

## E1 and E2 Electric Frames (March 2018 onwards)

Troubleshooting tips if your desk has stopped moving on command

## Recalibration steps

- 1. Press and hold BOTH up and down buttons
- 2. After a short time the desk will start to move down to the lowest level (or if it is at the lowest point already, it may move down slightly and then back up)
- 3. Once it has moved to the bottom and reset, the desk will beep and the height display will be back to normal
- 4. This is when you can let go and use the desk as normal





## Height setting steps

- 1. Adjust height of the desk to desired level
- 2. Press and hold the M button until the display flashes
- 3. Press buttons 1, 2, 3 or 4 to set that height to the corresponding button
- 4. The height will now be set to that button for future convenience!