

## Cleaning and Maintenance

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- Before commencing any cleaning regime, remember to disconnect any electrical cables.
- Dolphy stainless steel products look best when cleaned regularly with a clean damp cloth.
- Drying afterwards makes sure streaky marks aren't left behind.
- Routine cleaning prevents any stubborn stains from building up and ensures best results on finish.

### WHAT TO USE

For everyday cleaning, wipe the surface with a damp soft cloth or sponge. You may also use a mixture of warm water and mild Neutral pH soap or detergent (such as PZ Cussons Morning Fresh). After cleaning, wipe the surface dry with a soft absorbent cloth.

### AVOID SCRATCHES

Stainless Steel can be scratched by careless handling or aggressive scrubbing. Avoid dragging rough items across the surface and be aware that grit, trapped under other materials, can actually cause surface scratches.

### CHEMICAL REACTION

If left in contact with salts or acids for extended periods, Dolphy Australia Stainless Steel products may be compromised. Applying regular hygiene measures, like a maintenance/cleaning schedule, will minimise any potential problems. Using incorrect cleaning products can damage your Dolphy stainless steel product and void the warranty.

### AVOID:

- \* Rubbing with steel wool (wire wool) or scraping with steel tools
- \* Using scourers and cleaning cloths that have been used on ordinary steel
- \* Rubbing plastic scourers across the grain of brushed surfaces
- \* Using concentrated bleach or hydrochloric acid-based cleaning products
- \* Contact with products containing chlorine bleach, hydrochloric or muriatic acid

## Terms of guarantee

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1. The product warranty period is one year.
2. The service within warranty period for products, which came into effect from the date of buying the machine.
3. Within one year after purchasing, consumers find the machine failure caused by the product itself reason, then they can go to the purchasing place to maintenance and replace the machine for free with original invoices and completed and quality assurance card stamped by dealers.
4. The following are not in the scope of free maintenance:
  - improper use and the fault caused by demolition, alteration and repair by technical persons without our company authorization.
  - fires, earthquakes, thunder and other natural disasters cause the faults.
  - artificial damage or not in accordance with the instructions operation causes the faults.
  - not quality assurance card or the cards is flit not explicitly or correctly.
5. Over warranty period or it is not free maintained products, while our company remains committed serving.



**DHGB0033-L**

Operation instruction

Dear Customer:

Thanks for your purchase of our products. Please read this instruction before installation and keep it for installation and usage or any other further reference.

## Warning

1. Ensure that there is proper structure support within the wall. Grab rails are no stronger than the anchors and walls to which they are attached. Grab rails must be firmly secured in order to support the loads for which they are intended.
2. This product is AS1428.1 compliant (accessible compliant) when installed in accordance with the guidelines.
3. It is the responsibility of the installer to ensure that the surface/substrate that the unit is installed upon and the fixings used are suitable to withstand the weight bearing loads of the unit and if required as per AS1428 / Australia building code regulations.
4. Compliant with the Force Requirements within AS1428.1:2021, Section 14.

## Products Features

1. To secure your safety during your bathing experience. It is important to equip your bathroom with grab bars or safety rails to assist your mobility in the bathroom.
2. Rust-proof or rust-resistant, particularly for use in a shower, bath or tub.
3. Material are Strong, Durable and Safe. Strength: sufficient for safe, repeated use considering weight of user and carer/assistant (if required). Minimum load of 150 kg (for wide platform)
4. Length of the grab rail In order to ensure rails are properly fitted into supporting wall structures/frame – customized length is increasingly used. Manufacturers may offer this while installers may order rails in full length and cut-to-measure (work in collaboration with prescriber & user- when possible).

## Method of installation

- May be subject to Australian Building Code Regulations for height and location fixing and may be subject to placement as per architectural drawings. In all cases, this is the responsibility of the installer.
- Fixings and anchors are not included with the units and are the responsibility of the installer to appropriately fix the unit to the wall.

1. Locate fixing position on wall or partition and mark using mounting holes, ensuring the unit is level.
2. Mount the concealed mounting flanges to the wall using appropriate fixings (not supplied).
  - Note: For best results, mount the horizontal component of the unit first to ensure the unit is aligned correctly to the fixing points.
3. Slide covers over mounting flanges, ensuring the raised edges of the flange lines up with the dimples of the flange cover. Twist and lock into place.
4. Check the unit is level to finish installation.

