



Online Return Form

How devastating would it be if your awesome new Fluevog shoes just didn't fit right or some gremlins got into the manufacturing process and a fault developed!? Don't worry we here at **TIMELESS SOLES** are here to help and make sure you do have exactly what your feet desire! We want you to love what you've ordered and be completely satisfied with your new shoes and if this is not the case (highly unlikely) you can return full price merchandise back to **TIMELESS SOLES** *within 14 days of purchase* by following the instructions set out below.

PLEASE NOTE any items returned must be in new and unworn condition, if there is any damage whatsoever to the item then a refund will not be available.

PLEASE ENCLOSE THIS FORM TO ALLOW US TO PROCESS YOUR RETURN AS QUICKLY AS EASILY AS POSSIBLE

1. Fill in the form below and send it, with the item (or items) in their original packing to **TIMELESS SOLES** at 1/17 Commons Avenue, Mt Maunganui 3116, Bay of Plenty (New Zealand)
2. Please attach the printed label below to the outside of your return parcel for prompt processing (ensure you move any existing labels from the parcel)
3. Once we have processed your return, we will notify you via the email address provided with your original online order
4. We recommend using a carrier that provides tracking, as **TIMELESS SOLES** is not responsible for any items lost in the post.

For more information on the returns process, please read our Returns and Exchanges policy on our website.

RETURNED ITEM INFORMATION			
SHOE NAME	COLOUR	SIZE	REASON FOR RETURN

If you have any further enquiries, please contact us by email helpmysole@timelesssoles.com .



AFFIX
POSTAGE
HERE

ORDER NUMBER:

TIMELESS SOLES
1/17 Commons Avenue
Mt Maunganui 3116
Bay of Plenty
New Zealand