

Name:	Date:	Order Number:
Email:	Return Authorisation Code:	

If you are not happy with your order for any reason, we will be happy to take the goods back as long as they are unworn and they still have the labels attached within 14 days of receiving your order. Please complete and enclose this form with your returned goods.

SKU	DESCRIPTION	SIZE	QTY	REFUND	STORE CREDIT	REASON FOR RETURN	EXCHANGE <small>(Please use comments box for alternative item)</small>	NEW SIZE	NEW COLOUR

RETURNS KEY
1 - Doesn't fit properly
2 - Doesn't suit me
3 - Changed mind
4 - Incorrect item received (please explain)
5 - Looks different to image on site
6 - Quality issue/Faulted (please explain)
7 - Other (please explain)

RETURNS

- 1) Contact shop@areyoualostboy.com via email for a return authorisation code.
- 2) Fully complete returns form.
- 3) Send item(s) and returns form to provided address

Shipping costs for returns is the responsibility of the customer.

For any queries regarding returns information please visit:
<https://www.areyoualostboy.com/pages/returns>

Comments:

IMPORTANT NOTES

Please ensure all returned goods are well packaged, to avoid any damage during transit.

Please ensure all footwear boxes are covered by a protective outer layer - **do not** apply any stickers or shipping information directly to any footwear boxes.

Please ensure all return packages are sent with a trackable, insured service, as we cannot take responsibility for items damaged or lost in the return transit.

Please remember to keep proof of postage until you receive confirmation from 'the lost boys'.

Returns are normally processed within 2-3 working days of us receiving your return.

Sent returns to:
 The Lost Boys
 Unit 2
 The Point
 Seaview Street
 DN358EU

Problem?
 Email:
shop@areyoualostboy.com