DOWNEAST

Thank you for your order

We appreciate your business and hope you enjoy your selections. Your satisfaction is very important to us, please let us know if there is anything we can do to better server you.

Call 1-800-337-3076 with any questions regarding your order or return/exchange.

RETURNS & EXCHANGES

Please follow these simple steps:

- DownEast gladly accepts returns/exchanges within 30 days of the original purchase. Refunds must be accompanied by the original invoice and will be made in the form of the original payment. If the original invoice is unavailable, we'll make an exchange or issue a merchandise credit based on the current selling price.
- Please indicate reason for return/exchange on form on the other side. Send this form, along with original invoice and item(s) you wish to return. Items must be unworn and unwashed. Please pack items carefully and label package with the included return address label.
- Customer is responsible for shipping cost of return/exchange unless the order was shipped with incorrect or defective merchandise. Please ship return/exchange items using the method and cost of your choice and convenience.
- No additional shipping cost will be charged for shipping of exchanged items back to customer.
- No returns on warehouse or cyber sale items
- Refund/exchange will be processed when returned merchandise is received.
- In the case of a refund, a full refund (minus original shipping costs) will be issued within 14 days of returned merchandise being received.

If you wish to return an item to a store:

- No cash refunds or refunds on debit/credit cards
- Merchandise that has not been washed or worn may be exchanged or returned for store credit within 30 days of original purchase.
- Original invoice is required on all returns and exchanges.
- No returns or exchanges on sale items.

RETURN/EXCHANGE FORM

Reason for return/exchange:	☐ I would like to retur			or the fol	lowing	:	
☐ Style/Color not as expected	NEW ITEM		COLOR	SIZE	QTY	PRICE	TOTAL
Fit/Size not as expected					_		
☐ Too Small ☐ Too Large☐ Too Short ☐ Too Long							
Received defective item			+	+			+
Received wrong item							+
☐ Just didn't like ☐ Changed mind							
return/exchange Print Name Here							
Phone Number							1
Invoice #			D (I W C	NE	AST	
Date			ATTN: RETURNS 375 WEST HOPE AVENUE				
Email		:	SALT	LAKE	CITY,	JTAH 841	15