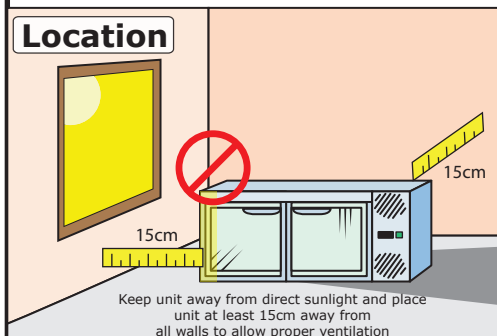




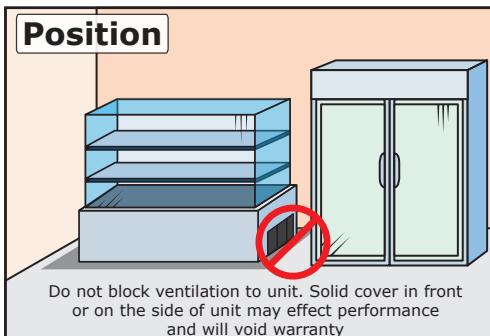
REFRIGERATION & FREEZER UNIT CARE

Installation

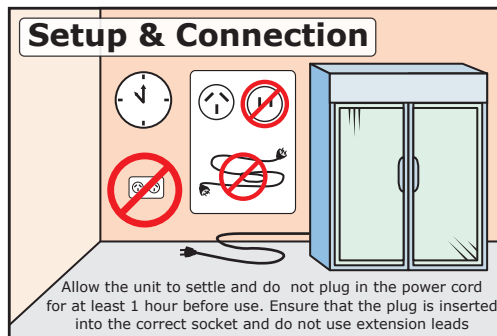
Location



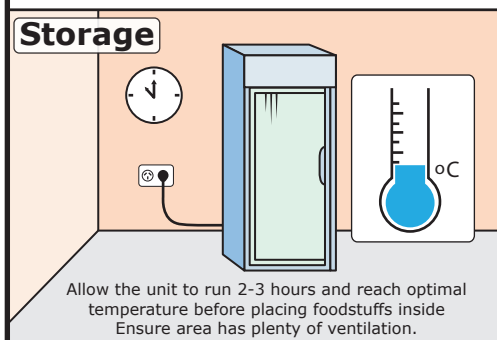
Position



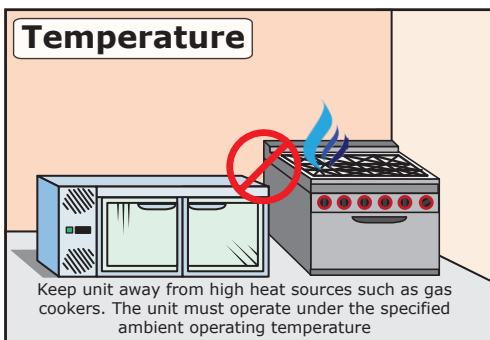
Setup & Connection



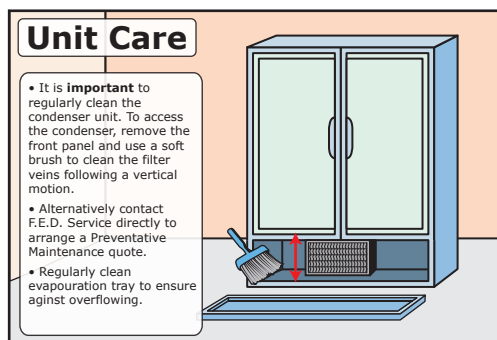
Storage



Temperature

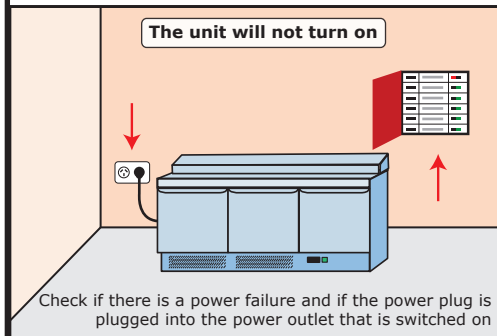


Unit Care

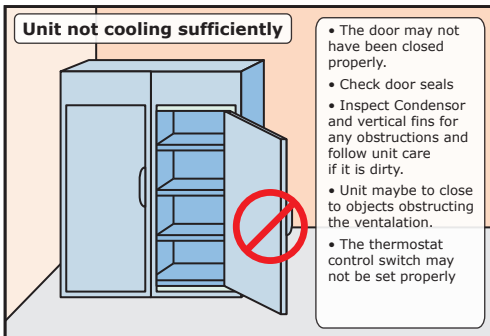


Troubleshooting

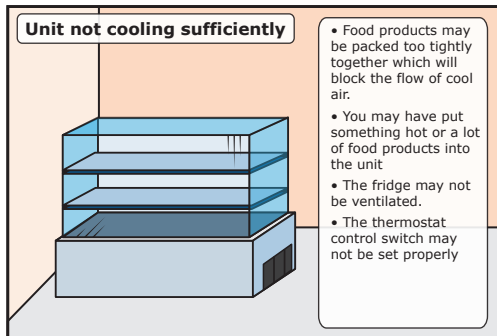
The unit will not turn on



Unit not cooling sufficiently



Unit not cooling sufficiently



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REFRIGERATION & FREEZER UNIT CARE

