



# EASY RETURN PROCESS

WarBird offers a 30-day return policy on most products. All items must be returned in new condition with no sign of wear, and with all original tags, stickers, labels and packaging. All return requests must be made within 30-days of delivery. Returned products received without prior authorization will not be accepted. WarBird reserves the right to deny returns at its' discretion.

## EXCHANGES & ALTERATIONS

WarBird does not offer exchanges or alterations. However, customers are encouraged to return their existing products per our 30-day return policy and repurchase the desired product.



### Contact WarBird for a return authorization number:

Online: [warbirdpro.com/returns](http://warbirdpro.com/returns)  
Email: [returns@warbirdpro.com](mailto:returns@warbirdpro.com)  
Phone: (231) 922-5000



Once received, a service technician will review the request for approval or denial.\*




Once approved, pre-paid printable return shipping label and return form will be sent via email.



 **Print & Clip**  
Print the return form and the shipping label.




 **Pack**  
Place the return form in the box with your item to exchange or return.



 **Label**  
Attach the shipping label to the box.



 **Ship**  
Ship your box from your local post office or shipping company.  
*It's a good idea to request a return receipt.*



When the package arrives at the WarBird return center it will be inspected to ensure it conforms with the WarBird returns policy.



Once accepted, a refund will be issued (minus cost of shipping) and a notification will be sent by email. If a return is not accepted, a notification will be sent by email explaining the reason.



## 30-Day Return Policy

*\*Review our 30-Day return policy to learn about reasons a request might be denied*

