



RSE Limited est. in February 2022

# Product Return Form

## RSE Limited

Warranty / Repair / Return for Credit (circle one)

Please Note: For any warranty claim Proof of Purchase must be provided. Refer to RSE Warranty Terms & Conditions for RSE Limited

Please attach this form to the goods for repair or return.

Date: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Return Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone No: \_\_\_\_\_

Mobile No: \_\_\_\_\_

Email: \_\_\_\_\_

### Send to:

RSE Limited  
Attn: Repair Hub  
74 Spartan Road  
Takanini  
AUCKLAND 2105

09 264 0221  
 0800 639 822  
[sales@rse.co.nz](mailto:sales@rse.co.nz)

### PLEASE NOTE:

Any Warranty Purchased before the 1st of February 2022 must go via;

RSE (NZ) Ltd - (Previous Company)

0210525969  
[rsenz2022@gmail.com](mailto:rsenz2022@gmail.com)

Description of Fault: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Serial number: \_\_\_\_\_

Model/Product: \_\_\_\_\_

Misc Notes: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please tick the boxes below of additional accessories being sent with the item to ensure they are returned to you.

- |                                   |   |
|-----------------------------------|---|
| <input type="checkbox"/> Bracket  | <input type="checkbox"/> Display Panel      |
| <input type="checkbox"/> Remote/s | <input type="checkbox"/> Control Box        |
| <input type="checkbox"/> Dongle   | <input type="checkbox"/> 240V/Cig Lead      |
| <input type="checkbox"/> Aerial   | <input type="checkbox"/> Booklets/Paperwork |

Your Signature: \_\_\_\_\_

Other: \_\_\_\_\_

**WARRANTY:** - If you feel this is a Warranty, you must have Proof of Purchase, no proof, no Warranty, please attach a copy of your invoice. (Please see RSE Terms and Conditions for Warranties or Returns).

Date of Purchase: \_\_\_\_\_ Invoice No: \_\_\_\_\_

<https://www.rse.co.nz/terms-and-conditions> for Credits/Refund <https://www.rse.co.nz/payment-delivery-returns.html>

**NOTE:** Products returned for repair may incur charges for: Inspection Fee, Materials, Labour and/or Freight if the product is out of Warranty or it is deemed that the fault is a direct result of Customer Tampering, Environmental Causes (i.e Power Surge), Improper Installation, Operation or Handling. It is important that this form is completed **BEFORE** sending to RSE.

RSE reserves the right to not repair if this form has not been attached and completed.