



Service Request Form

Name:

Shipping Address:

Billing Address: (If different from shipping address)

Phone Number:

E-mail Address:

WARRANTY INFORMATION:

Asterisk's warranty does not cover repairs due to misuse or improper maintenance. Return shipping cost for service and warranty work is the owner's responsibility. Cost for shipping (via FedEx Ground service) is dictated by FedEx. If work performed is not covered under warranty, you will be contacted for credit card information.

NOTICE:

Certain model braces can no longer be refurbished or repaired. Before attempting to send in product, please verify with our Customer Support Team if your braces can be serviced. We can be reached by e-mail at customerservice@asterisk.com or by telephone at (951) 268-6790.

SHIPPING INSTRUCTIONS:

Please do not send in product without an RA#.

Once you've been issued an RA#, please send the product, along with this form, to:

Asterisk

Attn: Service

1478 Davril Circle

Corona, California 92878