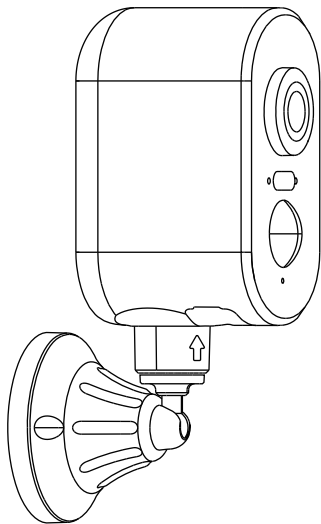




See Everything, Miss Nothing

Q6-4G



## Solar-Powered Security Camera User Manual



See Everthing, Miss Nothing

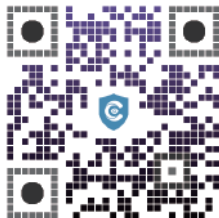
We hope you never have the need,  
but if you do, our service is friendly and hassle-free.

✉ [support@czeview.net](mailto:support@czeview.net)

## Technical Support

For assistance, please contact the CZView Customer Service Centre before returning the product. Most issues can be resolved via our after-sales email at [support@czeview.net](mailto:support@czeview.net), and we will respond within 24 working hours.

Alternatively, scan the QR code below to contact us.



## Quick Start

Scan the QR code below to quickly access the tutorial video guide.



or refer to the [Quick Start Card or Manual's contents page](#) for detailed instructions.

## IMPORTANT TIPS

Due to product updates, the user manual will be regularly revised. Scan the QR code below for the latest version.



## CONTENTS

<b>IMPORTANT SAFETY INSTRUCTIONS</b> .....	<b>P01</b>
<b>BATTERY</b> .....	<b>P02</b>
<b>CAUTIONS</b> .....	<b>P03</b>
<b>WHAT'S INCLUDED</b> .....	<b>P03</b>
<b>PRODUCT OVERVIEW</b> .....	<b>P04</b>
<b>SPECIFICATIONS</b> .....	<b>P05</b>
<b>STORAGE METHODS</b> .....	<b>P06</b>
<b>INSTALL THE CAMERA</b> .....	<b>P07</b>

## IMPORTANT SAFETY INSTRUCTIONS

- Ensure adherence to all warnings and instructions marked on the product.
- Employ only attachments and accessories endorsed by the manufacturer.
- Please turn off the power when the device is not in use for an extended period.
- Charge the battery-powered camera using the specified power source indicated on the product. Do not use solar panels from other brands to charge the battery.
- Do not attempt to disassemble. Contact authorized service facilities for maintenance.
- Supervise children to prevent product tampering.
- Store small, detachable parts away from young children to prevent choking hazards.
- Not for use by individuals with limited physical, sensory, or mental capabilities without proper supervision.
- Ensure that the solar panel receives enough sunlight and avoid obstructions (such as trees, buildings, or other objects) that could block the light
- The surface of the solar panel may accumulate dust, dirt, or fallen leaves, which can affect light absorption. It is recommended to clean the panel regularly, usually every few months

## BATTERY

- The battery is built-in. Do not attempt to remove it from the camera.
- Charge the battery at temperatures between 0°C and 45°C, and use the battery at temperatures between -20°C and 50°C.
- Keep the charging port dry, clean, and free of debris. Cover it with the rubber cap when the battery is not charging.
- Do not charge, use, or store the battery near ignition sources, such as open flames or heaters.
- Do not use the battery if it emits an odor, generates heat, changes color, becomes deformed, or shows any signs of abnormality. If the battery is currently in use or charging, stop immediately and contact the brand seller for after-sales service.
- Avoid exposure to extreme temperatures and pressures, which can cause explosions or leaks.
- Do not dispose of the battery in fire or attempt to damage it mechanically.
- Follow proper disposal guidelines for used batteries to minimize environmental harm.

