

adventure awaits







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phone: 1300 585 876 | website: www.allaccessholidays.com



NDIS Registration number: 4-433C-835



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Message from the Director

Hey there, wonderful people. Thanks once again for taking the time to read through our new brochure. Once again it is filled with a wide range of holidays, from short regional breaks, cruises, interstate trips, and foreign adventures. Which one would you like to choose?



In this past year we have enjoyed travelling so much. There is not a state or city in Australia that has not seen an All Access Holidays adventure. And we are hoping that the 24/25 holiday season will be no different. Our planned trips offer something for all tastes, from the tranquility of one of our retreats, the excitement of riding a rollercoaster on the Gold Coast to sailing in the Southern Ocean of Australia. And if you can't find something that appeals, then please feel free to reach out to us. Alongside our group holidays, we run many 1:1 tailored trips, you suggest it, and we will do the rest.

So, we hope to see you on one of our future adventures. If you are returning, like many of our customers do, then welcome back. We love to see old friends. And if you haven't been on one of our holidays yet, then you are just a friend who we have yet to meet. All Access Holidays prides itself on our friendly service, awesome staff, and our personalized approach to all of our customers.

We are now entering our 8th year of operation. And what a ride it has been! We have had so many incredible experiences travelling all around the world and meeting so many extraordinary people. It really has been a privilege. And although 8 years may seem like a long time, to us it feels like we are just getting started!

Adventure Awaits!

James Bennett



Who are we?

All Access Holidays started in 2017 to provide innovative, fun, and safe holidays for people with disabilities. Since our inception, we have taken people all around the world and Australia. We are now entering our 8th year of operation and feel like we are just getting started.

What holidays do we offer?

All Access Holidays understands that our client's needs and wants differ. Some people like big group holidays where they can meet new friends. Others prefer a more tailored approach and want to holiday on a 1:1 basis with a support worker. Some people like to chill out in a quiet retreat. Whatever it is you are looking for All Access Holidays is more than happy to provide.

The choice is yours?

Group Holidays

You will be joining a group of people ranging in size from 4 – 12. Generally, we will be staying together in group accommodation. It's a fantastic way to meet new friends and also catch up with old acquaintances.

1:1 Holiday

All Access Holidays offers lots of holiday options. However, sometimes they are just not the ones people are looking for. That's where our 1:1 experiences come into play. Our 1:1 holidays allow you to specify where you would like to go and the things you would like to do when you are on holiday. You will be accompanied by one of our awesome Support Workers. In the past our 1:1 holidays have taken us all over Australia and to as far afield as Japan.

Rollers Retreat

Everyone needs some R&R at times. So, if a peaceful retreat is what you are after then we have just the solution for you. All Access Holidays has a beautiful, fully wheelchair-accessible house on Phillip Island. Equipped with all mod cons, 4 bedrooms, 2 roll-in bathrooms, and a fully adapted kitchen, the Phillip Island retreat is an ideal place to refresh and rejuvenate.

Care Ratios

The cost of a holiday will depend on the level of care that a person requires. All Access Holidays operates care ratios based on a person's needs. Our group holidays are able to facilitate 1:1, 1:2, & 1:4 care ratios. The difference in price between care ratios is reflected in the support needs a person has.

How do I know if a holiday will be suitable for me?

Holidays, like people, are all different. Some might be more active than others, others might be more relaxed. It really depends. So, for each holiday we have attached some signs that will give you an indication of what type of holiday you can expect.



This holiday is fully wheelchair accessible



This holiday will involve some walking and some might consider it active.



This is a nice and relaxed holiday. Will suit those who are looking for a slightly slower pace.

Will the NDIS pay for my holiday?

The NDIS will pay for the care that you receive on holiday. The NDIS will not cover accommodation, entertainment, flights, entrance fees or food and drink



Our Team

All Access Holidays is only as good as the people that work for us. It takes a special kind of person to fulfil that role and we make no apologies for being picky about who represents us.

The role of our Travel Companions are multifaceted, they are guides, support workers, drivers and chefs. The position doesn't entail just one set of skills, but a variety that will be called upon. They have a great deal of common sense, can think on their feet, are always ready to lend a hand, can keep calm in stressful situations, and can do all of this with a smile on their face.

All Access Holidays is blessed with wonderful staff who come from an array of different backgrounds. We have staff members who have worked or are currently working in nursing, naturopathy, as carers in the disability sector, workplace trainers, fitness instructors and even martial arts teachers. They all come from many different walks of life and our company is stronger because of it.

They do however, hold one thing in common. This being the shared belief that everyone, no matter their background, are all entitled to a holiday. And that's just one of the reasons they are picked to be a member of the All Access Holidays team. Other reasons include their compassion, empathy, caring nature and desire to facilitate the best possible trips for our clients.

As an NDIS Registered company, all of our staff are required to have a clear police check, working with Children's Card, up to date first aid certificate and a NDIS workers screening check

So, if you have a passion to work with people who have disability, like to travel and feel you could make a real contribution to the All Access Holidays team, send in your resume to: info@allaccessholidays.com





All Access Rollers Retreat

We all need a break at times. But for some that can be harder than for others. For people who use wheelchairs or have additional mobility needs obtaining the accommodation that caters to all of your needs can be challenging. This is not helped by providers of accommodation claiming to be accessible when they are anything but. Having a ramp at the door does not mean you are accessible.

