



# RETURN POLICY

If you are not satisfied with your purchase, simply return your item within 30 days of receipt. To initiate a new return, please visit the [order history page](#) in your online account and click "Return Order" on the order you'd like to return. If you checked out as a guest, please reach out to us directly with your order number and email address associated with your order.

All returned items must be in NEW and UNUSED condition, and we will not accept returns for the following: Custom-built golf clubs, purchases made through final sale items, online exclusives, personalized golf balls, and personalized accessories. Burke Golf will accept returns of unwashed, unworn, and undamaged footwear and apparel. All returns will be inspected prior to credit being issued. Items returned must be accompanied by the original Packing Slip.

You can expect a refund within 30 days of when we receive your return, provided that Burke Golf determines, in its sole discretion, that the returned item is eligible for a credit under this return policy. We'll notify you via email once we've processed the returned product(s). We'll credit or refund the value of the merchandise total. We're sorry, but we don't credit shipping costs for returned orders. Refunds will be given in the same form of payment as the original purchase.

## Warranty Claims

If you are seeking to replace or otherwise address Burke Golf products you believe to be defective, please refer to the Burke Golf warranty terms. This Return Policy



applies to goods not subject to a warranty claim. Please visit our [warranty policy](#) page.

### **BURKE GOLF Returns**

To return items purchased on our websites using a Burke Golf account please send an email to [hello@theburkegolf.com](mailto:hello@theburkegolf.com) with the following information:

### **Exchanges**

We are sorry but we do not have an exchange policy at this time. We ask that you purchase the new item and return the unwanted item. You may return a product within 30 days of receiving your item. Please see our Return Policy above.