## CAUTIONS

- Handle batteries with care to avoid burn, fire, and explosion hazards.
- Protect the product from extreme temperatures, sunlight, and heat sources.
- Prevent strangulation by keeping cords out of children's reach.
- Be mindful of potential interference from other electronic devices and position the camera unit accordingly.

## WHAT'S INCLUDED



CZEView Camera



Solar Panel



Mounting Bracket



Magnetic Base



Adhesive



Power Cord



Screw Pack



User Manual



Solar Panel Bracket



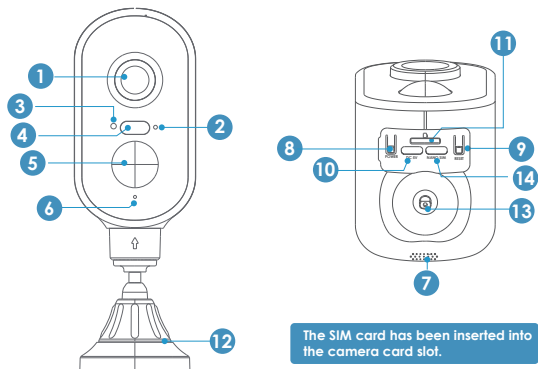
Quick Start Guide



SIM Card

## PRODUCT OVERVIEW

### •Solar-Powered Camera



The SIM card has been inserted into the camera card slot.

1	Lens	2	Charging Indicator Light
3	Working Indicator Light	4	Spotlights
5	PIR Motion Sensor	6	Microphone
7	Speaker	8	Power Button
9	Reset Button	10	Power Input
11	SD Card Slot	12	Bracket
13	Bracket Base Port	14	SIM Card Slot

Charging Indicator Light	Solid Red Light: Charging
	Solid Blue Light: Fully Charged
Power Button	To power on or off, press and hold the Power button for 3-6 seconds.

Reset Button	Press and hold for 5s until hearing 'Boogu' to reset or restore to factory setting
SD Card Slot	Supports SD card storage up to 256GB.
Working Indicator Light	Solid Red Light: camera network abnormality
	Red light flashing: waiting for network connection
	Red and blue light flash alternately: SIM card recognition failed
	Blue light flashing slowly: SIM card recognition is successful
	Solid Blue Light: 4G internet connected

## SPECIFICATIONS

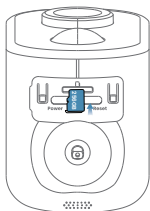
RESOLUTION	3MP 2K
BATTERY CAPACITY	5200MAH
WIFI BAND	2.4G
TWO-WAY AUDIO	SUPPORTED
SIREN ALARM	SUPPORTED
SPOTLIGHT ALARM	SUPPORTED

MOVEMENT DETECTION	SUPPORTED
COLOR NIGHT VISION	SUPPORTED
PAN/TILT	PAN 300°
WATERPROOF RATING	IP65
OPERATING TEMPERATURE	-4 ℱ -122 ℱ
LOCAL STORAGE	MICRO SD CARD (UP TO 128G)

## STORAGE METHODS

### •LOCAL MONITORING

If using an SD card, please insert the Micro SD card (with a capacity of no more than 128GB) before powering on. If the Micro SD card is inserted after power-on, detection may fail, and the device will need to be restarted.



### •CLOUD STORAGE OPTIONS

Choose a cloud storage plan for video clips, providing additional backup and features. Subscription is available after the device is connected in the app.

## INSTALL THE CAMERA

### 1. CHARGE THE CAMERA

For first-time use, fully charge the camera with the included charging cable and a 5V adapter (not included). The indicator light will turn solid blue when fully charged.

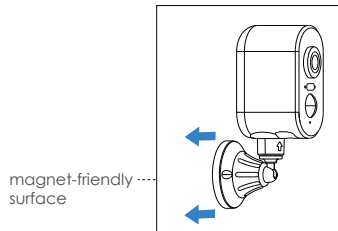
#### ! Note:

To maintain weatherproof performance, always cover the charging port with the rubber cap after charging the camera.