All Access Holidays saw a need to offer accommodation that is both peaceful, tranquil, and also completely and utterly accessible. So, when an opportunity came up to invest in such a house we jumped at the chance. Let us introduce you to our beautiful, fully accessible retreat, in one of Australia's favourite holiday destinations, Phillip Island.

Nestled in the lovely town of Rhyll, our retreat has 4 bedrooms, 3 bathrooms (two are roll in shower with grab rails), two spacious living areas, a kitchen with modified cooking, meal preparation and washing up areas. Also offered is a double king split, high/low, plegia bed, a single hospital bed with hoist and outside is a carport with direct access to the house via the sunroom with extra wide parking in the driveway for larger vans.

This house was designed around a person who became a quadriplegic in later life. So, everything for a person in a wheelchair or who has additional access needs can rest assured that everything has been thought of to maximise their convenience and comfort.

For more pictures check out our website
www.rollersretreat.com.au

Bookings

All Access Holidays work in partnership with Accessible Accommodation, a company that offers holiday and respite accessible accommodation around Australia.

If you would like to make a booking, please call them on 1300 180 189 or see their website
www.accessibleaccommodation.com.au

All Access Holidays can also provide wheelchair accessible vehicles for hire and if you are wanting caring, compassionate and fun Disability Support Workers whilst you are on your holidays please reach out to us on 1300 585 876.





How to book

1. Pick your favourite holiday from our catalogue or website

Contact our office on 1300 585 876 or via email info@allaccessholidays.com

2. Next, we will confirm if there are places still available on your chosen holiday.

If places are still available, we will get onto all of the fun paperwork! If not, we will suggest some awesome alternatives.

3. Once you have picked the perfect holiday, we will email you a quote for the trip that consists of two component parts:

A – The care component: this is the part of the invoice that will be paid for via your NDIS funds.

B – The personal contribution: this covers accommodation, entertainment, entrance fees & food.

4. When you have decided on your dream holiday, we will issue an invoice of \$250.

This is your booking deposit. Once this is paid your place on the holiday is reserved. The full payment of the balance is due 30 days prior to departure for domestic holidays.

We will then make the appropriate arrangements for all of your transportation and support needs.

Payment Options

We understand that the personal contribution for the holiday can at times seem expensive. You may not have the money to pay the amount that is owed right at that moment. However, we don't want that to be the reason why you can't come on holiday. In order to make the process as accessible as possible, All Access Holidays has flexible payment options open to our clients on a fortnightly or monthly basis. Ask us how to set your very own holiday account.

Testimonials

It's easy for us to tell you how awesome we think we are. But don't take our word for it. Check out our reviews on Clickability, Australia's number 1 disability directory www.clickability.com.au. Here are just some of the things that our clients and their families had to say about their experiences with All Access Holidays.

"Anthony loved the activities on the farm, and he hopes that he will go on another All Access Holiday again when he saves up again. He said that his house staff loved that he was picked up and dropped back to his house"
- M.Reid

"Thanks for organising such a great time together at the Queenscliff Music Festival camp."

"Thank you for the photo books which provide a wonderful memory for Liz and also give her the pleasure of having something to show to friends and family. She is already talking about another holiday"
- P. Dale

"It was great getting to know everyone and spending time with them, doing great things. The fish & chips and the outings and festival were also some of my highlights. I look forward to the next time I go away with All Access Holidays."
- I.Roberts

"I just wanted to say thank you very much for organising the Tasmania trip I had a great time meeting new people and going to all the different places"
- O.Wright

"The careers were fantastic they go above and beyond their duty care to make our holiday awesome. With a wide range of disabilities to care for (everyone has a different disability) the careers are amazing. With these holidays for people with disabilities I highly recommend these holidays. The holidays run like clockwork. James is a great planner and with his team of careers you will have a wonderful holiday"
- B.Stoves



Holiday overview

Holiday	Dates	Code	Price from
NRL Footy Holiday	27.06.2024 - 31.06.2024	J240627	\$2,700
Winter on the Shipwreck Coast	08.07.2024 - 12.07.2024	J240708	\$2,500
AFL Footy Holiday	19.07.2024 - 22.07.2024	J240719	\$2,700
Christmas in July	26.07.2024 - 29.07.2024	J240726	\$2,300
Daylesford Escape	02.08.2024 - 05.08.2024	A240802	\$2,700
Winter in the Grampians	09.08.2024 - 12.08.2024	A240809	\$2,700
Adelaide Overland	19.08.2024 - 25.08.2024	A240819	\$3,800
Mildura Music Holiday	14.09.2024 - 19.09.2024	S240914	\$3,200
Phillip Island Retreat	23.09.2024 - 27.09.2024	S240923	\$2,500
Broome	07.10.2024 - 12.10.2024	O241007	\$3,200
Sydney Home and Away	14.10.2024 - 18.10.2024	O241014	\$2,500
Launceston	21.10.2024 - 28.10.2024	O241021	\$4,500
The Sunshine Coast	28.10.2024 - 02.11.2024	O241028	\$3,200
Ladies Pampering weekend - Phillip Island	8.11.2024 - 11.11.2024	N241108	\$2,700
Spring on the Gold Coast	11.11.2024 - 16.11.2024	N241111	\$2,700
80's themed cruise - Leaving from Melbourne	15.11.2024 - 18.11.2024	N241115	\$2,150
Queenscliff Music Festival	21.11.2024 - 25.11.2024	N241121	\$2,600
Swan Hill by Train	2.12.2024 - 06.12.2024	D241202	\$2,500
Yarra Valley Retreat	9.12.2024 - 13.12.2024	D241209	\$2,500
Christmas Retreat	23.12.2024 - 26.12.2024	D241223	\$5,700
New Year's Eve Cruise	30.12.2024 - 06.01.2025	D241230	\$4,500
A Taste of Tasmania Cruise	12.01.2025 - 17.01.2025	J250112	\$3,100
Mornington	13.01.2025 - 17.01.2025	J250113	\$3,500
Warrnambool Wander	20.01.2025 - 24.01.2025	J250120	\$2,500
Bright Long Weekend	07.02.2025 - 10.02.2025	F250207	\$2,700

