



PRIVACY POLICY



Natures Composites

Privacy Policy

Last Updated: 1 July 2024

Natures Composites values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website or interact with us through other channels such as Shopify, Lowes, Home Depot, and Wayfair.

1. Information We Collect

We may collect personal information, such as your name, email address, phone number, shipping and billing addresses, and payment information when you make a purchase from Nature's Composites through Shopify or other retailers. Additionally, when you visit our website or use our services, we may collect information about your device, IP address, browser type, and browsing behavior.

2. How We Use Your Information

We use the information we collect for various purposes, including:

- Processing your orders and transactions.
- Communicating with you about your orders, products, and promotions.
- Providing customer support and responding to your inquiries.
- Improving our products, services, and website functionality.
- Marketing purposes, such as sending you newsletters and promotional offers (you can opt-out at any time).

3. Sharing Your Information

We may share your personal information with third-party service providers who assist us in operating our website, conducting our business, or servicing you. These third parties may include payment processors, shipping companies, and marketing



agencies. We do not sell your personal information to third parties for their own marketing purposes.

4. Data Security

Nature's Composites implements reasonable security measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

5. Your Choices

You have choices regarding the personal information you provide to us:

- You can choose not to provide certain information, but this may limit your ability to use certain features of our website or make purchases.
- You can opt-out of receiving marketing communications from us at any time by following the unsubscribe instructions included in these communications.

6. Updates to this Privacy Policy

Natures Composites reserves the right to update this Privacy Policy at any time. We will notify you of any changes by posting the updated Privacy Policy on our website with a new effective date. We encourage you to review this Privacy Policy periodically for any changes.

7. Contact Us

If you have any questions or concerns regarding your order or shipping, please don't hesitate to contact our customer service team. We're here to assist you and ensure that your experience with Natures Composites is positive and hassle-free.

Thank you for choosing Natures Composites for your needs. We look forward to serving you and providing high-quality, eco-friendly products for your outdoor spaces.