### 2. Choose the mounting method for the bracket.

#### A. Using the Magnetic Base

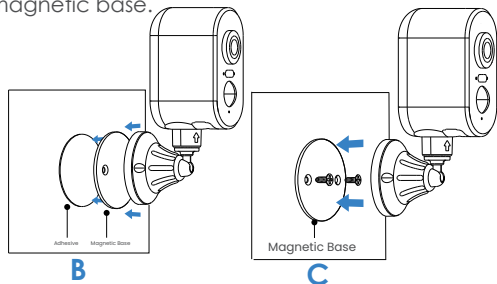
- Attach the mounting bracket with the camera to the flat, magnet-friendly surface where you plan to install the camera.



magnet-friendly ...  
surface

**B. Using Adhesive**

- Ensure the surface is flat and clean.
- Apply the adhesive to both the surface and the magnetic base.
- Press firmly for better adhesion, and wait 8 hours before mounting the camera. Avoid exposing the adhesive to rain.
- Attach the mounting bracket with the camera to the magnetic base.

**C. Using Screws**

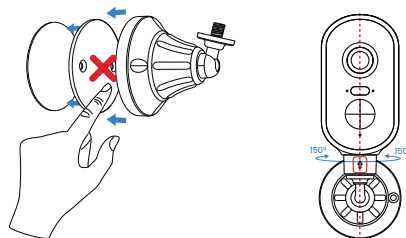
- Secure the magnetic base to a flat surface with screws.
- Attach the mounting bracket with the camera to the magnetic base.

**D. Placing on a Flat Surface**

- Simply place the camera on a flat tabletop.

**! Note:**

Keep fingers clear of the magnet when assembling to avoid pinching or injury.



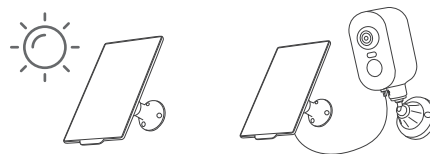
### 3. Make sure the arrow symbol is aligned with the center of the camera.

This allows the camera to move horizontally, 150° to the left and 150° to the right.

### 4. Install the solar panel.

Mount the solar panel on the wall separately. Adjust the panel's angle to ensure direct sunlight exposure for maximum absorption.

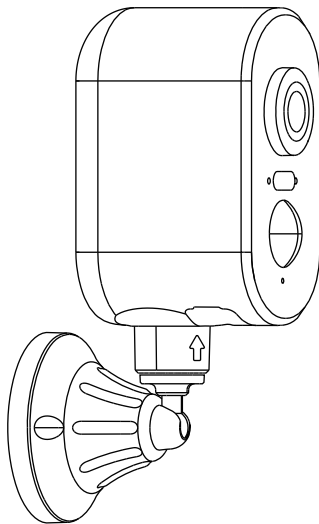
### 5. Connect the solar panel cable to the camera's input port.





See Everything, Miss Nothing

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## Solar-Powered Security Camera User Manual



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We hope you never have the need,  
but if you do, our service is friendly and hassle-free.

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# CONTENTS

EN

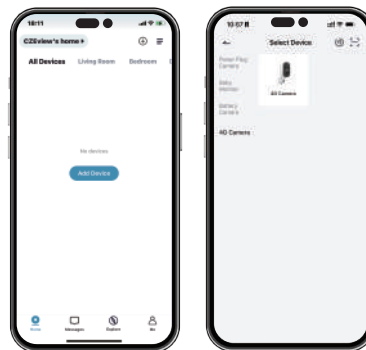
SET UP THE CAMERA ON THE APP .....	P01
CONTROL THE CAMERA WITH ALEXA .....	P03
APP FUNCTIONS .....	P06
TROUBLESHOOTING .....	P15

