STOP

Don't try out your SOBRsure™ just yet...to enable accurate alcohol detection, **three critical setup steps MUST BE FOLLOWED.** Flip this card to get started!

sobrsure™

SOBRsure™ is smart technology – LET IT LEARN!

Step 1: Plug in your charger, and place SOBRsure in the cradle, metal receptors aligned. Leave it there for <u>12 HOURS</u> (this allows it to acclimate to your environment).

Step 2: Download and set up the SOBRsure app (see User Guide pages 4-8).

Step 3: Buckle SOBRsure to your wrist and wear it for a continuous <u>8 HOURS</u>, within 15 feet of your paired phone throughout (this allows it to calibrate to your physiology).

SOBRsure is now ready for continuous monitoring!

Note: during calibration false positives **are possible,** and not indicative of product performance.

sobrsure™

Get Started Guide

Questions? Please refer to
www.sobrstore.com/sobrsafe/faq
or call 1.844.SOBRsafe (762.7723)

SOBRsure™ Get Started Guide

SOBRsure is the advanced safety wristband that features continuous alcohol monitoring, GPS location tracking and band removal alerts, all sent right to an Administrator's phone.

SOBRsure is not intended to provide medical or scientific data.

What's in the box

Your SOBRsure box includes:

SOBRsure with
large band
(color and
material varies)

Charging platform
(charging stand
and power cable)

Additional
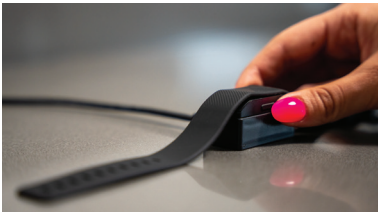small band

Charge Your SOBRsure

A fully-charged SOBRsure has a battery life of up to three days. Battery life and charge cycles vary with use and other factors; actual results will vary.

To charge SOBRsure:

1. Connect the power cable to the charging stand

2. Plug the charging cable into the USB port on your computer or a USB wall charger

3. Place the SOBRsure device into the magnetic charging stand, orienting the device so that the metal charging pads underneath it align with the charging pins in the stand

Charge SOBRsure for at least 45 minutes for up to 3 days of battery life. While SOBRsure charges, there will be two indicator lights on the side of the device: solid blue indicates SOBRsure is charging, while solid green indicates the device is fully charged.

There is a power button on the side of the device if battery conservation is necessary.
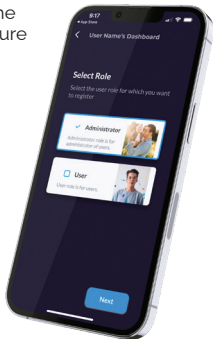
SOBRsure Setup for Administrators

SOBRsure Administrators monitor results, locations, and assign devices to the individuals who wear SOBRsure, known as "Users".

It is required to set up the Administrator profile before adding any Users. Set up SOBRsure with the **SOBRsure app** for iOS or Android devices. SOBRsure is compatible with most popular smartphones.

To get started:

1. Download the SOBRsure app to the Administrator's iOS or Android device:
   - Apple App Store for iPhones
   - Google Play Store for Android phones
2. Install the app, and open it
   - Select Sign Up at the bottom of the screen
   - Select the Administrator role
   - Complete the form – all fields are required except Profile Picture
   - Press Register
   - Return to the Login screen to sign in
   - Complete the prompt for OTP (one time passcode)

3. Adding Users
- In the home screen dashboard, go to 'View All' and Click "+" to add a new User
- Complete the form – all fields are required except Profile Picture
  - o For the Device ID field, **enter in all lowercase** "sobr" and the four digit combination of numbers/letters that follow (ex: "sobrxxxx"); this is found on top of the device, under the detachable band;
- Press Submit
- Upon returning to the User group page, the new User will appear; refresh the page if you do not yet see that profile

4. Using the app
- Administrators are alerted via text message if alcohol is detected or the SOBRsure is removed; the three circles associated with each User profile indicate the last results reported for that User; they change from green to red as the following occur:

Alcohol
is detected

SOBRsure is disconnected
from the app

The User has removed
SOBRsure from wrist

- In clicking on each User, the Administrator can verify their SOBRsure's battery life status in the white box at the top
- At the base of the home screen, the Administrator also has options to view the location of all Users in the User group, and receive notifications on changes to User status

Additional functions (if needed):

1. Assigning a SOBRsure to a New User:
   - Go to the User profile of the SOBRsure that will be re-assigned
   - Click the blue unpair symbol and follow instruction to 'Unpair Device'
   - Reassign SOBRsure to a new User
2. Deleting a User:
   - Go to the User profile
   - Click the trash can icon

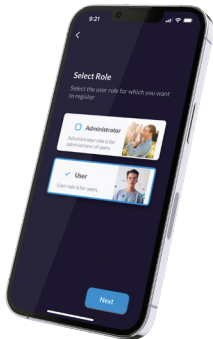**Tutorial Video** | Administrator Role:

SOBRsure Setup for Users

The User is the individual who is wearing SOBRsure. Set up SOBRsure with the **SOBRsure app** for iOS or Android devices. SOBRsure is compatible with most popular smartphones.

