



Order Number:	
Name:	
Email Address:	
Date:	

Returns Form

Complete and **INCLUDE** with your returns package.

We hope you love your purchase but if you've changed your mind, you can return your items withing 30 days of receipt for a refund.

Please take note of the following when returning your items:

- In the interest of hygiene, tights & underwear are NON-RETURNABLE.
- You will be notified by email once your return has been received.
- For any fitting advice please email info@rpcollection.com
- We recommend using a trackable postal service. RETAIN proof of postage when sending back your order.
- The goods are your responsibility until they reach our warehouse. Please ensure you package your return safely to prevent any damage to the items or boxes. We are not responsible for any items that are returned to us in error or damaged in transit.
- ALL items purchased through rpcollection.com cannot be accepted in any store and must be returned to our warehouse. PLEASE NOTE: OUR WAREHOUSE WILL NOT ACCEPT PERSONAL DELIVERIES.
- Once received, we will inspect and process within 5 working days.
- Any refund will automatically be issued to the card used to make the original purchase.

RETURN REASON CODES

- | | |
|--------------|-------------------------|
| 1. Too Big | 5. Other |
| 2. Too Small | 6. Dislike/Style Colour |
| 3. Defective | 7. Not as Expected |

Returned Items

Qty	Style Number	Item Description	Size	Price	Refund	Reason Code	Comments
1	RPZ304A	Purple	S	42.00	✓	2	Example

	Total number of items in parcel.
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CONTACT

If you have any questions about your return, please contact our customer team:

Email: info@rpcollection.com

Phone: 866.R.POINTE (866.776.4683)

RP Collection Ecommerce Returns

c/o Bloch Inc

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