Holiday	Dates	Code	Price from
New Zealand North Island	10.02.2025 - 17.02.2025	F250210	\$4,100
Echuca Weekend Break	21.02.2025 - 24.02.2025	F250221	\$2,700
Tasmanian Explorer	17.03.2025 - 24.03.2025	F250317	\$4,100
Tribute to the King - Leaving from Sydney	09.03.2025 - 15.03.2025	M250310	\$3,050
Easter on the Island	17.04.2025 - 21.04.2025	A250417	\$3,100
Perth Explorer	05.06.2025 - 12.06.2-2025	M250605	\$4,100
Gold Coast	12.05.2025 - 19.05.2025	M250512	\$2,700
New Zealand South Island	19.05.2025 - 26.05.2025	M250519	\$4,100
Darwin - Top End Tour	03.06.2025 - 10.06.2025	J250603	\$4,200
Bali	10.06.2025 - 17.06.2025	J250610	\$4,200
Cairns and the Great Barrier Reef	24.06.2025 - 01.07.2025	J250624	\$4,100



Price based on care ratio: Personal Contribution:
 \$4,950 (1:1) \$3,600 (1:2) \$700+GST
 \$3,100 (1:3) \$2,700 (1:4)

NRL Footy Holiday

What's better than watching the footy on TV? Watching it live, of course! This is a whistle-stop tour of the Harbour city but we try our best to pack in a fair few activities. We will be watching two games of footy, riding the ferries, doing all the touristy stuff and seeing what Australia's second-best city (after Melbourne) has to offer!



Dates: 27.06.2024 - 31.06.2024

Code: J240627



Price based on care ratio: Personal Contribution:
 \$5,800 (1:1) \$3,600 (1:3) \$800+GST
 \$3,100 (1:2) \$2,500 (1:4)

Winter on the ShipWreck Coast

Join All Access Holidays as we enjoy a short break on the Shipwreck coast. We will be staying in the delightful country town of Warrnambool. Together we will visit the Maritime Museum, enjoy a laser, take a road trip to Port Fairy and try our luck with some whale watching at Logan's beach. A perfect winter getaway!



Dates: 08.07.2024 - 12.07.2024

Code: J240708



Price based on care ratio: Personal Contribution:
 \$4,950 (1:1) \$3,600 (1:2) \$700+GST
 \$3,000 (1:3) \$2,700 (1:4)

AFL Footy Holiday

What's more Melbourne than AFL? Answers on a postcard, please. Join us as we take a short break in the World's most liveable city. We will catch a couple of games of footy, enjoy breakfast on Southbank, view the city from the Rialto Towers, and spend a few hours at the Vic markets. This is a great little break, ideal for those who are looking to get to Melbourne a little better and perfect for Melburnians just to remind them of how awesome Melbourne is.



Dates: 19.07.2024 - 22.07.2024

Code: J240719



Price based on care ratio: Personal Contribution:
 \$4,950 (1:1) \$3,500 (1:2) \$500+GST
 \$3,200 (1:3) \$2,300 (1:4)

Christmas in July

It's Christmas folks, but not as we know it. But on this weekend just forget the date and enjoy it anyway. Christmas decorations, Christmas dinner, a Christmas tree and even presents will be on offer. Join us as we celebrate the festive season in July.



Dates: 26.07.2024 - 29.07.2024

Code: J240726



Price based on care ratio: Personal Contribution:
 \$4,950 (1:1) \$3,600 (1:2) \$700+GST
 \$3,000 (1:3) \$2,700 (1:4)

Daylesford Explorer

Soak up the serenity in the beautiful Victorian town of Daylesford. Rejuvenate in the healing waters of the Hepburn Springs, enjoy a leisurely massage, shop for goodies at the weekend markets and just kick back and relax.



Dates: 02.08.2024 - 05.08.2024

Code: A240802



Price based on care ratio: Personal Contribution:
 \$4,950 (1:1) \$3,600 (1:2) \$700+GST
 \$3,000 (1:3) \$2,700 (1:4)

Winter in the Grampians

We will be staying in the scenic Grampian town of Halls Gap. Surrounded by mountains, wallabies and kangaroos. This is a lovely relaxing winter break. We will be visiting the Zoo, walking up a few mountains, chucking some logs on the fire and taking in the views from the McKenzie Falls.