## SET UP THE CAMERA ON THE APP

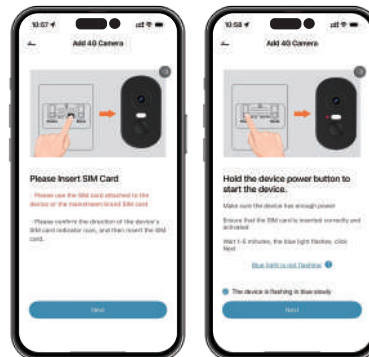
### II. METHOD 2 SCAN QR CODE

EN

- ① On the 'Home' page, tap 'Add' or  in the upper right corner to add a device.
- ② Choose the correct type and model for your device from the list.



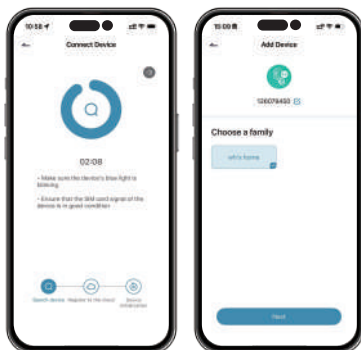
- ③ Follow the on-screen instructions, and tap 'Next'.



- ④ Remove the film from the lens and ensure it is clean and free of dirt. After confirming the lens is clear, tap 'Next' to generate a QR code.
- ⑤ Hold the QR code 15-25 cm from the lens, directly in front of it, and scan. Listen for a 'cuckoo' sound, which indicates the connection process has begun. After this, tap 'Next'.



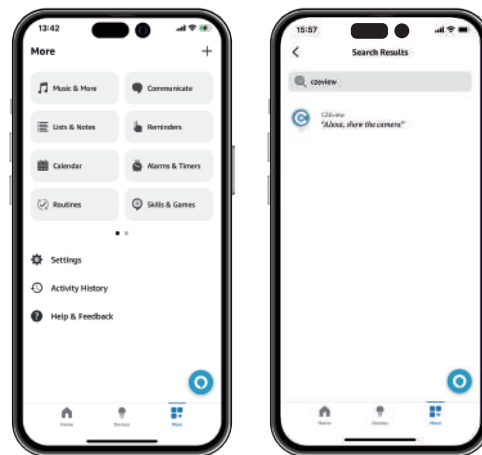
- ⑥ Confirm that the indicator light turns to a steady blue, indicating a successful setup. Following this, press 'Next' to assign a name to your camera.



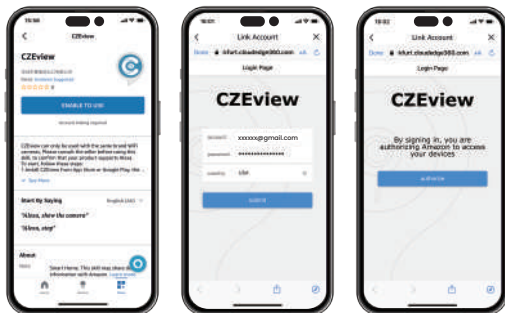
## CONTROL THE CAMERA WITH ALEXA

### •Before starting, please note:

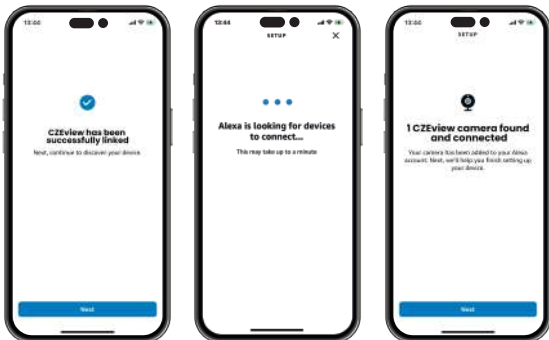
1. Ensure the camera is powered on.
  2. Connect the camera to the CZEView app.
  3. Install the Alexa app on your mobile device.
  4. Ensure a stable WiFi connection is established.
- ① Log in to Alexa APP with your Amazon account, tap "More" in the bottom navigation bar and select "Skills & Games"
- ② Tap the search bar and enter 'CZEView'.