FEDERAL HOSPITALITY EQUIPMENT PTY LTD

ABN 84 169 357 448

TERMS AND CONDITIONS OF AFTER SALE March 2015,

1 WARRANTY

- 1.2 The Company warrants to the Customer that the Goods will be supplied in an undamaged condition and will be free from defects in material and workmanship.
- 1.3 On discovery of any defect in the Goods, the Customer must notify the Company in writing of such defect. All warranty claims must be received by the Company within three (3) days of the day of delivery.
- 1.4 The Company provides a warranty on parts and labour against faulty material or workmanship for brand new stock for a period of twelve months, 6 months for show room stock and 3 months for second-hand stock & spare parts from the date of delivery unless otherwise stated in writing. NOTE Dealer display and floor stock items are subject to special warranty terms and conditions. The warranty covers all components contained within the equipment housing but does not include elements, heat lamps, light bulbs, fittings or glass, hoses, external fittings or consumable items. Equipment must be correctly installed in accordance with the manufacturer's instructions, placed level and properly positioned in relation to clearances, heat / cold sources and airflow. Refrigeration fans, condensers and units must be properly maintained, kept clean and free of blockages at all times. Bench fridges & freezers must be placed no nearer than 100 mm to walls or other equipment.
- 1.5 The warranty is void if the Goods have not been maintained and serviced, or if the Goods have been subject to misuse, negligence or accident, operated incorrectly, serviced by unauthorised persons or at the date of the claim the Goods have not been paid in full. The Customer must not carry out any remedial work to alleged defective Goods without first obtaining the written consent of the Company to do so. The Customer's failure to provide written notice to the Company within the required time of any alleged breach of the above warranty will release and discharge the Company from any obligation or liability for that breach of warranty. The above warranty extends only to the Customer and to no other person.
- 1.6 The provisions of any act or law (including but not limited to the Trade Practices Act 1974) implying terms, conditions and warranties, or any other terms, conditions and warranties which might otherwise apply to or arise out of the agreement between the Company and the Customer in relation to the Goods (the "Agreement") are hereby expressly negated and excluded to the full extent permitted by law.
- 1.7 The Customer expressly acknowledges and agrees that it has not relied, and the Company is not liable for any advice given by the Company, its servants, agents, representatives or employees in relation to the suitability for any purposes of the Goods.
- 1.8 The warranty covers defects and faulty workmanship under normal use (single shift) with recommended service maintained on the equipment.
- 1.9 Warranty, back to base applies to any item/s that can be carried and placed into a standard vehicle is/are to be returned (or sent via pre-paid freight) to the place where purchased from, or, F.E.D.'s closest official service agent, or to F.E.D.'s head office. Delivery to and from F.E.D. or its service agents, is at the Customer's care and expense. Warranty for non-carryable items is to be undertaken during normal business working hours (8:00am to 5:00pm) and does not include travel to and from the equipment's location. Costs incurred through travel are limited to 50km from F.E.D.'s closest official service agent.
- 1.10 Credit on replacement parts will ONLY be issued on receipt and examination of damaged parts and when determined by the Company to be defective. If more information is required on warranty prerequisites, please contact the F.E.D. Service Department.

2 **CATALOGUES** – Particulars in leaflets, catalogues, drawings, brochures and other printed material are illustrations only, and form no part of the contract between the Company and the Customer, and are not binding on the Company.

3 **SAMPLES** – Any sample inspected by the Customer is solely for the Customer's convenience and does not constitute a sale by sample. All samples remain the property of the Company.

4 **INSPECTION** – Unless the Customer has inspected the Goods and given written notice to the Company within seven (7) days after collection or delivery that the Goods do not comply with the relevant specifications or descriptions, the Goods are deemed to have been accepted in good order and condition.

5 **RETURN OF GOODS** – No claim for credit or damaged goods shall be considered unless notification is made within 7 days in writing to the Company.

6 **CANCELLATION OF ORDER** – No order may be cancelled, modified or deferred without the prior written consent of the Company and if such consent is given, the Company will be reimbursed for all losses, including loss of profits, and paid a cancellation and restocking fee (being not less than 20% of the invoice value of the Goods).

7 COMPANY'S LIABILITY LIMITED

7.1 These Terms do not affect the rights, entitlements and remedies conferred by the Trade Practices Act (1974).

7.2 The Company is not subject to, and the Customer releases the Company from any liability (including but not limited to consequential loss or damage, removal costs or re-installation costs or liability for loss of use or profit) because of any delay in delivery or fault or defect in the Goods. The Customer acknowledges that the Company is not responsible if the Goods do not comply with any applicable safety standard(s) or similar regulation(s), and that the Company is not liable for any claim, cost, damage or demand resulting from such non-compliance.

7.3 If any statutory provisions under the Trade Practices Act 1974 or any other statute(s) apply to the Agreement then, to the extent to which the Company is entitled to do so, the Company's liability under the statutory provisions is limited, at the Company's option, to:

7.3.1 replacement or repair of the Goods or the supply of equivalent Goods; or

7.3.2 payment of the cost of replacing or repairing the Goods or of acquiring equivalent goods; or

7.3.3 refund of the purchase price, and in any case, the Company will not be liable for any consequential or other direct or indirect loss or damage.