Dates: 09.08.2024 - 12.08.2024

Code: A230811



Price based on care ratio: Personal Contribution:
 \$9,200 (1:1) \$5,500 (1:2) \$2,000+GST
 \$4,800 (1:3) \$3,800 (1:4)

Adelaide Overland

Let's go to Adelaide; the scenic route. It's all about the journey after all! Come with AAH to the city of churches. Holiday highlights include; a dolphin safari on the rivers of Port Adelaide, a trip to the Zoo where we will (hopefully) get to meet two very famous pandas, some retail therapy in Australia's very own slice of Germany, the town of Handorf. We will also spend some time at the Adelaide Central markets, which is a whole culinary experience in and of itself.



Dates: 19.08.2024 - 25.08.2024

Code: A240819



Price based on care ratio: Personal Contribution:
 \$7,800 (1:1) \$4,900 (1:2) \$1,025+GST
 \$3,700 (1:3) \$3,200 (1:4)

Mildura Music Holiday

If you like music and the country then you will love the Mildura Music Festival. And when we are not listening to music, we will enjoy a meal on a boat cruise up the Murray and a guided tour of Orange World, the magical citrus farm. This is a lovely relaxed holiday in a beautiful part of Victoria.



Dates: 14.09.2024 - 19.09.2024

Code: S240914



Phillip Island Retreat

Time to relax! You are on island time here. So things move a little slower. But that's ok, we have all the time in the world. So if you fancy a holiday with All Access Holidays on Victoria's loveliest little island just let us know. This break will be filled with activities, from seeing the penguins to lounging in the spa baths. Don't miss out.

Price based on care ratio: Personal Contribution:
 \$5,800 (1:1) \$3,600 (1:2)
 \$2,800 (1:3) \$2,500 (1:4)
 \$600+GST



Dates: 23.09.2024 - 27.09.2024

Code: O231006



Broome

Come with us to Broome, a lovely beachside town in the Kimberly region of WA. We will be filling this trip with activities, from a Camel tour, a Crocodile park, picnics on Cable Beach and a sunset cruise, join us as explore this beautiful place.

Price based on care ratio: Personal Contribution:
 \$7,850 (1:1) \$4,900 (1:2)
 \$3,700 (1:3) \$3,200 (1:4)
 \$2,800+GST



Dates: 07.10.2024 - 12.10.2024

Code: O241007



Sydney Home and Away

If you like Sydney and Home and Away then do not miss this holiday! We will be staying in the heart of the Harbour City and taking in everything that is Sydney. We keep quite busy on this trip, visiting the wax works at Madam Tussauds, riding the ferry over to Taronga Zoo, and checking out the sea life at the aquarium. And the holiday highlight for many is the day trip to Summer Bay! In the last two visits we have been lucky enough to watch some filming and to also meet a couple of stars of the show.

Price based on care ratio: Personal Contribution:
 \$5,800 (1:1) \$3,600 (1:2)
 \$2,800 (1:3) \$2,500 (1:4)
 \$2,100+GST



Dates: 14.10.2024 - 18.10.2024

Code: O241014



Price based on care ratio:
 \$10,200 (1:1) \$6,600 (1:2)
 \$5,200 (1:3) \$4,500 (1:4)

Personal Contribution:
 \$2,200+GST

Launceston

Let's go to Tasmania! What a beautiful place. For this holiday we will be taking over the Spirit of Tasmania over to Devonport and basing ourselves in the lovely city of Launceston.



Dates: 21.10.2024 - 28.10.2024

Code: O241021



Price based on care ratio:
 \$7,800 (1:1) \$4,900 (1:2)
 \$3,700 (1:3) \$3,200 (1:4)

Personal Contribution:
 \$2,200+GST

The Sunshine Coast

It's getting cold down south, so this is the perfect opportunity to escape to the Sunshine Coast. Soak up some rays on the beach, enjoy some shopping at the local markets, we will be visiting Australia Zoo and also the Sealife aquarium. This is a lovely relaxed break for those who like the beach and the sun.



Dates: 28.10.2024 - 02.11.2024

Code: O241028



Price based on care ratio:
 \$4,950 (1:1) \$3,600 (1:2)
 \$3,000 (1:3) \$2,700 (1:4)

Personal Contribution:
 \$500+GST

Ladies Pampering weekend Phillip Island

Sorry fella's, this one is just for the ladies! Join All Access Holidays for a weekend of massage, high teas and hot spas. If you are looking to relax and rejuvenate then this long weekend break is for you.



Dates: 8.11.2024 - 11.11.2024

Code: N241108



Price based on care ratio:
 \$7,800 (1:1) \$3,600 (1:2)
 \$3,000 (1:3) \$2,700 (1:4)

Personal Contribution:
 \$2,000+GST


Spring on the Gold Coast

What could be more quintessentially Aussie than the Gold Coast? Sun, sand, and sea. Join us as spend some time at the theme parks, enjoy the show at the Outback Steak house, dabble in some retail therapy at the Gold Coast markets and just soak up everything this unique and beautiful place has to offer.



