



Zemo LLC
813 5th Ave
New Hyde Park, NY 11040
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Replacement Merchandise Authorization Form

For items purchased from zemocigs.com:

Order Number:

You Name:

For items purchase outside of zemocigs.com:

Email Address:

Store Name:

Street Address:

Store Location:

City, State, Zip:

Purchase Date:

Phone Number:

Instructions: Place product(s) to be exchanged in a padded envelope along with this RMA form and proof of purchase (On line order number or store receipt). It is recommended that you return your package to the address indicated above via a traceable method. Please allow 1-2 weeks for processing. For full terms and conditions, visit www.zemocigs.com/support

**1 Year
Warranty Claim**

I am returning faulty items to be replaced under the warranty

**30 Days Money
Back Claim
(Starter Kits Only)**

I am returning qualified items with it's original packaging for refund

ALL exchange/return requests on items purchased from a retail location **MUST** be accompanied by proof of purchase and items to be exchanged.

ALL exchange requests **MUST** be accompanied by an RMA form or they will not be processed.

ALL cartridge and disposable sales are final; no refunds or exchanges unless otherwise noted.

Item Name	Ex/Return	Qty
	Ex/Return	Qty
	Ex/Return	Qty
	Ex/Return	Qty
	Ex/Return	Qty

**Reason for
Exchange/
Retrun**

Questions or Comments? Contact us at cs@zemocigs.com 24/7