

RETURNS FORM

Name:..... Email address:.....

Telephone no:.....

Product name	Colour	Size	Reason code (please see below)

REASON CODES:

- 1: doesn't suit me 2: item too big 3: item too small 4: ordered more than one
- 5: arrived late 6: poor quality/faulty 7: incorrect item received 8: looks different than expected

We at Dubarry hope that you are happy with your purchase. If you are not, please return the product to us within 30 days and we will refund as requested. To view our full refund policy, please see our website. We recommend that you use a signed for delivery service as Dubarry cannot be held responsible for returns not received by us. Please note that postage costs are not refunded. We offer a return service through UPS at a fixed rate of 6 EUR or 150 SEK. These costs will be deducted from your refund. You can use this service by following the steps: - Go to your original UPS track & trace email - Click on the tracking number - On the UPS page you click on the "Return this parcel" button.

EXCHANGES

Please return your original order for a refund and reorder the desired size or color on our website.

REFUNDS

In the event that you require a refund which is then subject to acceptance, we will issue to the original card or bank account used within 14 days of Dubarry receiving the returned item(s).

GENERAL RETURN NOTES

It is important that returned items are in the best possible condition, so please return items in the original packaging without taping the inner Dubarry box. Please provide your proof of purchase or Order Number. Do not remove any labels, tags or other attachments until you are happy with your purchase. For footwear, please ensure that toe fillers and tissue paper are restored to original presentation. For clothing, please ensure all zips and buttons are closed and returned to their original packaging.