GDO-12 Hiro

High Rolling Door Opener
Quick Operation Guide

1.0 USER OPERATING CONTROLS
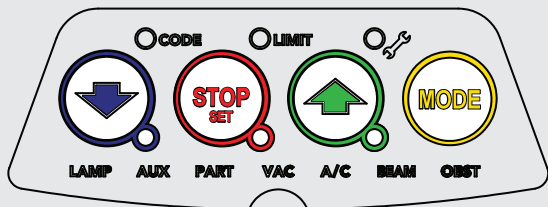
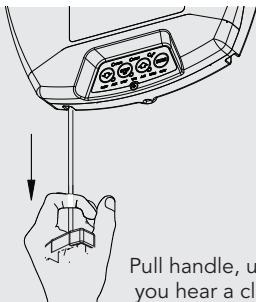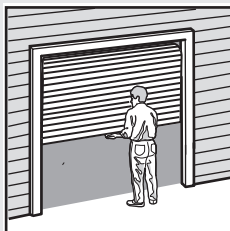| Button	Function
01	Close
02	Stop / Set Button
03	Open
04	Mode

autOmatic
TECHNOLOGY

TO DISENGAGE THE OPENER

tip It is recommended to disengage the door with the door in the closed position.

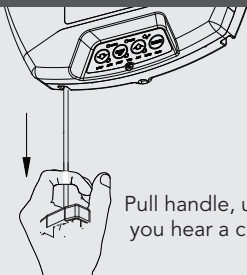Pull handle, until you hear a click

Manually operate door

CAUTION: When the opener is manually disengaged, the door is no longer locked. To lock the door manually, re-engage the opener after the door is closed.

TO ENGAGE THE OPENER

Pull handle, until you hear a click

Press to test

WARNING! Please test the manual release mechanism to ensure that the manual release is easy to operate. No more than 20kg of force should be required to disengage the door using the manual release cord. IF excessive force is required, contact your dealer.

3.0 CODING A REMOTE CONTROL

tip The opener can only be operated from remote controllers that have been programmed into its memory. Up to 64 remotes can be programmed.

STEP ONE
remove controls cover

STEP TWO
MODE **CODE**

Press repeatedly till CODE LED is lit

STEP THREE
↓ OR **↑** › **↓** **STOP SET** **↑**

Press repeatedly   till all three LED's are lit

STEP FOUR
STOP SET ›

HOLD
to enter coding

HOLD for 3 sec
RELEASE
HOLD for 3 sec

Release both buttons

STEP FIVE
MODE › To exit coding

Then replace controls cover

STEP SIX
Press to test

REMOTELY CODING A REMOTE CONTROL

tip Remotely coding works when you have a pre-coded remote control and are in range of the opener.

STEP ONE
Take a pre-coded remote and press the button to duplicate

STEP TWO
Use a pen,
HOLD for 2 sec
the middle button through the coding hole

STEP THREE
Opener flashes & beeps

HOLD for 3 sec
RELEASE
HOLD for 3 sec
RELEASE

Take new remote

STEP FOUR
Opener stops flashing & beeping

Press to test

4.0 CHANGING A BATTERY

tip Battery Type: 1 x CR2032.

STEP ONE
Check Light Status Table ›

HOLD

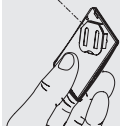| Light Status	Battery
Solid	OK
Flashing	Replace
No light	Replace

STEP TWO
Use screwdriver to remove scews and open

STEP THREE
Use non-metallic object to push out.

WARNING!: The battery is hazardous and must be kept out of reach of children. The battery can cause severe of fatal injuries within 2 hours or less if swallowed or placed inside any part of the body. If you suspect the battery has be swallowed or placed inside any part of the body, SEEK IMMEDIATE medical attention.

5.0 SMART PHONE CONTROL

(require Smart Hub)

The Smart Phone Control works via your home's WiFi network. Initial set up involves linking your phone app and smart opener to your home network.

WARNING!: This device allows for operation of the door when not in line-of-sight of the door and opener. The door may operate unexpectedly, therefore do not allow anything to stay in or near the path of the door.

BEFORE YOU START

Download the ATA App to your smartphone

+

Ensure limits are set prior to connecting to wifi

+

The home WiFi router is within range of opener

STEP ONE

Connect the Smart Hub to power & locate the registration card for the opener

+

Go to phone settings, then WiFi and select (ATA000000)

STEP TWO

Open APP and click START

›

Set up new Smart Hub in app

STEP THREE

Smart Hub connect appears, ensure WiFi network = (ATA000000)

›

Follow instructions in the app

›

Upon completion, test the opener through the ATA App.

6.0 TROUBLESHOOTING

Symptom	Possible cause	Remedy
The opener does not work from the remote	The opener does not have power.	Plug a device of similar voltage (e.g. a hairdryer) into the power point and check it is OK.
	The battery in the remote control is flat.	Replace the battery.
	The remote button is not programmed to operate the door.	Code in the remote control button.
	Door Code LED is flashing yet the opener is not working.	Ensure the correct button on the transmitter is being pressed.
One remote works but the other/s do not	Faulty remote control.	Replace remote control.
	Flat battery.	Replace battery.
The motor is running but the door remains stationary	The opener is disengaged.	Re-engage the opener.
The remote range varies or is restricted	Variations are normal depending on conditions e.g. temperature or external interference.	Make sure you can see the door when you use the remote control.
	The battery life is exhausted.	Check the battery status as per section 4 of this guide.
The door reverses for no apparent reason	If Safety beams are installed they may be partially obstructed.	Ensure the beam path is not obstructed. Check the alignment of the beams.
The Open LED and Close LED are flashing alternatively	Opener is overloaded.	Discontinue use and contact 1300 133 944 for support.
The Open LED continues to flash	Door obstructed when opening.	Clear away any obstructions and test door opens correctly. (If door is damaged, contact a door professional).
The Close LED continues to flash	Limits may be cleared.	Remove all power sources. Wait (10-15 secs), then reconnect power. If Blue LED is flashing, limits are not set. Contact 1300 133 944.

7.0 CARING FOR YOUR OPENER

Preventative servicing of your garage door and opener, is important. Your garage door is made up of numerous moving parts designed to lift and lower your door safely and efficiently.

Ongoing preventative servicing ensures that your door continues to function within factory specifications, greatly reduces the risk of failure and repair bills down the track and ensure you maintain your Warranty.

Refer to your Owners Opener Handbook for your service schedule available HERE.

> **tip** Refer to the installation manual for monthly testing procedures in Section 6.6 to ensure garage door is fit for use available HERE.
>
> Online warranty details are available HERE.

8.0 NEED A SERVICE CALL?

If the opener needs a service please call the dealer who installed the garage door opener (their contact details are usually on a sticker on the back of your garage door).

For product assistance, general enquiry or more information, please visit:
ata-aust.com.au
or call 1300 133 944.