. Once the headphone is paired to a device, it will connect to the device automatically next time the power is turned ON.



To perform initial device pairing:

1. Press and hold the Power Button for 3 seconds and the headphones will turn ON with a "Power ON" announcement. The headphones start device pairing mode automatically with the Bluetooth/ ANC Status Indicator flashing alternately in red and blue.
2. With the Bluetooth function of the device being ON, choose "WHP01K" under the device list. The device pairing is successful if "WHP01K Connected" is shown.

To reinitiate device pairing with another device:

1. While the headphone power is OFF, press and hold the Power Button for 5s and the headphones will turn ON and start device pairing mode with "Power ON" & "Pairing" announcements and the Bluetooth/ANC Status Indicator flashes alternately in red and blue.
2. With the Bluetooth function of the device is ON, choose "WHP01K" under the device list. The device pairing is successful if "WHP01K Connected" is shown.

* It is necessary to unpair the current device pairing before reinitiating a new device pairing. This can be done by removing the current connection or turning off the Bluetooth function of the current paired device.

Performing Factory Reset

If the headphone is having difficulty pairing to a device, please follow the simple steps below to perform a factory reset.

1. While the headphone power is ON, press and hold the Volume + Button and the Volume - Button simultaneously for 2 seconds and the Bluetooth/ANC Status Indicator will flash twice in purple together with 2 beeps.
2. The factory reset is completed. The headphones will start device pairing mode automatically with the Bluetooth/ANC Status Indicator flashes alternately in red and blue.

Connecting the Headphones to a Device Using the Analog Audio Cable

The headphones can be used with any device through physical wired connection by connecting the headphones' 3.5mm Audio Jack to the device with the supplied analog audio cable. Once the 3.5mm Audio Jack is plugged in, the headphones will turn OFF immediately with all media controls being disabled. Please perform media controls via the connected device instead.

* It is possible to activate the ANC function when the headphone is used with physical wired connection.

* As the headphone power is OFF, no announcement of "Noise Cancelling" or "Off" will be made when the ANC function is activated or deactivated. Please refer to the Bluetooth/ANC Status Indicator for the status of ANC function.

Media Control

Music Playback	Play	Press the Power Button once
	Pause	Press the Power Button once
	Next	Press and hold the Volume + Button for 2 seconds
	Previous	Press and hold the Volume - Button for 2 seconds
Phone Call	Receiving Call	Press the Power Button once
	End Call	Press the Power Button once
	Declining Call	Press and hold the Power Button for 1second
Music Playback / Phone Call	Increasing Volume	Press the Volume + Button
	Decreasing Volume	Press the Volume - Button
Siri/ Google Assistant	Activating	Press the Power Button twice *1

* 1: There is a possibility that this does not work for certain devices.

* Media controls on the headphones are disabled when the headphone is used with physical wired connection.