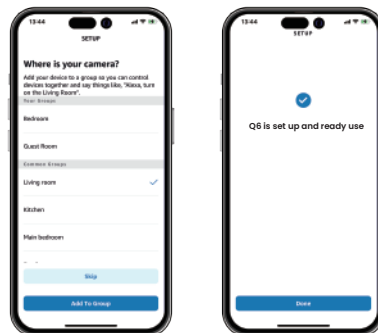
- ③ Choose 'ENABLE TO USE'.
- ④ Enter your CZView app email address and password.
- ⑤ Grant authorization when prompted.



- ⑥ Once the CZView app is successfully linked, tap 'Next'.
- ⑦ The app will then automatically navigate to a device-search interface. Wait for your device to connect.



- ⑧ Follow the on-screen instructions to complete the setup process.





### ! Note:

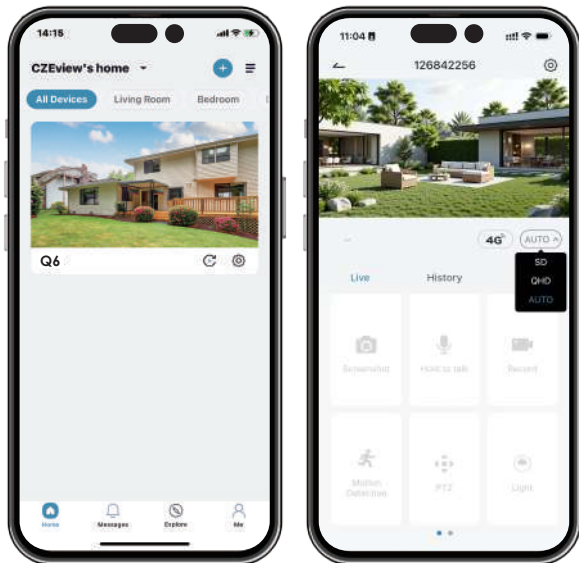
If you have an Echo device (compatible with all models of Echo Show), you can enable voice commands by following these steps:

- Log into your Echo device using the same Amazon account that is linked to your Alexa app.
- In the Alexa app, tap 'Devices' at the bottom and ensure your Echo Show is online.
- 3. You can now use voice commands. For instance, say 'Alexa, show me Q6' (or the custom name you've assigned to your camera). Your Echo Show will respond to the command and display the camera's feed.



## APP FUNCTIONS

### • ADJUST VIDEO DEFINITION

1. In the video preview window on the Home page, tap the  icon to enter the live view.
2. Click the  icon at the bottom right of the video window
3. Choose from the available video definition levels.



### • WATCH IN FULLSCREEN

1. In the video preview window on the Home page, tap the  icon to enter the live view.
2. Click the  icon at the bottom right of the video window
3. After entering fullscreen mode, click the top right corner to switch cameras.




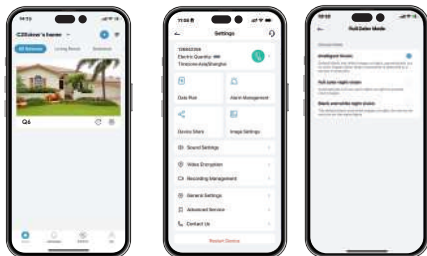
### • ADJUST LENS ORIENTATION

1. In the live video window, locate the 'PTZ' button.
2. Use this function to adjust the lens horizontally



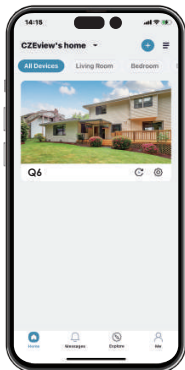
## • IMAGE SETTINGS

1. On the Home page, find your device and tap the  icon in the lower right corner of the window.
2. Tap 'Image Settings'.
3. Choose your preferred Screen Orientation and Night Vision Mode.

