



RETURN FORM

Please fill in this form and include it in your suit package.

Order #: _____

Name on order: _____

Email: _____ Phone: _____

Shipping address for return: _____

Reason for repair request: _____

By filling and sending this form you acknowledge and accept the following costs

(Please select applicable:

- \$85USD re-fit repair flat fee + any shipping and duty costs incurred.
- \$65USD hourly fee for general repairs, repairs not covered under warranty or re-fit past the 30 days warranty + any shipping and duty costs incurred.
- Other agreement (please specify arrangement): _____

Please enter your billing info:

Name: _____

Billing Address: _____

Credit Card Number: _____

Expiration Date: _____ 3 digits CVV code _____

Signature: _____ Date: _____

Repairs not covered under warranty

- Repairs to the torso due to torso measurement not being accurate
- Re-fit of the suit due to change in your weight
- Repairs exceeding 2 hours of work
- Holes, cuts, broken parts due to abuse, harsh landings, wall burns, etc..
- Old broken zippers or parts
- Changes in your desired options (ex: add a new option to your suit)
- Personal preferences

Make sure you read and understand the following shipping procedures.

If you do not want to pay extra duty taxes or brokerage fees, send your suit with regular mail, standard or express depending the speed you want the package to get here. Ask for a tracking number.

Put as description of good: Product purchased in Canada being returned for repair value of 50.00\$CAD. Do not put the value of the suit, as we will need to pay duties to retrieve your package. Do not use Fedex or UPS. These shipping companies charge duty taxes and brokerage fees, which we have to invoice back.

If you wish to insure your package for its value, or if you would prefer to use UPS, Fedex or a similar company, it is very important that you let us know before sending your suit back, as we will need to pay fees to retrieve your package and need to inform our staff of the expected fees. Our staff do not carry cash on them and therefore will not be able to accept any packages with fees unless it has been pre-arranged. Please note that you will be charged for these fees and they will be added to the repair fee.