To get started:

1. Power on SOBRsure by placing the device on its charger

2. Download the SOBRsure app to the User's iOS or Android device:
   - Apple App Store for iPhones
   - Google Play Store for Android phones

3. Ensure that Bluetooth is enabled on your phone, and always keep SOBRsure within 15 feet of the smartphone to stay connected

4. Install the app, and open it:
   - Select Sign Up at the bottom of the screen
   - Select the User role
   - Select the SOBRsure with a matching device ID – this follows "sobr" as the 4-digit combination of numbers and letters on the top of the device, under the detachable band (ex: sobrxxxx)

5. Ensure the following settings when prompted:

- Notifications Enabled = Always
- Bluetooth = Always
- Location Services = Always

6. Using the app

- The three circles indicate your most recent results reported; they change from green to red as the following occur:
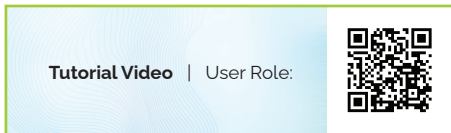

| Alcohol is detected | SOBRsure is disconnected from the app; completely close out and refresh app if device does not auto re-connect | You have removed SOBRsure from wrist |

- You can view battery life status in the white box at the top

Tutorial Video | User Role:

Wear SOBRsure

The following steps are required to enable accurate calibration of SOBRsure:

Step One: Place SOBRsure on its charger to power on, and then set up SOBRsure with app. Set up instructions are available on pages 4–8 of the User Guide. Keep SOBRsure placed on the charger for 12 hours to allow sensor to acclimate

Step Two: Wear SOBRsure on wrist while connected to app for eight hours

Step Three: Restart the SOBRsure app

Calibration Process Explained

SOBRsure is now calibrated and ready for use

1. Pre-wear note: It is recommended to avoid using alcohol-based products or hand sanitizers while wearing SOBRsure to prevent false positives

2. Affix SOBRsure as you would a watch – tighten it so the opening under the device is snug against your skin and forms a seal

3. User must be logged into the app while SOBRsure is worn; the app will continue to run in the background
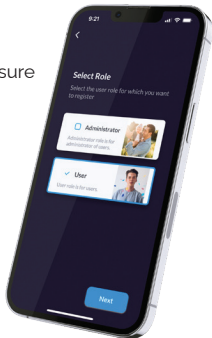
While wearing SOBRsure, there is an indicator light on the side of the device: slowly blinking blue indicates SOBRsure is on and reasonably powered, while blinking red indicates the device is low on power and should be charged as soon as possible.

SOBRsure Setup for Self-Administered Users

To become both the Administrator and User of a SOBRsure device, set up SOBRsure with the **SOBRsure app** for iOS or Android devices. SOBRsure is compatible with most popular smartphones.

To get started:

1. Download the SOBRsure app to your iOS or Android device

   - Apple App Store for iPhones

   - Google Play Store for Android phones

2. Ensure that Bluetooth is enabled on your phone.

3. Install the app, and open it

   - Select Sign Up at the bottom of the screen

   - Select the Administrator role

   - Complete the form – all fields are required except Profile Picture

   - Press Register

   - Complete the prompt for OTP (one time passcode)

4. Return to the Login screen to sign in and register yourself as a User

- When signed into the main screen, add yourself as a User via the blue "+" button to the lower right

5. Now log out, sign in as a User and connect your SOBRsure band

- Select Sign Up at the bottom of the screen
- Select the User role
- Select the SOBRsure with a matching device ID – this follows "sobr" as the 4-digit combination of numbers and letters on the top of the device, under the detachable band (ex: sobrxxxx)

6. Ensure the following settings when prompted:

- Notifications Enabled = Always
- Bluetooth = Always
- Location Services = Always

You can sign out and switch between your Administrator and User accounts at your discretion, but please note that your **SOBRsure device will only be connected and streaming data while logged into the User side of the app.**

Tutorial Video | Self-Administered User:

SOBRsure General Use Information

Warnings and Precautions

Warnings - SOBRsure is an alcohol detection pass / fail system. SOBRsure does not measure blood alcohol content. SOBRsure is not a substitute for human discretion or judgment in making a determination whether any person may be under the influence of alcohol or any other substance. Human discretion and judgment shall be used at all times in making such determinations.

While Wearing:

1. Avoid using alcohol-based products wherever possible, but especially while wearing the device. Alcohol-based products may include but are not limited to:

   - Hand sanitizer
   - Face or hand cream
   - Cologne
   - Perfume
   - Hairspray

   It should be noted that most of the above products have alcohol-free variants which should not impact the alcohol sensor.

2. If you feel soreness, tingling, numbness, burning or stiffness in your hands or wrists while or after wearing the product, please immediately discontinue use.

