

# OWNER'S PRIDE REGISTER YOUR WARRANTY AT OWNERSPRIDE.COM

# REMEDIES AVAILABLE UNDER THIS WARRANTY INTERIOR APPEARANCE PROTECTION

# INTERIOR FABRIC AND CARPET APPEARANCE PROTECTION, INTERIOR LEATHER AND VINYL APPEARANCE PROTECTION

If the Interior Protection product fails to perform as guaranteed, **We** will (1) pay to repair the damaged surface using industry-standard detailing and repair techniques, and (2) will re-apply appearance protection product to the affected surface at no cost to **You**. **Your** remedy for stains caused by dyes is limited to professional re-dyeing of the damaged surface. Under no circumstances will **We** pay for the replacement of any interior component or part of **Your Vehicle**.

# LIMITATIONS

We will pay for ONE REPAIR of each damaged area for damage arising from the same cause over the term of this warranty. We will use aftermarket parts in place of original equipment manufacturer parts in repairs performed under this warranty unless such parts are not available or are not cost-effective. The decision to repair or replace damaged parts of the **Vehicle** or to use aftermarket parts, is entirely at Our discretion. We will cause the service to be performed with reasonable promptness and quality. Due to the effects of aging over time, there is no guarantee of the color match of repaired portions of the Vehicle. In no event will You be provided with reimbursement of transportation or inconvenience costs during time of repair. If repair costs exceed the current average wholesale value of the Vehicle, as defined by Black Book (published by Hearst Business Media) or similarly accepted industry publication, the average wholesale value amount will be paid to You and the remaining coverage under these warranties will end. WE SHALL HAVE NO FURTHER LIABILITY OR OBLIGATION OF ANY NATURE WHATSOEVER ARISING OUT OF YOUR EXPRESS LIMITED WARRANTY, INCLUDING BUT NOT LIMITED TO LIABILITY OR OBLIGATION FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ANY IMPLIED WARRANTIES ACCOMPANYING THE SALE OF THE APPEARANCE PROTECTION PRODUCTS ARE LIMITED IN DURATION TO THE DURATION OF YOUR EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. YOUR LIMITED WARRANTY IS GRANTED FOR YOUR SOLE BENEFIT AND THAT OF SUCH TRANSFEREE AS PERMITTED. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

# **YOUR DUTIES**

(1) If any treated panel or area of the **Vehicle** is replaced, repaired or otherwise altered, except for those areas repaired under this warranty, **You** must bring the **Vehicle** to the selling dealer for a touch up application of the affected appearance protection products. This touch-up application is to occur within sixty (60) days after the alteration and is to be at **Your** expense. **Your** failure to comply will relieve **Us** of liability for such affected areas. (2) **You** should maintain the **Vehicle** by regular cleaning and prompt use of touch-up paint on nicks and scratches. (3) In case of spills: remove all liquids or solids from the interior material as soon as possible. This can be done by gently blotting the spilled material with a napkin or absorbent cloth. Avoid rubbing spills into interior surfaces.

# How to Make a Claim

Call the Owners Pride Warranty Claims Center at 1-800-232-5328 between the hours of 8:00 a.m. and 4:30 p.m. Central, Monday – Friday. You will be provided with a claim form and further direction on the claims process.

## We Want You to Know

The warrantor and administrator of this guarantee is Owners Pride LLC based in Omaha, NE; 1-800-232-5328. This warranty is not transferable to another person or another vehicle. This is a product warranty and is not insurance. This warranty is not cancellable by either the warrantor or you. We will use aftermarket parts in place of original equipment manufacturer parts in repairs performed under this warranty. Substitution of the parties is not allowed. The purchase of the product covered by this warranty is optional. You are not required to purchase this product in connection with the purchase of a vehicle or a fin ancing transaction for a vehicle.