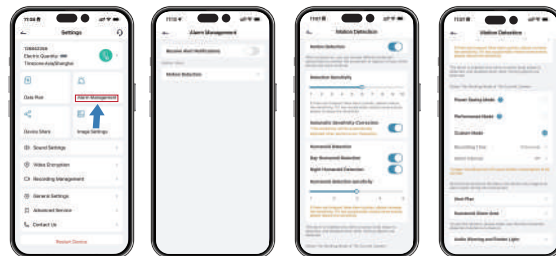


## • MANAGE ALARMS

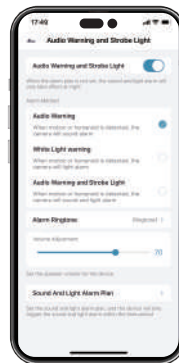
1. On the Home page, locate your device and tap the  icon at the lower right corner of the window.



### 2. Navigate to 'Motion Detection'



- Set up Alarm Siren and Spotlight: Enable this feature to activate the Alarm Siren and Spotlight.

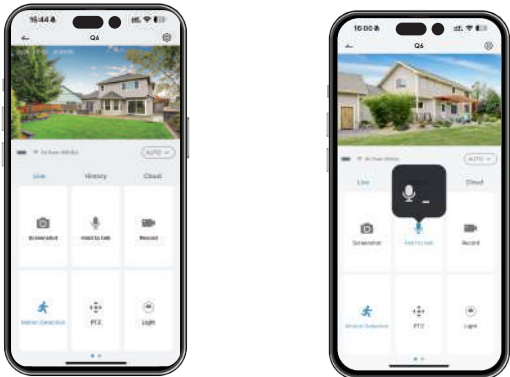


#### Note:

The Alarm Siren and Spotlight will only be triggered in low-light or dark conditions.

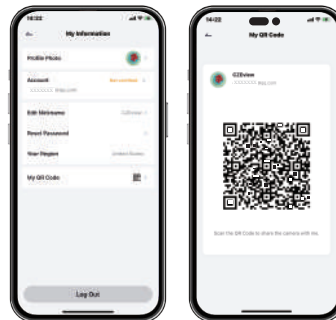
## ●INTERCOM

1. In the live video window, locate the 'Hold to Talk' button and press it to start speaking.




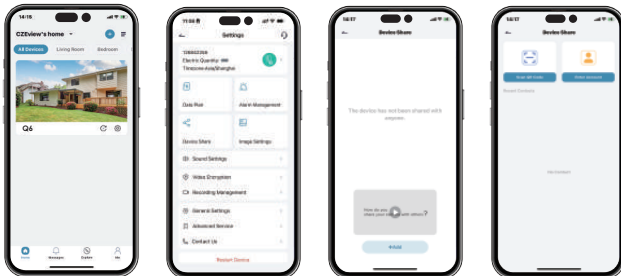
5. If using a QR code:

- Open the app on the invitee's phone.
- Tap 'Me' in the bottom navigation bar.
- Click on the avatar and select 'My QR Code'.

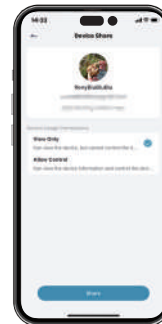


## ●SHARING THE CAMERA WITH FAMILY

1. On the Home page, find the device you want to share and tap the  icon in the lower right corner of the window.
2. Select 'Device Share'.
3. For a quick setup, watch the video guide, then tap 'Add'.
4. Choose 'Scan QR Code' or 'Enter Account' to send an invitation.



6. After scanning the QR code or entering the email address, set the permissions for the invitee in your app.



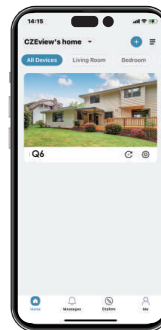
7. The invitee will receive a confirmation notification in their app.






