



Cat & Cloud started in 2016 with a dream to create a meaningful workplace. One where each individual could share their unique gifts, grow and find value in their day to day work. We believe that if we take our mission seriously, "Inspire Connection by Creating Memorable Experiences", we can truly create change for those who work with us and the community we connect with.

We focus on hospitality, serving the best coffee on earth, artistry in our craft, and package it all in an energetic and fun atmosphere. Most of the success the three owners have had comes from working behind the counters and engaging on the principles we have in place at Cat & Cloud. We hope you'll join our team and help contribute to making something special.

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## **Retail Concierge/Barista**

We strive to impact the people around us positively and if you want to do this too, come join us! We believe that this mission is done through hospitality, artistry, time and the show. No barista experience necessary. We are happy to train the right people!

### **RESPONSIBILITIES**

#### **Concierge**

- Greeting each guest in a courteous way.
- Directing guests towards menus and line queue.
- Looking for service opportunities, making guests feel special.
- Accurate register operations and cash handling.
- Bussing, cleaning, staging the café to maintain an energetic, clean, environment.
- Maintaining good show at all workstations.
- Accurate toast preparation and service.

- Open and clear communication with teammates and leadership.
- Production of all food offerings.
- Adhering to all Cat & Cloud Rules and Regulations.
- Completing all daily tasks.
- Completing all opening and closing responsibilities to expectation.
- Memorizing, understanding, and living out Cat & Cloud Mission, Vision, Values.

### **Barista**

- Espresso and Beverage preparation and service.
- All products served adhere to Cat & Cloud recipes and quality.
- All products served reflect Cat & Cloud expectations.
- Tasting all espressos throughout service and ensuring that all coffees are dialed according to flavor.
- Accurate coffee knowledge communication to guests.
- Maintaining a clean and staged work station at all times, regardless of volume.
- Clear communication to the team when assistance is needed.
- Pursuing professionalism in all aspects of the job

### **QUALIFICATIONS**

- Genuine desire to leave people better than you found them.
- Ability to multitask.
- Ability to operate with energy and urgency 6-8 hours a day.
- Exemplify professionalism while interacting with guests and team members.
- Clear and open communication with your team.
- Willingness to learn new skills, be coached and accept feedback.
- Critical thinking and quick problem solving.
- Ability to adapt and be flexible when situations change.
- Ability to lift/carry 25lbs.

**HOURS:** Full-time, Part-time (minimum of 3 days availability)

**PAY:** \$16.00/hr

## **PERKS OF WORKING WITH US:**

### **PAID TIME OFF:**

We offer paid time off for both part time and full time positions.

### **HEALTH INSURANCE:**

Full-time team members can enroll for medical, dental and vision insurance coverage after the first 60 days of employment

### **MORE AWESOME:**

- \$20 gift card each month - buy your friends coffee, a snack, or treat yourself on us! (doesn't accrue, use it or lose it, but please use it!)
- Paycheck coffee - free 10oz bag of coffee with each paycheck.
- Free black coffee and espresso on and off the clock.
- Discounts on coffee, food, and merch.

