

Return Form



We want you to love your new Sand Drift Surf Purchase! If your item is not quite right, we have the following returns policy...

RETURNS POLICY:

If you are unsatisfied with your recent purchase, you may return the garment/s within 30 days of receiving your parcel for a credit note. This applies to both Australian and international customers.

If you have received a faulty or incorrect item, please contact hello@sanddriftsurf.com so we can resolve this immediately for you!

When you request a Credit Note, we will send you an online gift card via email that has no expiry date. You can use this gift card anytime on our website. If you return an item, we will process the return within 2-5 business days of receiving it. Please note that we do not offer exchanges. However, we suggest that you use your credit note to purchase the new size or item that you want. Please keep in mind that due to our fast-moving inventory, we cannot hold items for you.

RETURNS CRITERIA:

- Must be received within 30 days of receiving your order (30 days for overseas parcels)
- Must be new and unworn with all original packaging
- Must not have any dirty marks, make-up or fake tan marks
- Must not smell of perfume, deodorant, cosmetics or washing powder

FULL NAME:

REASON CODES:

ORDER #

- A. I don't like the style
- B. I don't like the quality
- C. It's the wrong size
- D. Received incorrect item
- E. Faulty (Please specify below)

EMAIL:

ITEM NAME	SIZE	QTY	REASON CODE

COMMENTS:

Returns To:
Sand Drift Surf Pty Ltd
ATTN: RETURNS DEPARTMENT
PO Box 2107
REDCLIFFE NORTH, 4020 QLD
NB: Sand Drift does not take any responsibility
for returns lost in transit.