Dates: 11.11.2024 - 16.11.2024

Code: J240719



Price based on care ratio:
 \$5,500 (1:1) \$3,200 (1:2)
 \$2,350 (1:3) \$2,150 (1:4)

Personal Contribution:
 \$950+GST

80's themed cruise Leaving from Melbourne

Get your padded shoulders, your puffed up sleeves and your oversized blazers ready. Wham, Rick and Tina's songs will be ready to regale you! Leaving from Port Melbourne this awesome little break offers those who love the 80s a little slice of heaven on the open seas. Come celebrate with All Access Holidays like it's 1989!



Dates: 15.11.2024 - 18.11.2024

Code: N241115



Price based on care ratio:
 \$6,600 (1:1) \$3,800 (1:2)
 \$3,000 (1:3) \$2,600 (1:4)

Personal Contribution:
 \$900+GST

Queenscliff Music Festival

One of our all-time fav holidays. If you love country music, the Great Ocean Road, and everything the surf coast has to offer you won't want to miss this holiday.



Dates: 21.11.2024 - 25.11.2024

Code: N241121



Price based on care ratio:
 \$5,800 (1:1) \$3,600 (1:2)
 \$2,800 (1:3) \$2,500 (1:4)

Personal Contribution:
 \$850+GST

Swan Hill by Train

We advertised this holiday last year and were blown away by its popularity. So here it is again. Take the train to Swan Hill with All Access Holidays and spend a few days with us exploring this lovely little town. Whilst there we will ride the ferry down the Murray, try our hand at a spot of fishing, see the settler outpost of the Pioneers, get our pics taken with Murray the Cod and take a drive down to Echuca for the day.



Dates: 2.12.2024 - 06.12.2024

Code: D241202



Price based on care ratio:
 \$5,800 (1:1) \$3,600 (1:2)
 \$2,800 (1:3) \$2,500 (1:4)

Personal Contribution:
 \$850+GST

Yarra Valley Retreat

This holiday does exactly what it says on the tin. It's all about the relaxation. We will spend time with the animals at Healesville Sanctuary, take a ride on Puffing Billy, enjoy a picnic at the Olinda Rhododendron gardens and indulge our sweet tooth at the Yarra Valley Chocolaterie.



Dates: 9.12.2024 - 13.12.2024

Code: D241209



Price based on care ratio:
 \$5,700 (1:1) \$3,600 (1:2)

Personal Contribution:
 \$1,000+GST

Christmas Retreat

We love a good Christmas at AAH. This is a short break at our fully accessible respite house on Phillip Island. This holiday is all about relaxation and feeling the Christy vibes. There will be Christmas dinner, the opening of presents (a visit from a certain somebody is also on the cards), Xmas games a plenty and lots of festive cheer.



Dates: 23.12.2024 - 26.12.2024

Code: D241223



Price based on care ratio:
 \$10,200 (1:1) \$6,600 (1:2)
 \$5,200 (1:3) \$4,500 (1:4)

Personal Contribution:
 \$2,000+GST

New Year's Eve Cruise

Say goodbye to 2024 and say hello to 2025 in style. Join All Access Holidays as we cruise out into the open seas and sail. Heaps of entertainment is provided on the cruise to keep us entertained for this relaxing break.



Dates: 30.12.2024 - 06.01.2025

Code: D241230



Price based on care ratio:
 \$8,700 (1:1) \$4,100 (1:2)
 \$3,100 (1:3)

Personal Contribution:
 \$1,200+GST

A Taste of Tasmania Cruise

Sail overseas! Well sort of. Join us on a lovely relaxed 6 day cruise to the Apple Isle. As well as stop offs in Hobart and Port Arthur there will be heaps of activities on the boat to keep us entertained throughout our journey.



Dates: 12.01.2025 - 17.01.2025

Code: J250112



Price based on care ratio:
\$5,800 (1:1) \$3,600 (1:2)
\$2,800 (1:3) \$2,500 (1:4)

Personal Contribution:
\$900+GST

Mornington

Just a short hop and a skip away from Melbourne, All Access Holidays invites you to spend some time with us on the Peninsula. This is a lovely relaxed holiday, we soak in the hot springs, take the ferry to Queenscliff, visit the Moonlight Sanctuary and fish from the local pier.



Dates: 13.01.2025 - 17.01.2025

Code: J250113



Price based on care ratio:
\$5,800 (1:1) \$3,600 (1:2)
\$2,800 (1:3) \$2,500 (1:4)

Personal Contribution:
\$900+GST

Warrnambool Wander

Come wander with us as we spend a few days in the lovely regional town of Warrnambool. We will be going back in time to the Maritime Village, watching a laser show, taking a drive out to Port Fairy and doing a spot of whale watching at Logan's beach.



Dates: 20.01.2025 - 24.01.2025

Code: J250120



Price based on care ratio: Personal Contribution:
 \$4,950 (1:1) \$3,600 (1:2) \$800+GST
 \$3,000 (1:3) \$2,700 (1:4)

Bright Long Weekend

Bright is such a beautiful place. It's surrounded by mountains, rivers, and just the most awe-inspiring views. We will be taking some walks, visiting a deer farm and picking strawberries at a local farm. This is a great little getaway that we have come to really enjoy over the years.



