

Service Technician

Service – Markham, Ontario

Company Profile

At MEDability, our ultimate focus is to take an active role in providing home medical equipment and services to meet our clients' needs. Helping them achieve optimal outcomes that lead to the highest level of function is our mission.

Client service is a top priority. We understand the importance of enhancing the customer service experience for our clients. Our mission at MEDability is to find the right HME solution for each individual to maximize his or her quality of life. We are an approved and registered ADP vendor.

The company is also a strong proponent of offering customers value added services like its home delivery and pick-up of products. Expertise extends to all mobility, elevating and Barrier Free Home Modification utilizing our Rehab Consultants and in house, factory trained technical team as well as top sub contractors in the region for home modification.

A Team of Caring Professionals: It takes more than just knowledge to effectively help clients' achieve their goals. It takes a committed team effort to provide effective, compassionate care. In a time when true service is a valuable commodity, we'll take the time to listen and understand their needs and give them the attention they deserve.

Position Summary:

Examine and assess equipment in order to make accurate recommendations for installation, repairs and service

Location: Markham, ON

Responsibilities:

- Repair manual and power mobility devices
- Install and repair elevating products
- Program and set-up basic power equipment
- Install products in client's home
- Instruct clients in the proper use of product
- Deliver and set up equipment
- Assist Rehab Consultant in assessment and dispensing of equipment
- Responsible for regular maintenance and cleanliness of vehicle
- Perform other duties as required

Job Knowledge or Work Experience:

- 1+ year experience in a service technician position is an asset
- Knowledge of HME (home medical equipment) products (elevating, mobility) is an asset.

Skills/Abilities:

- Excellent trouble-shooting skills
- Ability to utilize a multi-meter
- Commitment and ability to provide outstanding customer service skills
- Over one year experience in a service technician position is an asset
- Effective verbal and written communication
- Mechanical and electrical aptitude
- Excellent written and verbal communication skills
- Independent & Team based thinking and decision making
- The ability to collect data related to technical issues, and present solutions to the team & client is essential
- Familiar in using Microsoft Office Suite (Outlook, Word)

Education:

Technical training or post-secondary diploma or certificate in a related field

This is a full time position with industry leading compensation and benefits package. To explore opportunities and join our dynamic team apply directly to us via email to info@medability.com providing your resume or on our web site at www.medability.com/careers

Thank you for your interest. Please be advised that only those considered will be contacted.