

Morihata Intl. Ltd. Terms and Conditions

ORDERS	<p>Minimum Opening Order: \$450.00 Minimum Re-Order: \$250.00 — <i>we will accept orders below this minimum with a \$15 surcharge.</i></p> <p>All orders must be submitted by email, fax, or through Morihata.com. We do not accept orders over the phone. All orders must be written in full case pack quantities, and must include the SKUs as they are noted on pricelist. If case pack quantities are not met, Morihata reserves the right to increase the quantities to meet our case pack requirements.</p> <p>Backorders will be shipped without notice if within 60 days of the order date. All changes to open orders must be submitted in writing.</p>
PRICING	<p>All prices are listed in US dollars. All prices are subject to change without notice.</p>
E-COMMERCE PRICING POLICY	<p>Customers may not use the Morihata name or products we sell to advertise or otherwise promote Morihata products on the Internet at a net price that is lower than our set MAP (minimum advertised price). Please refer to our line sheet for the MAP.</p> <p>All sales and promotional events that involve lowering the net price described above should be short-term in scope and limited in frequency. If a customer operates outside this e-commerce pricing policy, Morihata will request that the customer cease advertising or promoting products on the Internet in violation of the policy. In addition, Morihata will cease to accept and/or ship orders from said customer.</p>
E-COMMERCE INVENTORY POSITION	<p>Morihata is interested in establishing business relationships with retailers who stock products. Therefore, we require that customers only feature products on their websites that they have in stock, ready to ship to their customers. Once the product is out of stock it should be marked as sold out and/or removed from the site.</p>
E-COMMERCE LISTINGS	<p>Online retail stores may use product descriptions or copy that can be found in our wholesale catalog or on Morihata.com. The supplier name must be listed as Morihata for all Binchotan or Tea products. All other products must be listed under the appropriate manufacturer name. (i.e. Kontex, Yoshii, Gato, Kizara, FD Style, Seisuke88 etc.).</p>
IMAGES	<p>All Morihata & Rikumo images, logos and photography are the exclusive property of Morihata International Ltd. Co. Image usage and reproduction requires written permission and is conditional on the approval of medium and specific use. Images from Morihata are available upon request by completing an image request form and by contacting info@morihata.com</p>
THIRD PARTY MARKETPLACE POLICY	<p>All online sales must come through your independent e-commerce site. Morihata no longer partners with companies who sell on Amazon.com or any other 3rd party website such as Overstock.com, ebay, etc. Any existing or prospective customer must have approval from Morihata to obtain an exclusive agreement to sell on any third party marketplace. If the company has not been approved to sell on Amazon.com or other third party marketplace sites, Morihata has the right to no longer accept orders from said company.</p>
SHIPPING	<p>We ship by UPS Ground for domestic orders and USPS Priority Mail International for International orders. We are happy to work with you if there is another shipping method (Freight/DHL/FedEx) that you would prefer to use. We will not ship via any method that does not provide detailed tracking.</p>
ADDITIONAL HANDLING & PACKAGING FEES	<p>Special handling requests are subject to an extra charge.</p>
F.O.B.	<p>Philadelphia, PA</p>

DROP SHIPPING AND C.O.D.	Morihata does not drop ship or ship c.o.d.
SAMPLES	Samples may be purchased at wholesale prices with a maximum of 1 x sample per SKU. The minimum case pack quantities do not apply. The samples are not to be resold until an actual order that meets the listed minimum or case pack has been placed for that product. Samples can be included in an existing order or mailed separately. The customer is responsible for all shipping charges.
LEAD TIMES	While we are happy to work with you to get your shipment out by a certain date, our lead times are not guaranteed. Once an order is confirmed, in-stock items usually ship in 1-2 weeks. Out of stock or back ordered items usually ship in 4-6 weeks. If timing is critical, please submit your order at least two months before your need-by date. Lead times after tradeshow are 4-8 weeks.
CANCELLATION	We reserve the right to cancel an order for any reason, including but not limited to a poor fit with Morihata's brand image, failure to pay after repeated attempts to contact the buyer, and/or proximity to another wholesale account.
PAYMENT	We accept payment by company check, wire transfer, Paypal and the following credit cards: Visa, Mastercard, Discover and American Express. Wire transfers have an additional \$35 surcharge. Returned checks are subject to a \$25.00 processing fee.
TERMS	Net 30 terms will only be offered upon approval to customers who have submitted satisfactory credit references. Net 30 terms will only be offered to customers who have placed a minimum of 6 orders. Net 30 terms may be revoked after multiple late payments.
LATE PAYMENTS	Payments must be made on or before the due date. Late payments are subject to a 2% monthly finance charge. Morihata reserves the right to submit all unpaid invoices to a collection agency. The buyer is responsible for any collection costs or legal fees.
CLAIMS	All shipments must be inspected at the time of delivery for shortage and damages before signing acceptance of goods. Any claims for damages or shortage of cartons must be made directly with the carrier immediately. We are not responsible for any delay or damage caused by the carrier. If there is concealed damage, please contact us within 14 days of receiving the goods.
RETURNS	Merchandise cannot be returned without prior authorization. No returns or refunds will be given after 30 days from the invoice date. There will be a 20% restocking fee assessed for any items returned and the customer is responsible for return shipping charges. If returning merchandise due to defect or damage, Morihata will send you a call tag.



MORIHATA

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