Dates: 07.02.2025 - 10.02.2025

Code: F250207



Price based on care ratio: Personal Contribution:
 \$8,300 (1:1) \$6,100 (1:2) \$2,500+GST
 \$4,800 (1:3) \$4,100 (1:4) (flight not included)

New Zealand North Island

We can't wait to show you around the North island of the land of the white feather. We will be starting our journey in Auckland and making our way all the way down to Wellington. Highlights of the holiday include a dolphin and whale safari cruise, a winding train journey from the top of the North Island to the bottom, a visit to Hobbiton (or Middle Earth if you prefer) and exploration of Wellington, New Zealand's capital city.



Dates: 10.02.2025 - 17.02.2025

Code: F250210



Price based on care ratio: Personal Contribution:
 \$5,000 (1:1) \$3,600 (1:2) \$800+GST
 \$3,000 (1:3) \$2,700 (1:4)

Echuca Weekend Break

Nothing like a lazy long weekend. And what better way to spend it than in Echuca, a lovely little place that sits on the Victorian, and NSW border. We will take a steamboat ride up the Murray River, explore the Echuca port and check out the treasures in the National Holden Museum.



Dates: 21.02.2025 - 24.02.2025

Code: F250221



Price based on care ratio: Personal Contribution:
 \$5,000 (1:1) \$3,600 (1:2) \$2,100+GST
 \$3,000 (1:3) \$2,700 (1:4)

Tasmanian Explorer

Join us for our annual jaunt to the Apple Isle. We will be riding the Spirit of Tasmania over the Bass Straits to this beautiful island. Basing ourselves in Hobart we will visit the historic Port Arthur, scale Mount Wellington, shop at the Salamanca markets, say hello to the Devil's at Hobart zoo and take a wilderness cruise to Bruny island.



Dates: 17.03.2025 - 24.03.2025 Code: F250317



Price based on care ratio: Personal Contribution:
 \$8,300 (1:1) \$6,100 (1:2) \$900+GST
 \$4,800 (1:3) \$4,100 (1:4)

Tribute to the King Leaving from Sydney

Don't forget your blue suede shoes! The king awaits, so let's not be late. Ideal cruise for all those lovers of Elvis out there. This one is guaranteed to get everyone all shook up. It's now or never! Thank you, thank you very much!



Dates: 09.03.2025 - 15.03.2025 Code: M250310



Price based on care ratio: Personal Contribution:
 \$9,150 (1:1) \$5,100 (1:2) \$1,000+GST
 \$3,700 (1:3) \$3,050 (1:4)

Easter on the Island

We love celebrations. And none more than Easter on Phillip Island. This holiday has turned into an annual event and is one of our most popular trips. Situated on an accessible farm this break is perfect for those looking for a relaxed and serene environment. Holiday highlights for this trip include a visit to the penguins, stepping back to early settler times on Churchill Island, a lovely evening meal at the local RSL, fish and chips on the beach, an Easter egg hunt and a tour of the Grand Prix museum.



Dates: 17.04.2025 - 21.04.2025 Code: A250417



Perth Explorer

Welcome to the West! Perth has so much to offer. We will take the ferry over to Rottnest Island to see the Quoka's, enjoy a cruise down the Swan River and visit the Fremantle markets. This a fantastic holiday that offers a great opportunity to get to know the West of Australia.

Price based on care ratio:

\$10,900 (1:1) \$7,700 (1:2)

\$4,800 (1:3) \$4,100 (1:4)

Personal Contribution:

\$2,500+GST



Dates: 05.06.2025 - 12.06.2025

Code: M250605



Gold Coast

Ah, the Gold Coast. One of our all-time fav holidays. Sun, Sea and Sand. We will also be dropping in on Movie World, enjoying a show at the Outback Steak House, getting in a little retail therapy at the beachfront markets and heading inland to Mount Tamborine.

Price based on care ratio:

\$7,800 (1:1) \$3,600 (1:2)

\$3,000 (1:3) \$2,700 (1:4)

Personal Contribution:

\$2,200+GST



Dates: 12.05.2025 - 19.05.2025

Code: M250512



Price based on care ratio:	Personal Contribution:
\$8,300 (1:1) \$6,100 (1:2)	\$2,500+GST
\$3,000 (1:3) \$4,100 (1:4)	(flight not included)

New Zealand South Island

We will be basing ourselves in the beautiful little city of Christchurch on the South Island. Our first stop will be the Christchurch Gondola's which gives a spectacular view of the city. Other highlights of the trip include a cruise along Milford Sound, a visit to Queenstown and to Mt Cook.



Dates: 19.05.2025 - 26.05.2025

Code: M250519



Price based on care ratio:	Personal Contribution:
\$8,500 (1:1) \$6,200 (1:2)	\$2,300+GST
\$4,900 (1:3) \$4,200 (1:4)	(flight not included)

Darwin - Top End Tour

Come with All Access Holidays to the Top End of Australia. We are here for 8 days but I promise you the time will fly. Holiday highlights of the trip include, a trip to the Crocosaurus park, shopping at the Mindil beach markets, watching the crocs jump from the water at Lichfield park and learning about our aviations history at the Darwin Aviation Museum. This holiday as it all, don't miss out!



