

## Warranty Repair Shipping Form

Please place this letter inside the parcel

For the warranty terms of Eagle Creek, please refer to the website:  
[http://eaglecreek.eu/gb\\_en/warranty](http://eaglecreek.eu/gb_en/warranty)

Here are the key questions regarding claims / warranty and submission of Eagle Creek products.

The claim can be made at any time through your Eagle Creek dealer. For this we recommend you contact them directly.

Under the terms of Eagle Creek's Warranty, it is the customer's responsibility to pay for shipment to one of the Certified Repair Centers. Shipments cannot be accepted unless the carriage has been pre-paid. Please enclose a copy of the proof of purchase, as this may be requested by us, which may lead to considerably longer processing times.

### Shipping address:

Scottish Mountain Gear Limited  
FAO: Repair Centre  
Unit 9 Newhailes Industrial Estate  
Newhailes Road  
Musselburgh  
EH21 6SY  
UK

Direct Dial +44 131 653 1310  
Fax +44 131 665 1919

e-mail: [info@scottishmountaingear.com](mailto:info@scottishmountaingear.com)

### Return Address:

Name: \_\_\_\_\_  
Address 1: \_\_\_\_\_  
Address 2: \_\_\_\_\_  
Zip Code: \_\_\_\_\_  
City: \_\_\_\_\_  
Phone: \_\_\_\_\_  
e-mail: \_\_\_\_\_

### Description of the product failure:

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