

ITM Components

Quality Policy

PURPOSE

The objective of ITM Components Ltd is to consistently supply high quality products and services which conform to the specified requirements of its Clients and any applicable regulatory or statutory requirements.

COMMITMENT

The Management System aims to meet Client requirements by controlling the processes employed and thus preventing errors. Particular emphasis is given to continuous improvement of the Management System and the philosophy of Prevention rather than Correction. This is further consolidated by the Training Programme that promotes personal betterment for all employees.

We firmly believe that our successful conformance to the requirements of ISO 9001:2015 is essential in our commitment to Client satisfaction, continued growth and improvement of our company & to use the active participation and co-operation of our staff at all levels in order to maintain a measurable & accountable Management System.

We are currently fully compliant with ISO 9001:2015.

We recognise that quality management issues are of fundamental importance to a successful and responsible business strategy & are therefore committed to adopting a proactive approach to effective quality management & taking action to improve performance.

In line with this commitment, we undertake to:

- 1) Comply with relevant legislation, statuary regulations & client requirements
- 2) Set, review & amend objectives and targets
- 3) Review and revise this policy at regular intervals to ensure that it remains current and applicable to the company's activities.

This policy is communicated to all staff & is available to interested parties including the general public. This will assist in achieving continual improvement and lead to the progressive development of the management system & will be supported by auditing to ensure adequacy, effectiveness and compliance.

Quality Policy Page 2