



Merchandise Return/Exchange Policy

Mod wants you to be pleased with your purchase. You may receive a refund or exchange within 30 days of your order date. (During the holidays this is extended to the 30th of January). Simply send us your merchandise along with this return form and proof of purchase to this address:

MOD Corporate Office
13005 Middletown Industrial Blvd.
Suite G
Louisville, KY 40223
USA

We will either email you an in store credit gift certificate for the item(s) which you can then use to place an order for a new item. Or we will issue a refund to the credit card used to purchase the item(s).

Free shipping promotions will not apply to exchange orders and no refunds or credit will be issued for shipping expense.

If you have any questions regarding your merchandise return or exchange please email us at mod@modstraps.com.

Thank you,

Mod

Today's Date: _____ Order # _____ Your Name: _____

Email: _____ Phone: _____

Item(s) Returned: _____

REASON FOR RETURN?

- Changed my mind: _____
- Item not as I expected: _____
- Quality not satisfactory: _____
- Wrong Item: _____
- Damaged Item: _____
- Other (please specify): _____

WHAT WOULD YOU LIKE US TO DO? (Please check all that apply)

- Issue store credit so I can place an exchange order
- Refund to Credit Card on Order (no exchange)
- Replace Damaged Item _____
- Received Wrong Item _____, please send correct item _____

Office Use Only: Date Processed _____ Initials _____ Exchange: _____ Refund: _____ Amount: _____