Important Safety Instruction

- There is a risk of permanent hearing loss from extended use at excessive sound volumes. Please do not exceed 40 hours use per week at a sound volume of 80 dB(A) or 5 hours per week at a volume of 89 dB(A).
- To avoid electromagnetic interference, please refrain from use in places in which the use of electronic devices is prohibited.
- If you are using a pacemaker or other electronic medical device, please consult your physician before using this product.
- This product contains small parts that may be hazardous to children, so please store in a place that is out of the reach of children.
- Please do not subject to strong shocks or apply excessive force. Damage from abnormal use is not covered by the warranty. To prevent damage, please store the earphones inside the case in an appropriate location.
- Causing damage to the circuits may result in fire or electrical shock, so please do not attempt to disassemble this product.
- Please keep this product away from water or other liquids that may cause shorts or other damage.
- Please do not attempt to repair this product yourself as unauthorized attempts at repair may void the product warranty.
- Never use headphones when operating a bicycle, automobile, motorcycle or other motor vehicle as this is a cause of traffic accidents and there is a risk of serious consequences. Even when not driving, please do not use at railroad crossings, traffic intersections and other environments where there is a danger in the inability to hear surrounding sounds.
- This product may be damaged if it is placed in locations where the environment is subject to excessive direct sunlight, humidity, dust.
- A drastic change of air pressure inside the earcup could cause severe damage not only to headphones but also to the ears. Please do not press the earcups when having the headphones on.
- Using headphones with earrings, piercings, or other jewelry on ears may cause injury. In addition, they might cause degradation to the headphone performance or cause scratches to the body of the headphones.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Headphones will not turn ON	(Immediately after purchasing) Battery charge is low	For safety of transportation from overseas, laws and regulations do not allow the internal battery to be fully charged at the time of shipping. For that reason, voltage may fall below the level required for operation at the time the customer opens the package. Fully charging the battery before use may relieve this inconvenience. Please refer to "Charging the headphones" on P.4 regarding the method for charging.
	Power Button has not been pressed for adequate time	Please press and hold the Power Button long enough for the headphones to turn ON. Please refer to "Powering ON" on P.5 for the details of the method.
	ANC function has not been deactivated and caused battery level depletion	Please make sure that the ANC function is properly turned OFF when not in use since the ANC function can be activated even when the power is OFF. After using the headphones, please turn OFF the ANC function on top of powering OFF. Otherwise the battery may run out.
	Analog Audio Cable with 3.5mm Plug is connected	Please disconnect the Analog Audio Cable since the power is automatically turned OFF once the Analog Audio cable is connected.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Headphones will not turn OFF	An error has occurred due to improper operation	Headphone power automatically turns OFF once the analog audio cable is connected. Please try to connect the cable and check if the Bluetooth/ANC indicator is completely turned OFF or turned into Green. Then please disconnect the cable and check again if the power can be turned ON/OFF. If the problem is not solved, please perform the factory reset by referring to "Performing Factory Reset" on P.8.
	Power Button has not been pressed for adequate time	Please press and hold the Power Button long enough for the headphones to turn OFF. Please refer to "Powering OFF" on P.5 for the details of the method
	ANC function has not been deactivated	Please make sure that the ANC function is properly turned OFF since the ANC function can be activated even when the power is OFF. After using the headphones, please turn OFF the ANC function on top of powering OFF. Please refer to "Deactivating ANC Function" on P.6 for the details of the method.
In case it takes time to charge	The output of the USB adapter being used for charging is low	In case you are using the USB port on a PC, etc., there are cases in which the output is low and it may take more time to charge than the time stated on the specification. As such please use a 5V/1A USB adapter for charging this product.

Troubleshooting: When you think, "Is it broken?"

Problem	Cause	Remedy
Headphones cannot be detected / paired	Headphones are not in the pairing mode	In some cases, performing a reset operation may fix the problem. Please refer to "Performing Factory Reset" on P.8 for the method to reset the headphones.
	(Once pairing has been performed) Connection automatically established with the previously connected device	Please try performing the pairing operation again after having deleted the pairing information from a previously paired device.
Unstable music playback	Interference from external factors	Bluetooth communicates using the 2.4GHz band which might be interfered by other wireless standards such as Wi-Fi, etc. Moreover, the connection is sensitive against liquid where humidity, rain, or even the size of head could cause disruption to the connection. The specifications of the device to be connected could cause variation too. For that reason, reducing the distance between devices or switching OFF unused Wi-Fi/Bluetooth of surrounding devices may improve the connection.
Microphone cannot be used	Analog Audio Cable with 3.5mm Plug is connected	As the power automatically turned OFF and the microphone is disabled once the analog audio cable is connected. Please disconnect the analog audio cable.

Maintenance

Regularly wipe the headband and earpads with a soft, dry cloth to keep the headphones clean.

Warranty and after service

The warranty for this product is valid for 1 year from the date of purchase. During the warranty period, the product will be repaired based on the provisions below. The warranty is only valid in the country in which the product was purchased. In the event that after-sales service or support on the purchased product is needed, please contact and discuss with the store you made the purchase from.

1. During the warranty period, a malfunctioning product will be repaired free of charge if the product is proven to fail even though it was used in accordance with the instructions in the user's manual and the point of caution sections.
2. In the following cases, product repair will be subject to a fee even during the warranty period:
 - (1) The necessary documentation noted in the warranty card is not complete.
 - (2) The product is identified to be modified, disassembled, or repaired by a third party or customer other than our company or our authorized organizations.
 - (3) The headphones were subjected to a strong impact or were allowed to get wet. Product failure resulting from excessive use of force on the product.
 - (4) Failure of the product or damage caused as a result of fire, earthquake, storm or flood damage, lightning strike, or other natural disasters.
 - (5) Repair of scratches on the surface of the housing or repair of the housing itself.

Regarding the earpads:

Earpads are considered as consumable parts which is not covered under warranty. If you wish to purchase a new pair of earpads, kindly contact the store you made the purchase from.

Manufacturer:

final Inc.

3-12-7 Kitakase, Saiwai-ku, Kawasaki-shi,
Kanagawa 212-0057, Japan



* There is a possibility of a change in the specification, so please scan this QR code for the latest user's manual.

Warranty Card

This card is necessary in the event that the warranty is utilized. Please store this card along with a receipt or other documentation showing the date of purchase in a safe place to be produced in the event that the warranty is utilized. Please refer to the manual for the provisions of the warranty.