

## **TULUM BOXING RETREAT**

### **Terms and Conditions for Héctor H Ramirez & Fernando Barrera**

Please carefully review the following terms and conditions that apply to your booking with Héctor H Ramirez & Fernando Barrera (referred to as "we," "us," or "our"). By making your booking, you are unreservedly agreeing to enter into a contract with us on these terms and conditions. This contract becomes binding immediately upon our confirmation of your booking.

#### **Definitions**

"Cancellation" refers to not attending your scheduled retreat, including postponing or rescheduling.

"You" pertains to the guest booking a retreat.

"We" refers to HÉCTOR H RAMIREZ & FERNANDO BARRERA.

It is your responsibility to carefully read and understand our cancellation policy before making a reservation.

#### **Prices**

All advertised retreat prices are subject to availability and may be withdrawn or adjusted by us for any reason without prior notice, up to the point of booking and payment of the deposit.

Prices are quoted in United States dollars and are inclusive of GST.

Prices are based per person, twin share /king share (share with another retreat guest or bring a friend/partner) or for private rooms where specified, but DO NOT include flights.

Clients must have adequate travel insurance to cover all activities listed.

We reserve the right to increase the price of your booking at any time before it is paid in full, in order to reflect any changes in our costs beyond our reasonable control. This may include, but is not limited to, fluctuations in exchange rates, changes in fuel prices, and taxes or fees imposed by third parties.

#### **Payment Policy**

To secure your place on the specified retreat, a non-refundable initial deposit of 50% of the total retreat cost is required at the time of booking. Payment of the deposit indicates your acceptance of our terms and conditions. We will confirm your booking via email once the deposit is received.

The full payment (balance) must be made within 30 days of the retreat start date. We may also offer payment plan alternatives, in which case each payment must be made by the due dates indicated, generally within 7 days from the issued invoice.

Failure to make full payment by the invoice due date may result in the cancellation of your booking, and any applicable cancellation fees and deposits will be retained, with the balance refunded as a credit note.

#### **Travel Insurance**

You are required to obtain travel insurance that covers all travel dates and destinations, including trip interruption, personal injury, medical expenses, evacuation, and repatriation cover during pandemic events.

We strongly advise guests to be aware of government travel warnings and advice related to retreat destinations before attending a retreat.

#### **Health and Safety**

You must declare any health, medical, or dietary issues and requirements at the time of booking and update this information, if necessary, before departure and during the retreat.

Based on these disclosures, we may require you to provide a medical certificate confirming your ability to participate in a retreat.

Participants are responsible for their own health, safety, and wellbeing during the retreat and are free to decline participating in any activity at any time for any reason.

### **Passports and Visas**

You are responsible for obtaining a valid passport, visa(s), and any necessary certificates for any country to be visited in connection with the retreat.

Any fines, penalties, payments, or expenditures incurred due to documents not meeting requirements are your sole responsibility.

### **Guest Cancellation Policy**

Depending on when you cancel, cancellation fees may apply. Fees are determined by the following schedule ("the Cancellation fee schedule"):

- If you cancel 60 days or more before your retreat start date, you will be refunded (less any bank or exchange fees) the full retreat amount (minus your 25% deposit);
- If you cancel 30 days or less before your retreat start date, you will forfeit your entire payment.

Due to our need to commit to accommodation and other arrangements in advance, exceptions to our policy cannot be made for any reason.

We do not offer credit for arriving late or leaving early.

### **Cancellation Policy**

In the unlikely event that we need to cancel the retreat due to unforeseen circumstances or insufficient enrolment, participants will be offered a full refund of all payments made to us. However, we will not be responsible for any additional expenses incurred by participants, such as travel and accommodation arrangements. Please make sure to carefully read and understand our cancellation policy before making your reservation. By booking and participating in our Tulum fitness retreat, you acknowledge and agree to the terms and conditions outlined in this policy.

### **Travel Cancellation Insurance**

Depending on the policy and conditions, travel cancellation insurance may pay for some or all cancellation fees. Strictly for informational purposes and not to be relied upon, with most agencies, this type of insurance must be purchased within 14 days of making your reservation to optimize your level of protection.

### **Third Parties**

We hold no responsibility for the actions or omissions of third parties or independent contractors, including in the event that they modify the nature of a service on a retreat as compared with the advertised nature of the service.

### **Privacy**

By booking with us, you acknowledge that we will collect, use, and disclose your personal information (including to our third-party service providers) as required to provide the service to you and for other purposes permitted under privacy laws, including direct marketing.

### **Photo/Video Release Form**

By participating in the retreat, you grant HÉCTOR H RAMIREZ & FERNANDO BARRERA, the right to use photographic portraits, images, and videos taken during the retreat for commercial purposes associated with our business. You release and discharge HÉCTOR H RAMIREZ & FERNANDO BARRERA from any claims arising from the use of photographs and video footage.

### **Liability**

You indemnify, hold harmless, and discharge HÉCTOR H RAMIREZ & FERNANDO BARRERA from any claims, demands, debts, expenses, damages, and liabilities arising from your participation in retreat activities. HÉCTOR H RAMIREZ & FERNANDO BARRERA are not responsible for expenses incurred due to preparation for any cancelled retreat.

By booking a retreat with HÉCTOR H RAMIREZ & FERNANDO BARRERA, you agree to comply with all policies above. Thank you for choosing us for your retreat experience. We look forward to providing you with a memorable and rewarding journey. If you have any questions or queries please email us at [info@kobootcamp.com](mailto:info@kobootcamp.com)