3. Substances in the SOBRsure and its battery may harm the environment or cause injury if handled and disposed of improperly.

4. Avoid exposing SOBRsure to extremely high or low temperatures.

5. Immediately remove if it feels warm or hot.

6. Do not charge SOBRsure while it is wet.

7. To reduce irritation, follow three simple wear and care tips: (1) keep it clean; (2) keep it dry; and (3) don't wear it too tight.

More Use Information:

1. App Connectivity: Please note that if SOBRsure becomes disconnected from your phone or the app, the app may not receive warnings or notifications. It is essential to ensure a stable and reliable connection between the device and your phone for optimal functionality.

2. Cellular Network Limitations: Since SOBRsure relies on a cellular network for certain features, such as location tracking and alerts, please be aware that Administrators may not receive warnings or updates if the cellular network is down or experiencing disruptions. It is advisable to have alternative communication methods in place during such situations.

3. Device Reliability and Accuracy: While SOBRsure is designed to be highly reliable, it is important to understand that it may not provide 100% accurate results at all times. Results and readings may vary depending on various factors, including individual differences and external conditions.

4. User Tampering and Override: SOBRsafe cannot be held liable for any issues or consequences that may arise if Users tamper with the device, modify its settings, or attempt to override its features. It is crucial to use the device as intended and refrain from any unauthorized modifications or tampering.

5. Exposure to elements: To maintain SOBRsure's performance and detection capabilities, it is advised to limit the device's exposure to excessive moisture or other liquids, excessive heat over 70 degrees C or cold below 0 degrees C. Such exposure may impair the device's detection performance or cause irreparable damage to its components.

6. Do not use abrasive or alcohol-based cleaners to clean your SOBRsure.

7. Remove your SOBRsure immediately if it feels warm or hot.

8. Do not check phone app notifications while driving or in other situations where distractions could be hazardous. Always be aware of your surroundings when using the SOBRsure phone app.

9. SOBRsure is not a toy. SOBRsure contains small components that could be a choking hazard, and are not intended for use by small children. SOBRsure is not intended for use by pets.

10. Charge the battery in accordance with the instructions provided during setup. Only use an authorized SOBRsure charging dock and cable.

Disclaimer:

SOBRsafe makes no warranties, express or implied, as to the ability of SOBRsure (consisting of the physical device and its related software components) to determine whether, or the extent to which, a User's mental or physical functioning, or judgment, may be impaired by blood alcohol including whether the User is intoxicated under any definition of that word. SOBRsafe expressly disclaims any liability for direct, indirect, incidental, special, or consequential damages of any nature under any legal theory. Any act or failure to act based on the pass/fail results received from SOBRsure shall be at the User's own risk. SOBRsafe assumes no responsibility for consequences to or of Users who use SOBRsure and later are shown to have been under the influence of alcohol or to have had their judgment or any mental or bodily function impaired by alcohol. The concentration of alcohol in the blood of a User cannot be exactly determined by using a pass/fail alcohol sensor. SOBRsafe does not warrant that the operation of SOBRsure will be error-free. SOBRsafe is not responsible for any consequences arising from failure to follow instructions or relating to SOBRsure's use. SOBRsafe does not warrant against: (a) consequences caused by accident, abuse, tampering, misuse, flood, fire, earthquake or other external causes; (b) consequences caused by operating SOBRsure outside the permitted or intended uses described by SOBRsafe; or (c) SOBRsure or any part thereof, that has been modified to alter functionality or capability without the written permission of SOBRsafe. As permitted by applicable law and except as otherwise expressly warranted in writing by SOBRsafe, SOBRsafe specifically disclaims any and all warranties, whether express, implied, statutory, or otherwise. SOBRsafe specifically disclaims all implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement, and all warranties arising from course of dealing, usage, or trade practice. SOBRsafe makes no warranty of any kind that SOBRsure, or any results of the use thereof, will meet an Administrator's, a User's, or or any other person's requirements, operate without interruption, achieve any intended result, be compatible or work with any software, system or other services, or be secure, accurate, complete, free of harmful code, or error free. The Administrator and User acknowledge and agree that any results obtained from the SOBRsure or software do not completely subsititute human supervision and judgment and therefore the Administrator and User shall ultimately be solely responsible for any actions taken by itself, its registered Users, and its employees, contractors, and other agents who use, administer, or monitor the SOBRsure. No person, including any SOBRsafe reseller, agent, or employee is authorized to make any modification, extension, or addition to this disclaimer. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired. In no event shall SOBRsafe be liable for loss of use, loss of data, interruption of business, or any consequential, incidental, special, indirect, speculative, punitive or exemplary damages, costs, or claims of any nature whatsoever (including lost profits or revenue), arising out of or relating to a person's use or administration of SOBRsure regardless of the form of action whether in contract, warranty, indemnity, tort (including negligence), strict liability, or otherwise, even if SOBRsafe has been advised of the possibility of such damages.