Our Obligations under This Warranty Backed by Insurance
If you are a resident of AZ, CO, GA, HI, ID, IL, IN, LA, MA, MI, MN, MS, MO, NE, OK, OR, VA, or WA, the following applies to you: Our obligations under this warranty are insured by a reimbursement insurance policy issued by Cincinatti Ins Co. In the event we cease to operate, become insolvent or fail to pay your valid claim within sixty (60) days after proof of loss has been filed, you may file a direct claim with Mills Schellhammer of Cincinatti Insurance Company 712-258-2580.

# OWNER'S PRIDE INTERIOR - 3 YEAR 00000

Thank you for your purchase of our Owners Pride™ Ceramic Exterior Appearance Protection products - the finest appearance protection products available! We encourage you to retain this valuable warranty card, along with the bill of sale for these products, in your glove box to ensure a simple claims process should that become necessary. Please Register the Information below on our warrnaty portal on Ownerspride.com today. Retain the lower portion in your vehicle's glove box for future reference.

Name:		
Address:		
City, State, ZIP:		
Date of Purchase:		
Vehicle to Which Product Has Be	een Applied:	
Year: Make:	Model:	
VIN:		

# **VEHICLE ELIGIBILITY**

RV's, mobile homes, and conversion vans are ineligible for any protections under these warranties.

Commercial Vehicles are ineligible for all protections under these warranties.

### WARRANTY DURATION

Upon the application of these products to your vehicle we guarantee the performance of these products as described below for a selected period of 3,5 or 7 years from the purchase date. Vehicles Three (3) model years of age or newer Privately-owned non-commercial car or light truck are eligible for this warranty.

- Three (3) Years from application date our total liability for all claims under this warranty is limited to \$2500.

### INTERIOR APPEARANCE PROTECTION

# **LEATHER AND VINYL PROTECTION**

The Interior Leather and Vinyl Protection product is warrantied to protect the treated interior leather and vinyl surfaces of the **Vehicle** against permanent damage by fading, discoloration, cracking of the dash, rips and tears less than one (1) inch in length, and punctures and burns less than one-quarter (1/4) inch in diameter. **This limited warranty does not apply to any of the following:** (1) damage or stains caused by paints, inks, acids, or other corrosives; (2) materials that have been subjected to vandalism or mishandled by **Your** failure to exercise reasonable care; (3) pre-existing damage present on the **Application Date**; (4) interior surface cracking or normal deterioration due to age, except for cracking of the dash; (5) floor mats, headliners, sun visors, steering wheels, seat belts, suede, nubuck, or aniline leather; (6) damage on repaired or replaced areas unless the Interior Protection products have been reapplied; (7) damage due to defective design, materials, or workmanship in the manufacture of the **Vehicle**, as documented in **Vehicle** manufacturer technical bulletins or recall notices; (8) **damage not reported to Us within sixty (60) days of it first becoming evident to a reasonably diligent owner**; or (9) general cleaning and maintenance.

# **FABRIC AND CARPET PROTECTION**

The Interior Fabric and Carpet Protection product is warrantied to protect the treated interior fabric and carpet surfaces of the **Vehicle** against permanent damage by fast food, beverage stains, juice boxes, bleaches, dyes, fading, discoloration, sun's UV rays, mold, mildew, rips and tears less than one (1) inch in length, and punctures and burns less than one-quarter (1/4) inch in diameter. **This limited warranty does not apply to any of the following:** (1) damage or stains caused by paints, inks, acids, or other corrosives; (2) materials that have been subjected to vandalism or mishandled by **Your** failure to exercise reasonable care; (3) pre-existing damage present on the **Application Date**; (4) interior surface cracking or normal deterioration due to age; (5) floor mats, headliners, sun visors, steering wheels, seat belts, suede, nubuck, or aniline leather; (6) damage on repaired or replaced areas unless the Interior Protection products have been reapplied; (7) damage due to defective design, materials, or workmanship in the manufacture of the **Vehicle**, as documented in **Vehicle** manufacturer technical bulletins or recall notices; (8) **damage not reported to Us within sixty (60) days of it first becoming evident to a reasonably diligent owner**; or (9) general cleaning and maintenance.