Dates: 03.06.2025 - 10.06.2025

Code: J250603



Price based on care ratio:	Personal Contribution:
\$8,300 (1:1) \$6,200 (1:2)	\$2,500+GST
\$4,900 (1:3) \$4,200 (1:4)	(flight not included)

Bali

Bali here we come. We can't wait to show you around this lovely slice of Indonesia that is steeped in so much colour and history. We will be taking a day's tour up into the hills of Ubud, going to the sacred monkey forest, visiting Bali Zoo and the Waterbom park in Kuta. So join us on our Indonesian adventure.



Dates: 10.06.2025 - 17.06.2025

Code: J250610



Price based on care ratio:

\$8,300 (1:1) \$6,100 (1:2)

\$4,800 (1:3) \$4,100 (1:4)

Personal Contribution:

\$2,600+GST

Cairns and the Great Barrier Reef

Far North Queensland! What a place! You don't want to miss on out on a visit to this slice of paradise. We will be exploring the city of Cairns, taking a boat over to Fitzroy Island, riding through the tropics on the Kuranda scenic railway, shopping at Rusty's Market place and heading out on a cruise boat to see the wonders of the Barrier Reef.



Dates: 24.06.2025 - 01.07.2025

Code: J250624



Terms and Conditions of Service

Agreement

- All Access Holidays is operated by Optimum Care Services Pty Ltd (ACN 613 681 468). All references to AAH, our, us, are references to All Access Holidays.
- All references to Client, you, or your, is a reference to the person who engages our service, and includes the Client travelling with us and any legal guardian or carer who deals with us on behalf of a travelling Client.
- By paying your deposit you are indicating your acceptance of these terms and conditions and a legally binding agreement is formed between AAH and you.
- These terms and conditions can only be varied by agreement between AAH and you.

Our Services

AAH takes people with disabilities on holidays around Australia and overseas. It is a condition of all international bookings that the Client holds a valid passport at the time of paying the deposit to AAH. AAH is a service provider for the purposes of the Competition and Consumer Act 2010 ("the Consumer Law").

We provide holiday packages planned by us that include:

- Booking accommodation,
- Provision of all means, snacks and non-alcoholic beverages
- Arranging and booking your flights (the cost of which is not included in our fees)
- All excursions and transfers booked and paid for
- Entertainment and activities included in your itinerary
- All-day care and support,
- Over-night support can be arranged for an additional cost
- A photo album of your trip

We also provide tailored holidays for small groups. We will prepare a quote and itinerary which will stipulate the holiday inclusions based upon the Client needs. If something is not included in a tailored itinerary it is excluded.

Our services are only available where we can accommodate Clients' care needs and provide a safe and pleasant experience for all travelling Clients. AAH retains the discretion to decline to offer services for this reason.

The AAH holiday commences when the Client has checked in with our representative at the pre-arranged meeting point (generally an airport). AAH is not responsible for the Client travel prior to this time (e.g. while travelling to and from the meeting and departure points) and this cost must be borne by the Client. AAH will provide the Client with a meeting time. It is the Client's responsibility to be at the meeting point on time. AAH is subject to the boarding times of the airlines, and we will not wait for late attendees.

Exclusions

The following expenses are not included in our price:

- Cost of flights and excess baggage
- Souvenirs and miscellaneous purchases
- Travel insurance
- Travel to the holiday meeting destination, unless separately arranged with us for an additional cost
- Side trips or excursions not listed in AAH's itinerary
- Travel to and from the departure point
- Additional accommodation pre-departure or post-return. We can assist with making these accommodation arrangements at an additional cost.

Places are not guaranteed

Upon lodging your Expression of Interest Form with us, we will register your interest in a particular holiday. Some holidays may require a minimum number of Clients to proceed. If the holiday you are interested in, does not proceed we will work with you to either transfer the holiday or refund any deposit paid.

All-day care and support services

AAH will provide care and support to all Clients during the trip during waking hours. This includes:

- Assistance with showering and dressing
- Administering of non-invasive medication
- Supervision and assistance during the day

Over-night support can be arranged for an additional cost and includes:

- "Active Care" where the Client requires care during the night, a Carer will stay awake the entire night to provide care for the Client; and
- "Inactive Care" where the Client may require care during the night, a Carer will be available to assist the Client during the night but is able to sleep.

Active Care is required where the Client requires more than 4 attendances during a night, or requires care of more than one hour during the night.

Personal care services do not include the administering of invasive medical treatment (e.g. injections). Nurses can be arranged to attend the holiday with individual Clients at an additional cost.

Variations and Cancellations

Cancellation requests must be made in writing. To the extent permitted by law, cancellation charges apply to the Client and any travelling companion where a holiday is cancelled. The following cancellation fees apply, in addition to any third-party expenses that have been paid on the Client's behalf:

Domestic holidays

60 days prior to travel	Deposit forfeited
31-59 days prior to travel	50% of the cost of the holiday
Within 30 days of departure date	100% of total cost of the holiday

International holidays

120 days prior to travel	Deposit forfeited
91-119 days prior to travel	50% of the cost of the holiday
Within 90 days of departure date	100% of total cost of the holiday

We will accept requests for transfers to a different holiday and accommodate such requests where it is practicable to do so, however transfer requests are not guaranteed and may result in a cancellation of the original holiday.