8. After the invitee accepts the invitation for device sharing, their information will appear in the 'Device Share' section of your app.

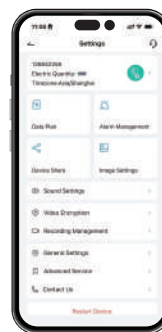
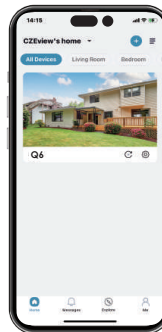


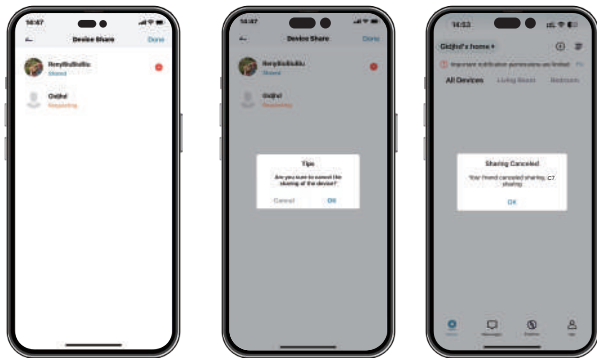
9. The shared device will then show up on the invitee's app home page.




## • HOW TO DELETE THE INVITEE

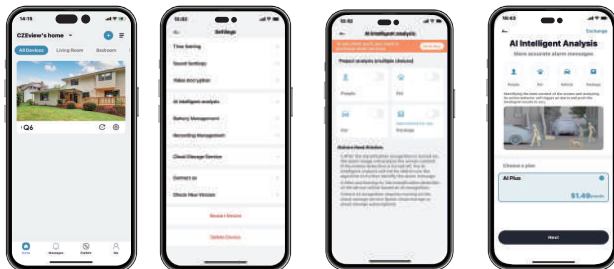
1. On the Home page, locate the device you have shared and tap the  icon in the lower right corner of the window.
2. Select 'Device Share'.
3. Click the  icon in the upper right corner, then tap the DELETE icon . A confirmation prompt will appear.
4. The invitee will receive a notification in their app indicating that they have been removed from the shared device list.





## • AI INTELLIGENT ANALYSIS

- ① On the Home page, find your device and tap the  icon in the lower right corner of the window.
- ② Select 'AI Intelligent Analysis'.
- ③ Once purchased, this feature can recognize humans, pets (limited to cats and dogs), vehicles, and packages.



## TROUBLESHOOTING

### • Q1. Why can't the camera connect to the APP

\*Ensure the camera is powered on, with the indicator light flashing blue slowly. Should the light extinguish, briefly press the power button to wake the device. Subsequently, press and hold the reset button for 3–6 seconds. Wait until the indicator light flashes blue before attempting to reconnect to the app.

\* Verify that the 'CZView' app is installed on your device.

\* Make sure to select the correct device type and model when adding a new device in the app.

\*To determine whether your SIM card has data allowance: For local SIM cards, please consult your network provider. For standard SIM cards, you may check your remaining data allowance within the app. Should your data allowance be exhausted, please top up promptly.

\* Check whether there is mobile phone signal in your area.

\* If the above steps do not resolve the issue, press and hold the 'Reset' button on the camera until you hear a 'cuckoo' sound. This will initiate recalibration. Afterwards, reconnect the camera in the app. Note that the camera can only be reset when the indicator light is on. If the camera has entered sleep mode and the indicator light is off, press the 'Power' button briefly to wake it, then perform the reset.

\* If the problem persists, please contact our support team at [support@czeview.net](mailto:support@czeview.net).



## •Q2.Why does the indicator light flash red continuously/flash red and blue when adding a camera for the first time?

### \*.For standard SIM cards:

1. Verify the SIM card is correctly inserted; new users often insert it backwards.
2. Check if the SIM card is brand new. If previously used, it may lack data allowance. Contact the brand's after-sales support for assistance.
3. Ensure no signal obstructions surround the camera and that 4G network reception is strong.

