

BESERK RETURN FORM

CONTACT 🗨 **LIVE CHAT** - www.beserk.com.au 📞 **PHONE** - 07 3857 3408 or 0478 020 710 ✉ **EMAIL** - returns@beserk.com.au

We want all customers to be 100% happy with their purchase from Beserk!
You have 30 DAYS from the date you receive your order to return it back to us for a REFUND or STORE CREDIT.

ALL items can be returned EXCEPT : Final Sale Items plus underwear, bodysuits, wigs, swim wear, contact lenses, face masks, hosiery, earrings, cosmetics and opened hair dye, due to Australian health & hygiene regulations. Please note we follow all ACCC requirements & refunds/exchanges will be given on all faulty items not already stated in the description. We only offer a Store Credit for returns on Sale items All items must be returned in the original condition, unworn, not damaged and must be in original packaging with all tags attached.

TO PROCESS A RETURN WE HAVE A FEW OPTIONS:

1. Visit the Beserk Warehouse at Windsor and return your item on the spot. No need to fill in this return form, simply bring in the items you wish to return and we can help you out. This is the quickest and easiest method.
2. Create a Return Label through our Return Portal <https://return.auspost.com.au/BESERK/>
3. Click the RETURNS Link in your account or visit > www.beserk.com.au/a/returns & enter your return details
4. Fill out this form and post your item back to Beserk & we will process your return and be in contact within 3 days.

RETURN ADDRESS : **BESERK RETURNS
10 LYONS TERRACE
WINDSOR QLD 4030**

PLEASE CIRCLE YOUR REQUEST :		STORE CREDIT	REFUND
ORDER NUMBER :		PHONE :	
NAME :			
EMAIL :			

RETURN ITEM/S:	SIZE :	REASON FOR RETURN :

POSTAGE : The customer is responsible for ALL postage costs for Returns so please choose your order carefully. When sending your item back to Beserk, we suggest purchasing a PREPAID REGULAR POSTAGE BAG from the Post Office, this is the cheapest & easiest method.

Gift cards & YouPay Orders cannot be returned and are not redeemable for cash.

Please email returns@beserk.com.au for assistance if you're unsure.

Please contact us if you have any questions! We are always happy to help.

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