Payment and Pricing

- Prices are scaled depending upon individual client care needs
- AAH will provide the Client with a personalised quote
- We will provide the Client with a written estimate of flight costs at the time of booking. This will be an estimate only, and subject to change at the discretion of the airline. It should be relied upon as an indicative cost only.
- We require a deposit of 25% of the price to secure your booking
- Payment must be made in full 60 days prior to the departure date
- Payment may be made by way of electronic funds transfer, cheque or credit card



Payment and Pricing continued

- There may be additional expenses that Clients incur while travelling. This includes but is not limited to out-of-pocket expenses such as incidentals and souvenirs. Such costs are separate to those paid to AAH
- Clients may bring cash to make purchases. Upon request we can look after this for you and assist you to make purchases, to ensure that Clients are not taken advantage of. All purchase / expenditure receipts are kept and provided to the Client.
- If Clients do not request AAH to manage the Client's money, the Client is solely responsible for managing their own expenditure and the security of the money. AAH will not be responsible for any losses to Client money that is not in our possession or control.
- Clients are entitled to take up to 20kgs of luggage and 7kgs of hand luggage. The Client is responsible for paying any excess baggage fees imposed by the airline.
- AAH will invoice the Client for any additional costs incurred by the Client during the trip. The Client acknowledges that AAH may use third party collection agencies to recover any funds owing by the Client to AAH and that the Client will be required to pay the costs incurred by AAH in recovering any amounts owing to it by the Client.

Refunds

- AAH will provide refunds in accordance with the *Competition and Consumer Act 2010*.
- Refunds are not provided for a 'change of mind'.
- The Client acknowledges that services booked through third party providers (such as airlines and accommodation) are subject to the cancellation policies of the provider, and the Client's right to a refund is dependent upon that provider's terms.

Image Use

- Photographs and filming will be taken during your travel with AAH so that we can provide you with a photo album at the end of your trip. Your photograph may also appear in the albums of your travel companions for example, if we take group photographs or video.
- You authorise AAH to include your image in the photo albums of other travel companions and to use your image in both print and/or electronic means for our own promotional purposes.

Travel Behaviour

- The consumption of illicit drugs are not permitted on AAH holidays.
- Smoking in accommodation, vehicles and areas where smoking is prohibited.
- When traveling as a group noise must be kept to a minimum to not affect the enjoyment of others.
- Clients will maintain cleanliness, keep all shared areas tidy and dispose of waste appropriately during the trip.
- Clients must always treat others respectfully and must not engage in behaviour that:
 - may be offensive or be a nuisance to another person;
 - is defamatory, fraudulent, threatening, intimidating, harassment, disrespectful, inappropriate, abusive, sexist, racist, homophobic or violent;
 - infringes on the privacy or rights of others;
 - damages property;
 - violates any law; or
 - encourages or incites another person to engage in any of the above behaviour.
- AAH reserves the right to cancel the trip of any Client that engages in behaviour that we deem to be a breach of this term, in which case AAH will make arrangements for the safe return home of the Client at the expense of the Client.
- The Client is responsible for paying the cost of any damage caused to third party property during the trip and agrees to reimburse AAH any costs incurred as a result of the Client causing such damage.

Medical Disclaimer

- The Client is responsible for disclosing all medical conditions, care needs and dietary requirements to AAH prior to the departure date. To the extent permitted by law, you release and forever discharge AAH from all liability and claims including loss or harm suffered arising from your failure to notify us of any dietary requirement, medical condition or care requirements.
- Clients agree to inform AAH of any injuries, illnesses or medical issues that arise during the trip, including any changes that occur during the trip.
- AAH reserves the right to deny a Client participation in an excursion or continuation on the trip if we are concerned about the state of the Client's health.
- AAH will assist with the administering of medication during the trip upon request. It is a condition of this service that all medications must be packaged in a webster pack and given to the AAH representative on the day of departure.
- If a medical emergency arises during the trip, AAH will contact the Client's emergency contact, and will, in its sole discretion arrange for immediate medical attention (such as an ambulance). The cost of which is to be paid by the Client.

Disclaimer

- It is the client's responsibility to ensure that you obtain travel insurance for your trip. Travel insurance is not included in our price.
- Single room accommodation is not guaranteed.
- We may use local guides during our trip, who are not employees of AAH. Accordingly, we do not provide any guarantees or warranties regarding your level of satisfaction with any third-party Suppliers.
- Our services are provided by us in accordance with the Australian Consumer Law as it applies. The following exclusions and limitations apply to the extent permitted by law. Except for the express representations and warranties stated in this agreement and those contained in the Australian Consumer Law, AAH makes no warranties whatsoever, and explicitly disclaims any other warranties of any kind, either express or implied.
- Particular excursions and experiences are not guaranteed and are subject to the availability and requirements of the third-party venues and providers.

Time Frames

- Sometimes delays occur in travel due to factors outside of our control such as traffic and weather. We are also subject to the time frames of third-party Suppliers which are outside of our control.
- Clients acknowledge that AAH is not responsible for delays that arise due to factors outside of our control.

Termination

- This Agreement ceases automatically once the services have been provided in full.
- Termination by the client prior to the services being provided in full may trigger the cancellation policy in clause 6.

General

- This Agreement and the rights and obligations of the Parties hereunder are governed by the Law of Victoria, Australia.
- Any provision of this Agreement which is prohibited or unenforceable will be effective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of the Agreement.



adventure awaits