### \*.For local SIM cards:

1. Check that the SIM card is inserted correctly; new users often insert it the wrong way round.
2. The camera does not currently support IPV6 or 5G SIM cards. Please confirm with your network provider.
3. Ensure the SIM card has available data allowance.
4. APN incompatibility: Import the SIM card's APN settings within the app (contact customer service for specific instructions).
5. SIM card PUK or PIN code required (contact customer service for specific instructions).

## •Q3.Can the camera be used in countries or regions other than where it was purchased?

\*.It cannot be used across different countries or regions.

## •Q4. Why is the data package I just purchased not working properly?

- \* Standard SIM card: Restart the camera (switch it off and then on again). Ensure payment has been successfully processed. The top-up process requires time; please wait patiently for 5-10 minutes.
- \* Local SIM card: Check with your mobile network provider whether your data plan has been activated.


## •Q5. What should I do if the device shows as offline?

- \* Check whether the SIM card has data allowance: For local SIM cards, consult your network provider; for standard SIM cards, check remaining data via the app. Should data be exhausted, top up promptly.
- \* Restart the camera (power off the camera, then switch it back on).
- \* Ensure the camera has sufficient battery charge.
- \* Verify no signal obstructions surround the camera and that 4G network reception is strong.
- \* If these steps do not resolve the issue, please contact our support team at [support@czeview.net](mailto:support@czeview.net) for further assistance.

## •Q6.How do I purchase a data plan for my SIM card?

- \*.For standard SIM cards: APP purchase: Tap the '4G' icon in the bottom-right corner of the preview screen to access the data page, which provides functions such as data usage enquiry, purchase, and redemption.
- \*.For local SIM cards: Please consult your local mobile network operator to subscribe to data services.


## •Q7. Why didn't I receive the alarm messages?

- \* On the Home page, locate your device and tap the  icon in the lower right corner. Then, select 'Alarm management' and ensure that the 'Motion Detection' feature is enabled.
- \* In the same settings section of the app, verify that 'Receive Alert Notifications' is turned on.
- \* Check your phone's system settings to confirm that the app has permission to send push notifications for motion detection.
- \* If these steps do not solve the issue, please contact our support team at [support@czeview.net](mailto:support@czeview.net) for further assistance.

## • Q8. How can I reduce unnecessary false alarms?

- \* Avoid placing the camera in the direction of bright lights, such as sunlight or bright lamps.
- \* Do not aim the camera lens directly at roads; it is best to keep the camera at least 10 meters away from driveways or streets.
- \* Ensure the camera is not positioned near sources of air flow or heat, like air conditioner vents, humidifiers, or projector heat vents.
- \* Avoid setting up the camera to face mirrors or glass surfaces.

## • Q9. Why can't the SD card be recognized by the camera?

1. Tap the  icon located in the lower right corner of the window.
2. Go to 'Recording Management'. If the SD card's memory information is not displayed, try these troubleshooting steps: a. Turn off the camera, remove the SD card, and reinsert it with the label side facing up and the pins facing down. Then, power the camera back on and check if the app can read the SD card's memory information. b. Check if the SD card's information can be read by a computer. If the SD card is not recognized by the computer, it may need to be replaced. If the card can be read, please contact our support team at [support@czeview.net](mailto:support@czeview.net) for further assistance. c. If these steps do not resolve the issue, feel free to reach out to our support team at [support@czeview.net](mailto:support@czeview.net).

## • Q10. How do I seek seller support for assistance?

- \* Open the CZEView app and go to 'Me' at the bottom of the navigation bar. Tap 'Help' > 'Feedback' > 'Send us feedback'. Here, you can request assistance and provide the necessary details.
- \* Alternatively, you can directly email us at [support@czeview.net](mailto:support@czeview.net) with your concerns.