

JACOB JENSEN™

Your satisfaction with our products and services is our utmost concern and Jacob Jensen strives to provide a high level of service. By selecting one of our **authorised retailers within Australia and New Zealand** you can be confident of receiving an authentic quality product with the full Jacob Jensen 2 year's limited warranty and the service you expect.

This requires Jacob Jensen to preserve your interests by warning you against **unauthorised dealers** and **internet sales** offering timepieces of dubious origin, second hand product and any risk of fraud, particularly relating to counterfeits.

If making warranty claim include warranty card stamped and dated by an Authorised Retailer as proof of purchase. For warranty claims for online purchases from countries outside of Australia and New Zealand please contact or return to place of purchase.

Band, glass, battery and buckle/clasp are excluded from warranty coverage, as well as any damage caused by abnormal or misuse of watch. For complete details see warranty.

timepiece repair request

customer information

name: _____

address (for shipping): _____

city: _____

state: _____

postcode: _____

phone: () _____

fax: () _____

mobile: _____

email: _____

watch description

model no. (on rear of case): _____

dial colour: _____

type of band: _____

brief description of repairs required/problems experienced

Include warranty slip as proof of purchase if making a warranty claim. Do NOT send original box, please pack securely to avoid damage in transit. Please provide return delivery address where a person to sign is guaranteed (ie provide work address if there is no guarantee someone will be home to sign for returned parcel).

Warranty does not cover bands, batteries and glasses.

workshop notes

Timesupply

Level 2 East, 50 Grenfell St
Adelaide, South Australia 5000

P (08) 8221 5580

E sales@timesupply.com.au

W www.timesupply.com.au